

23 August 2016

## **Alliance Healthcare leading the way for employee engagement**

Alliance Healthcare continue to invest in its people and resources, with the recent launch of Buzz Box – a unique employee engagement survey tool, designed to provide managers with a pulse check on levels of engagement across their teams.

Employee engagement surveys have been well engrained in the Alliance Healthcare business, with annual, and bi-annual surveys in recent years. Whilst these remain valuable feedback channels for the management team, the business recognised the need to hear from team members on a regular basis.

The Buzz Box tool is a small machine (about the size of an iPad), now located at various points around each business site. The tool asks five simple questions, on a five-point scale, ranging from strongly agree to strongly disagree, and is designed to be a quick and simple temperature check of how Alliance Healthcare is doing as a business. Buzz Box is also available online for those field-based employees, and gives them the option to answer as and when they feel the need to, rather than at one single point in time.

In addition, the options people enter on the five-point scale are completely anonymous. Once the responses have been captured, they are transmitted to a central point, where a report is created on a daily basis for the manager responsible for each are of the business. Managers receive weekly dashboard reports to track progress and are working with the HR Team to develop action plans to ensure positive action is taken.

Speaking of the recent launch of Buzz Box, Toby Carpenter, HR Director for Alliance Healthcare said: “It’s fantastic to see the business continue to care about its people. This isn’t just about being a responsible business; it’s about listening to the feedback from our employees and taking action.

This tool gives team members the opportunity to communicate their feelings throughout the day, and managers are provided with the feedback to identify areas of concern, but to also celebrate success and share best practice. We wanted to empower our managers and this tool provides us with just that.”

Helen Dargie from We Love Surveys, who created the Buzz Box tool said: “It is always incredibly brave for companies to look at this level of feedback, but the value of doing so is exceptional. We are proud to work with a business that is so committed to creating a world class colleague experience and we look forward to the journey ahead.”

**ENDS**

### **Notes for editors:**

Supporting image is attached.

### **Image:**

Image 1: Buzz Box tool

**About Alliance Healthcare:**

Alliance Healthcare (Distribution) Ltd is the UK wholesale business of Walgreens Boots Alliance and provides full line and short line wholesaling and pre-wholesaling services.

As one of the UK's leading distributors of pharmaceutical, medical and health and beauty products, Alliance Healthcare is dedicated to working in partnership with pharmacists and manufacturers to improve healthcare. As well as offering high levels of service, with twice daily delivery to pharmacies across the UK, Alliance Healthcare also provides a full complement of added-value commercial and professional support services including Alphega Pharmacy, Manufacturer Services, Professional Services, Skills in Healthcare, the Almus range of generics medicines, Almus Over the Counter, the Alvita patient care product range, as well as, NWOS, OTC Direct, Surgicals and Specials.

For more information visit: [www.alliance-healthcare.co.uk](http://www.alliance-healthcare.co.uk)

-----

**For further information, please contact:**

Nimtaz-Tanya Noordin

PR Manager (Interim)

Phone: 0203 044 8509, Email: [Nimtaz.Noordin@alliance-healthcare.co.uk](mailto:Nimtaz.Noordin@alliance-healthcare.co.uk)

**About We Love Surveys**

We Love Surveys is a provider of paperless systems to capture employee feedback, which are used to understand and improve workforce experience. This is achieved through a combination of handheld devices, analysis and dedicated support services. We Love Surveys work with companies and many other businesses across a range of sectors to develop colleague feedback solutions.

For more information about We Love Surveys visit [www.welovesurveys.co.uk](http://www.welovesurveys.co.uk) or contact Helen Dargie, Mobile: 07584 343526, Email [helen@welovesurveys.co.uk](mailto:helen@welovesurveys.co.uk)