

Position: **Community Health Worker/ECHO**



Position Summary:

Under the supervision of the Family Support Program Manager, the CHW ECHO provides comprehensive education and support services to clients groups and individuals, on-site and occasionally in-home or community wide.

This position requires education efforts in the form of direct client contact, primarily at the clinic and through occasional health education workshops/ seminars for members of the community. This position involves direct contact with people with empathy and sensitivity, thus the employee is responsible for establishing and maintaining interpersonal relationships with patients, visitors, and HMS employees in a courteous, respectful, and professional manner. Guidelines include all HMS policies and procedures.

Position Accountabilities:

- Provide comprehensive support services to patients with type 1 and type 2 diabetes.
- Provide depression screening, foot education, medications adherence, weight management education, nutrition education, blood glucose technique and counseling, blood pressure technique and education (all training provided).
- Communicate weekly with Project ECHO community health worker.
- Provide basic family and individual assessments, including program eligibility, such as HMS sliding fee scale, Medicaid and other health and social services.
- Facilitate client access to information, including formal and informal support systems, web based, and print information.
- Make appropriate referrals to health and social service agencies. Referrals may include comprehensive and facilitated referrals as well as application assistance and client advocacy within and external to organization.
- Provide current and appropriate general health and wellness education in classroom setting to small groups, individuals, and families based on HMS Strategic Planning and community health priorities.
- Organize community or neighborhood activities; represent HMS through outreach activities at community events.
- Provide input into the development of community responsive programs and participate in implementation.
- Develop, manage, and facilitate support groups as needed.
- Assist clients in obtaining medications through the indigent drug program and other means, including delivering medications to HMS clinic locations.
- Work well with HMS staff and with other agencies to improve access to services for clients. Participate actively in community, interagency and coalition meetings to foster good relationships with the community and other service providers.
- Provide support to HMS outreach clinics, participate in health screenings and conduct home visits as needed.
- Write reports from patient data, maintain data system, intake sheets, contact sheet and other forms as necessary to need program information and reporting expectations.
- Manage local offices as appropriate and promote fiscal stability of HMS by cost-effective use of resources.
- Participate in training, continuing education and certification programs.

Minimum Qualifications:

High school diploma or GED

Minimum two years related case management or CHW experience

Access to a reliable automobile

Must be able to travel frequently in state

Current and valid NM driver's license, registration, and insurance

Must be from community that is being served

To Apply:

Completed HMS Employment Application may be emailed to jobs@hmsnm.org or

Dropped off or mailed:

301 W. College Street, Suite 18, Silver City, NM 88061

or

530 De Moss Street, Lordsburg, NM 88045

For more information call 575-534-0788 or 575-542-2326