

Lyra Health works with the highest quality providers to give employees effective access to the right, evidence-based behavioral health care for themselves and their loved ones.

Build a Great Practice. Deliver the Best Care.



GREAT CLIENTS

Motivated clients. Steady referrals that best fit your expertise.

FLEXIBLE PRACTICE

You deliver care that works — in person, live video, chat, phone.

IMMEDIATE PAYMENT

Get paid at fair rates, no paperwork required!

24/7 SUPPORT

24/7 client coverage and a team of specialists supporting you.

Why should you work with Lyra Health?

Our clinician-designed solution enhances your practice.

- ✓ Get referrals for highly compatible clients
- ✓ Reduce administrative burden
- ✓ Strengthen your client relationships with tech-enabled interactions
- ✓ Extend your reach with additional resources and insights
- ✓ Shape an exciting new era of behavioral health care



Becoming a Lyra Health Provider

A handful of frequently asked questions and their responses.

DO I HAVE TO PAY FOR LYRA HEALTH?

No. We invite top providers of evidence-based behavioral health care to become Lyra Health Providers, at no cost to you.

HOW DOES THE MODEL WORK?

Employers purchase the Lyra Health solution for their employees and family members to be referred to the appropriate source of care. Our technology and (licensed professional behavioral health providers) match each client to a therapist who can best meet the client's needs.

IS LYRA HEALTH AN INSURANCE COMPANY?

No; we are not an insurance company. We are a technology company that partners with the best behavioral health care providers to connect care seekers to the best care.

HOW DOES LYRA SAFEGUARD CLIENT CONFIDENTIALITY?

We are committed to best practices for security and patient privacy:

- We comply with HIPAA and state requirements for the use and disclosure of protected health information (PHI).
- Before we make any care recommendations to a client, they must consent and acknowledge receipt of our HIPAA Notice of Privacy Practices and Consent to Limited Disclosures.
- Our team includes a Chief Information Security Officer, Chief Privacy Officer, and health care regulatory counsel who have put in place physical, technical and administrative safeguards for the privacy and security of client data, including working towards HITRUST certification.

HOW DOES LYRA EVALUATE PROVIDERS LIKE ME?

The primary and most important criteria are clinical quality, expertise, and practice of evidence-based care. Lyra Health Providers provide outstanding care, and of course have active licenses with no sanctions.

WHAT IS REQUIRED OF ME AS A LYRA HEALTH PROVIDER?

We ask that you provide timely access to clients we refer to you. Typically that means a response within 24 hours and an appointment within 7 working days (if non-urgent).

HOW DO I GET PAID?

Based on your individual expertise, licensure, and experience, Lyra will coordinate fees and payment with you at fair market rates — without the administrative burden of filing an insurance claim.

NO REALLY, WHAT IS THE CATCH?

There really isn't one. Like you, our primary goal is to make it easier for people facing tough times to feel better. We believe that taking away the burden of searching for the right care and insurance paperwork headaches will allow people to access care faster. Join us to make this a reality.



BECOME A LYRA HEALTH PROVIDER TODAY

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