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HIGH HOUSE



THEHIGHHOUSE.COM



Welcome to the High House! You will be greeted and warmly welcomed by Jenene, Steve or Kate.

Here is a condensed 'house guide':

- House Rules
- Keys
- Taxi Numbers
- Useful Info
- Surrounding Area

Each subsequent page describes and explains the communal rooms/spaces:

- Kitchen
- Entertainment Room
- Drawing Room
- Office & Den
- Outdoor kitchen diner
- Sports Facilities
- Master Bedroom
- 2nd Double Room
- Hallway
- Bathroom

Make yourself at home and enjoy!



Terms and Conditions

1. Your reservation deposit confirms your dates at the house. The deposit is non refundable.
2. After your initial inspection of the house we take a refundable damage deposit of £2000. This is pre authorized on a card upon your arrival.
3. Strictly NO LOUD PARTY NOISE of any kind after 11pm and before 8am. Failure to comply with this rule (including receiving any complaint from the neighbours) will result in possible eviction and loss of some or all of the damage deposit retained in compensation.
4. On arrival you will go over a check in form outlining the major aspects of the house. You will then sign to state you're happy with the condition of the house and note anything that is faulty.
5. We will do our level best to have any faults and repairs rectified within 24 hours of becoming aware. Should we fail in this endeavor you can escalate your complaint by emailing jenene@stayathighhouse.com or calling 07971 964120.
6. We have an honesty policy when it comes to damages. We accept up to £50 in damages as long as they are reported to us at the time. We will not charge for this. However, if you fail to inform us of a breakage the £50 excess will be waived. Plus you will be liable for any emergency repairs required or refunds payable to the next guests.
7. Please dispose of rubbish in the bins in the courtyard off the kitchen. Please keep glass bottles separate from general waste. Excessive rubbish as a result of a party or event needs to be stored in the car port.
8. Please don't leave soiled cookery (cups, plates, etc.) in the sink, use the dishwasher or hand-wash them.
9. Please hand-wash all pots, pans, and oven-trays. USE ONLY WOODEN OR PLASTIC UTENSILS on them.
10. Remember to lock all exterior doors before leaving the house and going to bed at night.
11. No smoking is allowed within enclosed parts of the building. Smoking is allowed in the garden, but please dispose of cigarette butts in the dustbin. SMOKING IS PROHIBITED AROUND THE SWIMMING POOL ON THE ARTIFICIAL GRASS AREA.
12. There will be one set of keys for you and an alarm fob. Please leave them in the allocated lock box on departure.
13. Check in from 3pm – check out by 11am unless pre-agreed.
14. Check-ins from 7pm to 11pm will incur an extra £25 fee. Check in from 7pm to 11pm will incur an extra £25 fee. Check in from 11 onwards will incur an extra £40.
15. If you would like to reschedule your arrival time, please email jenene@stayathighhouse.com or kate@stayathighhouse.com.
16. Please leave the house as clean and tidy as you found it. The price paid for the check-out cleaning is intended for the cleaning of all linen and laundry only. If after check out the house is found in an unreasonable state of cleanliness this may be deducted from your damage deposit.
17. By booking this property the guest gains a temporary license to stay at the property for the period from the booking start date to the booking end date. This is not a tenancy agreement.
18. The swimming pool is used at your own risk. No one should stand on the pool cover. Care must be taken with all glasswear and all guests must shower before using the pool. Failure to comply will see the loss of the damage deposit.
19. You are solely responsible for your valuables. Please don't leave any valuables unattended at the property and keep them with you at all times.
20. There will be an inspection of the house and any damages incurred agreed to avoid later dispute.



Electricity Mains

There are several fuse boxes located at High House. The main fuse box is located in the cupboard to the rear of the sofa in the den/office. There is a further fuse box to control the kitchen and kitchen cellar in the high cupboard above the ovens in the kitchen. Another fuse box can be located in the large Master Bedroom inside the wardrobe area – this controls the lights in the Master Suite.

