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OUR HOMES

Craghall
Jesmond
0191 284 6077

Eighton Lodge
Gateshead
0191 410 3665

Garden House
Berwick Upon Tweed
01289 330 942

Glenholme House
Sunderland
0191 549 2594

Grimston Court
York
01904 489 343

Heatherdale
Northumberland
01670 760 796

Nightingale Hall
Richmond
01748 823 003

Riverhead Hall
Driffield
01377 253 863

Rosevale
York
01904 764 242

Ryton Towers
Gateshead
0191 413 8518

St Catherine's
York
01904 470 644

St George's
Washington
0191 419 1878

Wellburn House
Northumberland
01661 834 522

Whorlton Grange
Newcastle upon Tyne
0191 214 0120



Welcome

A VERY WARM WELCOME

You want to feel confident, you are choosing a home with the highest standards of care and comfort, without compromise.

Here at Wellburn Care Homes, we're extremely proud to be recognised as one of the leading providers of nursing and residential care homes, across the North East of England. With an outstanding reputation for our dementia care, and other specialist areas.

A family run business, with over 30 years of experience, we have 14 care homes in total. Covering all corners of the North East of England, including Newcastle, Northumberland, Sunderland and York.

While each of our care homes has its own individual style and range of facilities, our homes also have many things in common: friendly, highly experienced staff, a warm, welcoming atmosphere, with facilities and support created with your needs in mind.

So whatever you are looking for in a care home, you can feel confident a Wellburn home is the right choice. It's your kind of home.



WHAT WE CAN OFFER

Our homes are able to look after you in different ways, depending on the level of care and support you need. We provide amongst other things:

- Nursing care
- Residential care
- Day care
- Respite care for a short period
- Dementia care
- Convalescent or post-operative care if you're recovering from an illness or operation

Of course, your needs will be different from other people's, so our dedicated

team will help create an environment that's right for you. Helping you live your life your way.

As part of our thorough recruitment policy, we handpick our teams for more than just their qualifications. We recruit people who care about people, about you. Which means that our team will treat you with dignity and respect every step of the way. They'll make it their passion to understand you as well as your personal likes and dislikes, so we can get everything just right. Understanding what makes you unique and tailoring your care accordingly is one of our benchmarks.

It's only by achieving this level of understanding that we can provide the stimulation that achieves the best possible quality of life for you.



We'll help you make informed decisions about your care needs and encourage your family and loved ones to support your care. We'll listen to you and your family's needs and work together to give you the environment to feel safe, secure and happy.

We also believe that getting the smaller details right, can make a big difference to your day-to-day life. We have weekly visits from our team of hairdressers, and regular visits from our chiropodists, dentists, opticians, physiotherapists and aromatherapists. These services are available to all.





Passion

THE WAY WE WORK

Whatever your individual tastes and requirements. A Wellburn home will work tirelessly, to create the perfect environment just for you, and one that will help you feel right at home.

You'll receive expert, tailored care in a relaxed, friendly and comfortable setting, to provide your kind of home. With vastly experienced, trained staff always on-hand to listen and help in any way they can, including industry leading expertise in dementia care, they'll provide a safe haven for you, whatever your needs.

It's an over used word, and often without substance, but all of us at Wellburn care deeply about what we do, passionately. And we endeavour to maintain the high standards we set for ourselves and promise never to let our standards slip below excellent.

We aim for all of our staff to be qualified from NVQ level 2 or higher, along with specialists at the forefront of dementia care. As well as being highly trained in their jobs, our staff know how to treat and care for you as an individual, remembering the little things which are really important to you.

Our homes are designed to offer you luxury, privacy and independence. With beautifully decorated spaces, in which to relax and socialise.



THE SPIRIT OF WELLBURN

Our extensive recreation activities programme is central to day-to-day life at our homes.

We support our residents to carry on enjoying the everyday routines we all cherish. We invest a lot of time and resources into running a programme of regular events and clubs in addition to meeting the individual lifestyle profile for each person living in our care homes.

We have a team of dedicated Activities co-ordinators within each home, who plan each day based on

the lifestyle preferences and abilities of the residents. Each home has a programme of social events and entertainment, taking place both in and out of the homes. These include visits to the theatre, exhibitions, local community events and places of interest.

We're proud of our region and our roots. We believe the North East has so much to offer, and our communities are unrivalled for their friendliness and warmth. These communities in which our homes are built are very important to us and our residents.

So we try and get our residents out and about amongst our friends and local communities as much as possible, with weekly outings ranging from day trips to the beach, to an evening at the theatre.





Inside & Out

A HOME FROM HOME

Our bedroom suites are designed to give you luxury, privacy and independence.

With around the clock room service on offer, you'll have your every needs catered for.

As well as spaces in which to socialise and enjoy the company of fellow residents, we also offer spaces where you can enjoy private moments to yourself or with your loved ones.

Our homes have exquisite gardens to explore, as well as lawn and patio areas to allow you to experience and enjoy the outdoors. So there's plenty of space and freedom to enjoy the immediate outdoors, whilst remaining in the safe haven of the home and our staff.

We also recognise the importance of recreational activities and we invest a lot of time, money and resources, to make sure our residents have plenty of opportunities to mix their day up.

