DOUG HAVENS

USER EXPERIENCE DESIGN

415.734.8222
doug@doughavens.com
www.doughavens.com

Crafting a fine experience begins and ends with the user, period.

Jul 2013 - Present

User Experience Designer
Civitas Learning | Austin, TX

Pivotal role as first UX hire within the company. I lead the creation of multiple data-driven applications that combined complex data science with business goals to create intuitive experiences for a diverse set of users. Initially responsible for all areas of the user experience, I helped to grow the team to include research, content, visual design and additional UX roles.

Jan 2012 - Jun 2013

Senior Interaction Designer
Altius Education | San Francisco, CA

In charge of all aspects of the UX for a groundbreaking online learning management system (LMS). Extremelty fast-paced environment where informed decisions had to be made quickly and efficiently. Once wireframes and designs were approved by all stakeholders, I would deliver production-ready HTML/LESS to the dev team. I worked closely with industry leaders to help define the strategy and direction of the LMS.

Aug 2011 - Oct 2012

UX/UI Lead (Contract)
MUH·TAY·ZIK | HOF·FER | San Francisco, CA

MUH·TAY·ZIK | HOF·FER is an award winning creative agency. I have worked with them on numerous projects performing user experience and front-end development roles. Working very closely with project leads I produced detailed mockups illustrating UX concepts. Final outputs were complete websites including HTML/CSS/JS and CMS incorporation.

Jun 2008 - Dec 2011

User Interface Designer
Hobsons | Oakland, CA

Lead UI designer for Hobsons' enterprise level CRM web application and accompanying suite of products. Teamed up with product management to transform requirements into wireframes, test them thoroughly and incorporate them into the prouduct. Managed a team of developers to bring existing code up to WCAG 2.0 AA compliance. Lead additional UI resources.

Jul 2004 - Jun 2008

Visual Designer
Hobsons | Cincinnati, OH & Oakland, CA

Part of a team of designers tasked with revolutionizing the experience for prospective students transitioning from high school to college. Built numerous experiences, websites and flash-based tools to aid students in their journeys.

UX Skills

User Centered Design
Usability Testing
Wireframing/Prototyping
Data Analysis
Visual Design
Agile Scrum Methodology

Technical Skills

Sketch, Adobe CC, InVision
HTML, CSS, JavaScript
Section 508 & WCAG 2.0 Accessibility

Ohio University
Grad: 2004 | Athens, OH

Bachelor of Science
Visual Communication; Interactive Multimedia
Specialization: Computer Science