

The Isle of Man CC Cookies and Privacy Statement and Terms & Conditions of Business

Cookies Policy

Last updated: May 24, 2018

Greenrock Ltd ("us", "we", or "our") uses cookies on the The Isle of Man CC website (the "Service"). By using the Service, you consent to the use of cookies.

Our Cookies Policy explains what cookies are, how we use cookies, how third-parties we may partner with may use cookies on the Service, your choices regarding cookies and further information about cookies.

What are cookies

Cookies are small pieces of text sent to your web browser by a website you visit. A cookie file is stored in your web browser and allows the Service or a third-party to recognize you and make your next visit easier and the Service more useful to you.

Cookies can be "persistent" or "session" cookies. Persistent cookies remain on your personal computer or mobile device when you go offline, while session cookies are deleted as soon as you close your web browser.

How Greenrock Ltd uses cookies

When you use and access the Service, we may place a number of cookies files in your web browser.

We use cookies for the following purposes:

- To enable certain functions of the Service

- To provide analytics

We use both session and persistent cookies on the Service and we use different types of cookies to run the Service:

- Essential cookies. We may use cookies to remember information that changes the way the Service behaves or looks, such as a user's language preference on the Service.

- Analytics cookies. We may use analytics cookies to track information how the Service is used so that we can make improvements. We may also use analytics cookies to test new advertisements, pages, features or new functionality of the Service to see how our users react to them.

Third-party cookies

In addition to our own cookies, we may also use various third-parties cookies to report usage statistics of the Service, deliver advertisements on and through the Service, and so on.

What are your choices regarding cookies

If you'd like to delete cookies or instruct your web browser to delete or refuse cookies, please visit the help pages of your web browser.

Please note, however, that if you delete cookies or refuse to accept them, you might not be able to use all of the features we offer, you may not be able to store your preferences, and some of our pages might not display properly.

- For the Chrome web browser, please visit this page from Google: <https://support.google.com/accounts/answer/32050>
- For the Internet Explorer web browser, please visit this page from Microsoft: <http://support.microsoft.com/kb/278835>
- For the Firefox web browser, please visit this page from Mozilla: <https://support.mozilla.org/en-US/kb/delete-cookies-remove-info-websites-stored>
- For the Safari web browser, please visit this page from Apple: https://support.apple.com/kb/PH21411?locale=en_US
- For any other web browser, please visit your web browser's official web pages.

Where can you find more information about cookies

You can learn more about cookies and the following third-party websites:

- AllAboutCookies: <http://www.allaboutcookies.org/>
- Network Advertising Initiative: <http://www.networkadvertising.org/>

Our use of your information

We use personally identifiable information about you to improve our marketing and promotional efforts, to statistically analyse site usage, to improve our content and product offerings and to customise our site's content, layout, and services.

We believe these uses allow us to improve our site and better tailor it to meet our users' needs.

We use your email address to send you newsletters or other communications that you have requested from the site or as part of the event. Out of respect for our users we offer an opt-out at anytime via email at info@greenrock.co.uk

We may also need to use your information to provide detail to suppliers, the Emergency Services, support crew, fellow team mates and the charity, company or organisation you may be representing for the following areas:

- Accommodation needs
- Dietary requirements
- Travel details
- Insurance details
- Medical details if a concern
- Contact details within the context of the event for support and safety reasons
- Next of kin details

Any of the above information will only be shared in the context of the event and only if it is required for the running of the event.

We may use information we obtain from your current and past activities on the Site to resolve any disputes, troubleshoot problems and enforce our Terms & Conditions. At times, we may look across multiple users to identify problems or resolve disputes.

We do not at any time share or sell the data you have inputted into the form fields on websites or supplied us with via email or phone for the event or any other reason with any other party. Your data is used solely by us.

Terms and Conditions of Entry

1. Riders must follow the requirements for bicycle preparation, lighting and helmets within as outlined by the organisers.
2. Helmets are obligatory with the exception of some types of Velomobile.
3. Riders must prepare their bicycles and kit in accordance with the weather conditions at the time.
4. Riders must obey the laws of the Isle of Man and the rules of the road at all times.
5. Riders are encouraged to help each other should they see another in difficulty.
6. Riders must sign the waiver and meet any requirements the organisers have.
7. Riders must arrive at the start in good time.
8. Any guidance given by the organisers before or during the event must be followed.
9. Riders are ambassadors for the sport of cycling and must conduct themselves well at all times and in the spirit of sport and adventure.
10. Payment dates must be met and failure to make payment in full before the event start will lead to deletion of your entry and no refunds will be given.
11. All entry deposit fees are non-refundable under any circumstances, but entries may be rolled over to another year.
12. The organisers reserve the right to either cancel or change the nature of the event and level of provision if numbers are very low. Offers will be made to riders that have entered as to whether they want to role over their entry to another year or receive a refund.
13. The organisers retain the right to change the event in anyway they see fit to include but not limited to; the start, the finish, the dates and the route.
14. The organisers reserve the right to refuse entries based on but not limited to; the health of a rider, non-submission of information, poorly maintained bicycles.

15. The organisers reserve the right to cancel the event due to but not limited to very bad weather. Should this happen another date will be organised and entries transferred. No refunds will be given.

Failure to meet these requirements will lead to deletion of your entry or disqualification during the event and no refunds will be given.

Full details about the event rules and guidelines are available on request.

Law & Jurisdiction

This contract, and any other claim or dispute arising from or related to this contract, will be governed by English law and the courts of England and Wales shall have exclusive jurisdiction over any claim arising out of it.

Complaints

If you have a complaint about The Race Across Europe please bring it to the attention of the event team at the time as soon as possible to enable them to take appropriate action to rectify the situation where possible.

If you are not satisfied with the response or have a complaint of different nature please write to the Greenrock office within 21 days of the completion of the event, or call (+44 (0)1684 892 465) or email us at info@greenrock.co.uk, and we will do our best to resolve the problem as quickly as possible.

Registered company address:

Greenrock Ltd

11 Croft Bank, West Malvern, Worcestershire, UKL, WR14 4DU