COVID-19 specific changes at Peregrine Espresso

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How is Peregrine operating during the pandemic?
Hours at Eastern Market: 7am-2pm Mon-Fri; 8am-3pm Sat-Sun
Hours at Union Market: 8am-3pm Mon-Fri; 8am-5pm Sat-Sun
Hours at the Pug: 8am-1pm Mon-Sat; Sun off
Each location has a walk-up ordering option (our walk-up windows have a polycarbonate partition between barista and you), and each location accepts orders placed through the Joe Coffee Order Ahead app. You can read our safety protocol, which is posted on the front of all our locations, here.

How does walk-up ordering work?
You can place your order at the walk-up window, then move a safe distance away from window and others until your name is called; you can then come back up and retrieve your order. If you order something quick, like an on-tap offering, pastries, whole beans, etc, it’s likely you’ll just be served immediately, and no wait is needed!

If you need anything you would normally do at the condiment bar done to your drink; let the barista know before you touch the cup, and ideally as you’re ordering. If you remember after you pick up your order, don’t worry: just let the barista know, and we’ll hand you the things you need for you to take with you!

We appreciate contactless purchasing (paying with card or phone) but we can accept cash sales too. Hold on to your money until we can safely receive it (this is better than placing it on the counter) Give the barista a moment to put on a glove to receive your cash safely. This method is also used if you’d like to use a gift card!

We’re here to serve you, so please let your barista know if you need anything (extra cream, napkins, a straw) instead of reaching across the counters.

Can I do a walk-up order if I’m Deaf/use ASL or my barista is Deaf/uses ASL?
Absolutely. You can use a large text app or the single-use alternative menu to order safely and keep your mask on. Please keep this contactless and do not try to hand the barista any paper notes; hold your order sheet or phone up to the window. Please see our Highlighted Instagram story “Accessibility 🧤” for more info on this.

Peregrine is made up of Hearing baristas, Deaf baristas and Hard-of-Hearing baristas. For optimal communication, make sure the barista can see you before beginning an order or request.

**How does app ordering work?**

Download the [Joe Coffee Order Ahead app](https://www.joecoffee.com/order-ahead) and choose the location you want to pick up from (double check you’ve got the right location!). You’ll find our full menu to choose from. You can schedule a pick up for later or put in your order for pickup ASAP. The app allows you to pre-load a balance, or pay as you go with Apple Pay.

*At Eastern Market & the Pug*: Since there’s only one window, once you arrive, queue up to give the barista your name. If your drink is ready, they’ll get you set up right away! If it’s still being made, you’ll be instructed to hang out in the waiting area, and the barista will call your name out when it’s ready.

*At Union Market*: Customers can find their orders on the pickup table (look for the “pick-up orders here” sign) to the left of the espresso machine.

**Do you have seating at your cafes?**

Outdoor seating is available at all locations in a very limited capacity, and offered with social distancing best practices in mind.

*Eastern Market* has three outdoor tables on their “offsite patio” (the former 7th Hill patio) available for customers to use Monday through Friday during open hours.

*The Pug* is largely a walk up/take away operation, but a bench is put out, weather permitting, for quick use.

*Union Market* has outdoor seating in the front and rear of the market, as well as on the roof! Please follow Market guidelines for a safe visit; follow posted instructions, and wear a face covering inside the market. Union Market Community Safety guidelines can be found [here](https://www.unionmarketdc.com/visit/safety).

**Do I need to wear my mask at Peregrine?**

Face coverings are required by law in all public spaces, indoor and outdoor, in the District of Columbia. Thank you for being considerate of baristas and other customers!

**What is Sweet Compromise?**

Sweet Compromise is a half gallon jug of “batched latte,” which allows you to take a little bit of the coffee shop home with you. It’s $29 (approximately 8 servings) and is made of coffee concentrate, Virginia maple syrup and oat milk. It’s best by the date on the label. You can pick up in shop, order on the app, or on our webshop for a Friday Pedaler delivery.
**What is Pedaler?**

Peregrine currently offers free local delivery of $30 purchases from our [webshop](#) to addresses in the District of Columbia. Orders under $30 are delivered for a flat $4 local fee. Deliveries are on Mondays and Fridays! If you order before noon on a delivery day, you can get your coffee same-day.