With our day trips and in-home activities, we actively encourage participation from family, friends and the local community, which makes them a real social affair.



A NEW EXCITING CHAPTER

Considering care options for yourself or a loved one, is never an easy subject to think about and can be a difficult time for the whole family, but life in a care home may be different from how you imagine it.

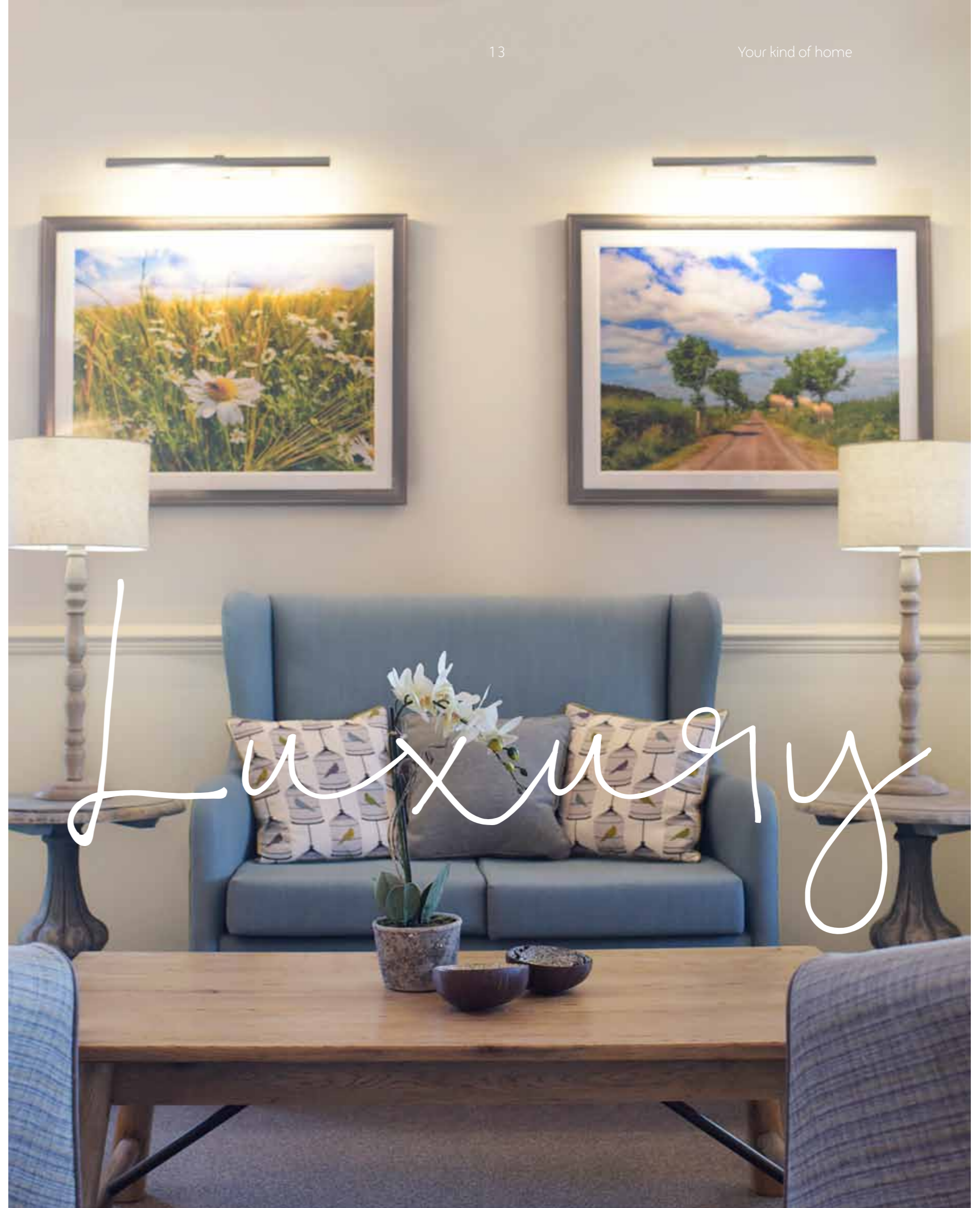
A Wellburn home offers you the luxury and comfort you deserve. Whether you come for a long-term stay or just a short break, we'll do everything we can to make our home feel like your home.

Friends and relatives are welcome at all times – in fact, we actively encourage them to stay as involved as possible to ensure that your time here is both fulfilling and happy.

We're here for you every step of the way. We'll talk you through the process and how we can help with questions you may have.

We have an inclusive approach, first-class hospitality and industry-leading standards of expert care.

All of which means, we can be extremely confident and are proud to say that a Wellburn Care Home, truly represents quality, excellence and value.



Explore

YOUR KIND OF HOME



There's no better way to soak in the luxury, comfort and the home from home feeling of our homes, than visiting us, and experiencing it for yourself.

Why not be our guest for Sunday lunch, or just pop in to any of our homes, whenever suits you. There's no need to make an appointment, our doors are always open for you.

Our expert staff are always on-hand to answer any questions about this important next stage in yours or

your loved ones life, and to guide you through the process, every step of the way. So come and visit us in person, contact us or visit our website for more information, and discover your kind of home:

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