Taxi

The Local Taxi Firm is TC Cars: 0121 770 2000. Inside the house you will find a 'taxi butler', which will provide High House guests priority bookings with TC Cars.

If you require a Luxury Car and Driver, this is available to you at an hourly rate of £30.00. Minimum 3 hour booking. Maximum 6 people. Booking in advance is required for this service. Please call Kate on 07870-208683 to arrange this for you.

Keys

You will be given 1 master key and alarm fob on arrival. Always lock the door and set the alarm when leaving the house.

Check Out

Please leave key and alarm fob in the lock box provided, located in the carport.

Power Adaptors

You have at least 1 adaptor at your disposal. Please leave it on the kitchen top before check out.

First-aid kit

First aid kit (bright GREEN box) is on the shelf in the hall cloakroom.



Surrounding Area & Connections

TRANSPORT

BY TRAIN

The nearest station is Birmingham International 10 minutes drive from the station to High House
National Rail Enquiries (Tel: 08457 48 49 50) Website: www.thetrainline.com

BY CAR:

From London/The South: Leave M1 at Junction 19 and join M6. Leave M6 at Junction 4 on to M42 North. Exit M42 at Junction 9 and take the 5th exit signed Coleshill.

At the first roundabout go straight on

At the second roundabout take the 1st exit into Coleshill town

At the end of the high Street take a left onto Maxstoke Lane

Follow this lane for approx 4 miles

When the lane reaches a T junction, with Hardingwood lane on the right turn left onto Broad Lane. High House is 20 yards on your right hand side. Look for the gated entrance.

Alternatively use M40/M42 and exit Junction 9 as above.

From South Wales/Southwest: Leave M5 to join M42. Exit at Junction 9 as above.

From North West: Leave M6 to join M42 (North) at Junction 4A. Exit at Junction 9 as above.

Alternatively use M6 Toll and exit at Junction T2.

From North East: Leave M1 at Junction 23A. Take A447/M42, signed Birmingham. Exit M42 at Junction 9 as above.

From East: Leave A14 onto M6 (North). Leave M6 at Junction 4 on to M42 (North). Exit at Junction 9 as above.

EATING, DRINKING & SHOPPING

Good Pub Food (most local)

The Bulls Head, Main Road, Meridan CV7 7NN 01676-523798 advisable to book in advance

The Bull, Coleshill Road, Furnace End, B46 2LG 01675-481602

Beeches Bar and Grill, Marsh Lane, Hampton in Arden B92 0AH 01675-442277 advisable to book

The White Lion, High Street, Hampton in Arden, B92 0AA 01675-442833 advisable to book

The Maltshovel, Barston Lane, Barston B92 0JP 01675-443223 advisable to book

Other Restaurants

Indian Lounge, 123 High Street, Coleshill no need to book

Peels (* excellent), Hampton Manor, Shadowbrook Ln, Hampton in Arden, B92 0EN 01675-446080
need to book

Takeaway that will deliver

China Chef – Chinese 01676-542311

Rajarani- indian 01675-463777

We are always happy to recommend and book restaurants for you for any occasion. Please ask for our assistance as we all love our food and drink and have lived in the area for over 20 years!



The House Guide

Internet

High House has full WiFi coverage: WiFi ID: BTHub-2NKW Password: c373365e4d

Kitchen

- Welcome to the kitchen: the heart of the house!
- Washing machine – There's a washing machine and tumble drier situated in the kitchen cellar.
- Dishwasher, Microwave, 2x Ovens, a Steam Oven and Warming Drawers are all available in the kitchen.
- Provisions – You'll find the kitchen stocked with the essentials. Tea, coffee and sugar.
- Rubbish – There is a mixed rubbish bin in the kitchen. Spare bin liners are under the sink. Please dispose of rubbish in the bins in the courtyard off the kitchen.
- Heating – High House is always warm and cosy. The thermostats are located in every room. There are also real fires with plenty of logs in the Entertainment Lounge and also the outside dining area by the BBQ.
- Hot water – The hot water is always on.

Large Lounge

Relax and unwind on the big sofa with a good book – many to choose from on the shelves or catch a movie on the big screen. Remote is situated just underneath the TV on top of the console. There is a guide here to show how to use the TV and DVD.

