OUR MISSION IS TO EMPOWER HOMELESS FAMILIES WITH CHILDREN TO GET BACK INTO HOUSING AND STAY THERE.
Dear PHFS Village,

The last year has been one of intense transition for PHFS. We closed our beloved Goose Hollow & Thirteen Salmon shelters and moved our operations out to SE Portland so we could expand our services and be closer to where the families we work with spend their time. Our new campus in Lents has been under construction for nearly a year, much longer than we ever expected it to be. We are ready for construction to come to a close so we can fully open our new program and triple our capacity for serving families. One thing that has been constant through all of this transition is the support from our PHFS Village. You all have continued to show up as volunteers, donors, thought partners, problem solvers, pro bono engineers, architects, designers, and attorneys, and so much more.

Thank you so much for your continued support and belief in our mission.

Together, we are helping hundreds of families end their homelessness for good.

Gratefully,

Brandi Tuck, Executive Director

PHFS THROUGH THE YEARS:
As community support and donations have increased, so have the number of families PHFS serves. Thank you for helping create this impact.

STARTED HOUSING PROGRAM

OPENED WINTER SHELTER

$144,458
51 families

$206,226
78 families

$313,085
82 families

$407,444
82 families

$750,050
133 families

$1,313,721
148 families

$1,272,340
144 families

$1,543,001
153 families

$2,010,208
185 families

$2,672,476
228 families

$3,027,653
279 families

A YEAR OF GROWTH

LULLABY PROJECT

For the second year, PHFS partnered with the Oregon Symphony on the Lullaby Project, created by Carnegie Hall. Eight moms staying at PHFS’ shelters were paired with professional singer-songwriters to co-create lullabies for the moms’ kids. Writing music was something none of the moms had ever done, but they co-created songs that are heartfelt, joyful, and beautiful with help from musicians including Edna Vasquez and LaRhonda Steel. All lullabies were performed at a concert in April at The Old Church. The moms reported that the experience was amazing, healing, and empowering.

LISTEN: Soundcloud  WATCH: YouTube

LENTS CAMPUS EXPANSION

Our new campus in the Lents neighborhood of SE Portland triples PHFS’ shelter capacity from 8 to 26 families a night, and becomes the headquarters for our Housing and Prevention Programs. We’ll offer wrap-around services like ongoing case management, mental health care, life skills classes, community meals, and supplies like diapers and toiletries for families. PHFS is redefining what it means to provide services to families experiencing homelessness by using trauma-informed design and architecture to remodel our new Lents Campus. Research shows that using these innovative design principles will lead to better outcomes – shorter shelter stays and greater success moving into housing.

ELEMENTS OF TRAUMA-INFORMED DESIGN:

- Small areas so families have privacy
- Flexible spaces and furniture
- Color palette is the colors of the ocean with very low color contrast
- Natural light, materials, & wood
- Emotional and physical safety
- Access to natural landscapes: trees, flowers, and gardens
**PROGRAM IMPACT**

**PREVENTION**
Families at risk of an eviction get to keep their housing. We pay back rent and utilities for families during emergencies so they can stabilize.

- **326** kids & parents
- **$1,473** average investment per family
- **102** families stayed housed

**HOUSING**
Families experiencing homelessness move back into housing as quickly as possible. We provide rent assistance and case management for 6-12 months to help families keep their housing long-term.

- **525** kids & parents
- **$7,062** average investment per family
- **167** families housed

**ADULT EDUCATION**
Families take evidence-based classes to learn new skills they use to secure and keep housing.

- **90** hours of Incredible Years Parenting
- **56** hours of ARISE Life Skills Curriculum
- **166** hours of Rent Well Tenant Education

**378** services provided
**279** households
**1,053** kids & parents

**312** hours of training

**378** services provided
**279** households
**1,053** kids & parents
In August, we closed the Goose Hollow Family Shelter and Thirteen Salmon Family Center and moved to our new campus in Lents. This move allowed us to increase capacity from eight families a night to ten. Once we finish remodeling, we will serve 26 families per night. We also operated the Family Winter Shelter in NW Portland from December 2018 - April 2019.

### LENTS FAMILY SHELTER
- 43 families served
- 143 kids & parents
- 38 nightly beds

### FAMILY WINTER SHELTER
- 66 families served
- 244 kids & parents
- 75 nightly beds

### ALL SHELTER PROGRAMS:
- 48 days average shelter stay
- 49% of kids were under age 5

### HOUSEHOLD DEMOGRAPHICS
- 13% Abstained
- 8% Pacific Islander
- 14% Multiracial
- 3% Asian
- 7% Native American
- 23% Black/African American
- 17% Latinx
- 44% White

- 17% Men
- 29% Women
- 54% Kids
**VOLUNTEER TEAM**

Our volunteer team provides supportive, compassionate services to families in shelter.

- 814 volunteers
- 5,172 hours
- 12,510 dinners provided by volunteers
- $50,040 saved from donated dinners
- $131,375 saved from volunteer service

"Volunteering at PHFS helps me feel like I am doing my small part to make a positive difference in our community."

- Anu, volunteer since 2016

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**DONORS & FINANCIALS**

So many community members, businesses, and foundations generously support our work.

- 1,062 individual donors
- 2,663 individual donations
- 176 foundation & corporate donors
- 495 new donors

**PROGRAM & OPERATING SUPPORT**

- Indv. & Corp. Foundation Grants: $727,874
- Gov’t Grants: $155,132
- Total Revenue: $3,025,304
- Expenses: $2,953,627
- Net Income: $71,677

**LENTS CAMPUS RENOVATIONS**

- Indv. & Corp. Joint Office on Homeless Services: $1,196,763
- Total Raised: $1,496,763
GET INVOLVED! There are so many ways to support PHFS in our mission to empower homeless families with children to get back into housing. Contact Emma@pdxhfs.org to get started!

MAKE A MEAL
Enjoy cooking for a crowd? Make a delicious dinner for families in shelter.

HOST A DRIVE
Collect much-needed items like diapers, toiletries, and blankets.

FOLLOW
Facebook: PDXHFS
Twitter: @pdx_hfs
Instagram: @pdx_hfs

DONATE
We rely on private donations so we can fully implement evidence-based practices. www.pdxhfs.org/donate

SUBSCRIBE
Stay up-to-date on PHFS events and activities by subscribing to our email list.

JOIN US
Attend our annual fundraiser, the Family Reunion, on October 11th. www.pdxhfs.org/events

VOLUNTEER
Play with kids, sort donations, help with mailings, support our events, make a meal, and more.

PLAN
Include PHFS in your bequest provision in your will or revocable trust. Contact your attorney.

ADVOCATE
Engage with people living outside, be a YIMBY, and vote for housing legislation.

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