1. How do you choose families to be involved in AAF?
   a. Our therapists work with families to determine their level of need. We consider resources that are already available in the community and each client’s ability to access those resources. We recognize that many families who work with EFC are struggling financially and are also putting in a great effort to strengthen their family and their relationship with their children. By offering the chance to participate in AAF, we get to come alongside that family and encourage them in this important work.

2. What items do families typically ask for?
   a. This varies by family however, some of the most common things families ask for (in addition to toys) are pots & pans, coats, socks, pants, tablets, gift cards for groceries, and shoes. For a more complete list see our list of Frequently Requested Items.

3. The family has included some very expensive items on the children’s wishlists. Do I need to provide these items?
   a. We try to ensure that we meet every request on a family’s wishlist. It is up to your discretion whether to purchase an item on the list, however, we do ask that you let us know if you choose to omit any items so that we can find alternative solutions to providing the gift.

4. Do I have to follow the wishlist or can we buy different items?
   a. We ask that you try and stick to your family’s expressed needs and wants, however, at times, we have found that gift cards can be a big help for any family. Consult with your family’s therapist for more information.

5. Should we wrap gifts or leave them in their original packaging?
   a. The gifts should be unwrapped, please! Parents are given wrapping paper with their presents so that they are able to wrap their children’s gifts themselves.
6. When and where should gifts be dropped off? Is there a firm deadline past which gifts can not be received?
   a. Because we are a small staff, we ask that sponsors deliver donated items to our office before December 11th; however, we understand that unexpected events may come up and we will be accommodating whenever possible. Please let your therapist know, in advance, if you need more time. It is at the individual therapist’s discretion to extend drop-off dates with sponsors.

7. What happens if I cannot fulfill my obligations to the family that I have adopted?
   a. If you are no longer able to follow through with participating in AAF, please contact your family’s therapist immediately to let them know so we can ensure the family gets matched with another donor.

Thank you for considering partnering with us for Adopt-A-Family and please reach out if you have any further questions! You can contact Rebekah Dorris at rebekahd@exchangefamilycenter.org.