Small Lounge

A great space for anyone who wants to kick back and watch a movie or TV. Full instructions are by the right of the TV.

Snooker Room

Full size table available for your use, please use the cues and chalk provided. You may wish to have music on in this room whilst you play or relax with the fire. Full instructions on how to do this are by the cue store.

Office and Den

Need to do work? No problem, you will see a large desk to suit your needs, the rest of the space is an area to play board games or read. You will see all the games available on the shelves on the right when facing the TV from the desk.



Outdoor Kitchen Diner

Fancy alfresco? You will see by the pool area a large dining and kitchen area with BBQ. There is BBQ equipment to suit most needs as well as a sink and fridge. The BBQ is a gas burning type and you will find full instructions for using it next to it.

Tennis Court

The Tennis court is available for use to brush up on your skills or just to play ball games. Tennis balls are available to buy from the kitchen cellar. You will find rackets in the tennis house over by the court.

Swimming Pool

The swimming pool is heated and treated for your use, please ensure that any children are supervised at all times.

Following rules must be followed:

- Please shower before using the pool
- No running around the pool area
- No ball games in the pool
- No diving
- Any accidents in the pool please alert your main contact so we can ensure the pool is clean and treated swiftly.
- Ensure the cover is moved into the closed position after use of the pool.
- No smoking on the artificial grass.

Full instructions for the pool are by the pool cover switch located to the left of the open fire in the outside BBQ area.

Gym

At High House we have a small gym for your stay, in it there is:

- Cross trainer
- Selection of dumbbells
- Selection of freeweights
- Bench
- Ab Roller

The use of the gym is at your own risk.

Playground

The playground is an outdoor adventure space for small kids. Please ensure that children are supervised at all times.



Storage Areas

Bathroom

- Toilet Paper
- Soaps
- Shower and Bath products

Cloakroom in hall

- Ironing Board & Iron
- Mop & Bucket
- Vacuum Cleaner

Master Bedroom

- Spare Bed Linen and Towels can be found in all rooms
- Safari Suite Bathroom
- Plenty of Spare Towels for the pool
- Sun Lounge
- Extra Cushions to Decorate the BBQ Dining Area

Conservatory/Dining Room

- Table Linen
- Candles
- Place Mats

Sitting Room (off kitchen)

- Toys and Children's books in Large Cupboard

Please note high chairs, additional beds and travel cots are available on request. Additional beds will incur a £20 extra charge.



Contact Us

If you have any problems or queries don't hesitate to contact any of the team:

Jenene Cassidy - Estate Manager - Available 24 hours every day of the week.

07971 964120 or email Jenene@stayathighhouse.com

Kate Venables - Proprietor - Available 24 hours every day of the week.

07870 208683 or email Kate@stayathighhouse.com

Steve Farnsworth - Estate Support - Available 24 hours every day of the week.

07852 182209 or email Steve@stayathighhouse.com

Emergency Contacts

Should you require a doctor or urgent medical assistance:

Private GP Practice: www.daleswoodhealth.co.uk

Daleswood Health, Barn House, Barston Lane, Barston, Solihull, B92 0JJ, 01675 489489

15 minutes drive, open weekends for appointments and home visits.

Nearest Hospital: www.geh.nhs.uk

George Eliot Hospital, College St, Nuneaton CV10 7DJ, 024 7635 1351

20 minutes drive, provides a range of Accident & Emergency services.

Private Dentist: www.parvisdental.co.uk

Unit 3, Jubilee Crescent, Radford, CV6 3EX, 02476 599810

15 minutes drive, emergency appointments available.



We Hope You Enjoy Your Stay!

Today's Date(DD/MM/YYYY):

Check In Date(DD/MM/YYYY):

Check Out Date(DD/MM/YYYY):

Guest Name:

Address:

E-mail:

Mobile Number:

I hereby sign to accept that I have read and understood the terms and conditions in order that I might stay at High House.

Signed by Guest:

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Signed by Representative:

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