Do you have any concerns when it comes to casting your ballot in the November 2020 presidential election?

By Age Group

Data source: CID Voter Messaging Survey
What kinds of concerns do you have when it comes to casting your ballot in the November 2020 presidential election?

By Age Group

COVID-19 infection: 18.9%
Finding voting location: 22.1%
Not receiving ballot: 20.5%
Inaccessible voting location: 13.3%
Finding voting location: 13.3%
Ballot not counted: 12.5%
I do not trust the USPS: 5.7%
Ballot tampering: 4.1%
Don’t know how to cast VBM ballot: 4.2%
Uncomfortable voting in non-native language: 5.1%
Other: 7.0%

Data source: CID Voter Messaging Survey
Do you happen to know where to find information on the locations of where to vote in-person in your community?

By Age Group

Data source: CID Voter Messaging Survey

<table>
<thead>
<tr>
<th>Age Group</th>
<th>Yes</th>
<th>No</th>
<th>Don't know</th>
<th>I vote by mail or not at a polling place</th>
</tr>
</thead>
<tbody>
<tr>
<td>18-24</td>
<td>45.8%</td>
<td>28.6%</td>
<td>16.0%</td>
<td>9.6%</td>
</tr>
<tr>
<td>25-34</td>
<td>61.9%</td>
<td>19.0%</td>
<td>10.7%</td>
<td>7.4%</td>
</tr>
<tr>
<td>35-44</td>
<td>64.7%</td>
<td>15.4%</td>
<td>12.2%</td>
<td>7.8%</td>
</tr>
<tr>
<td>45-54</td>
<td>60.0%</td>
<td>19.0%</td>
<td>13.5%</td>
<td>7.5%</td>
</tr>
<tr>
<td>55-64</td>
<td>53.6%</td>
<td>14.3%</td>
<td>24.9%</td>
<td>7.2%</td>
</tr>
<tr>
<td>65-74</td>
<td>51.8%</td>
<td>11.0%</td>
<td>33.0%</td>
<td>4.2%</td>
</tr>
<tr>
<td>75+</td>
<td>47.0%</td>
<td>9.1%</td>
<td>39.5%</td>
<td>4.3%</td>
</tr>
</tbody>
</table>
### Did your county change the options for how and where you could cast your ballot in the March 2020 primary election?

By Age Group

<table>
<thead>
<tr>
<th>Age Group</th>
<th>Yes (%)</th>
<th>No (%)</th>
<th>Don't know (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total</td>
<td>26.7%</td>
<td>36.2%</td>
<td>37.2%</td>
</tr>
<tr>
<td>18-24</td>
<td>27.8%</td>
<td>32.1%</td>
<td></td>
</tr>
<tr>
<td>25-34</td>
<td>36.0%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>35-44</td>
<td>37.9%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>45-54</td>
<td>38.1%</td>
<td>38.9%</td>
<td></td>
</tr>
<tr>
<td>55-64</td>
<td>40.8%</td>
<td>41.6%</td>
<td></td>
</tr>
<tr>
<td>65-74</td>
<td>42.7%</td>
<td>41.8%</td>
<td></td>
</tr>
<tr>
<td>75+</td>
<td>47.4%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Legend: Yes, No, Don't know*
How did you hear about the new voting options in your county in the March 2020 primary election?

By Age Group

<table>
<thead>
<tr>
<th>Data source: CID Voter Messaging Survey</th>
<th>Political campaigns/candidates</th>
<th>Community groups</th>
<th>My county elections office</th>
<th>Media (newspapers or television news)</th>
<th>Billboard</th>
<th>Text message</th>
<th>Email</th>
<th>Phone call</th>
<th>Not sure from whom</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total</td>
<td>7.7%</td>
<td>8.2%</td>
<td>9.0%</td>
<td>9.8%</td>
<td>11.4%</td>
<td>10.9%</td>
<td>6.5%</td>
<td>5.8%</td>
<td>14.0%</td>
</tr>
<tr>
<td>18-24</td>
<td>8.2%</td>
<td>9.6%</td>
<td>9.9%</td>
<td>10.5%</td>
<td>12.9%</td>
<td>12.8%</td>
<td>7.7%</td>
<td>5.4%</td>
<td>15.0%</td>
</tr>
<tr>
<td>25-34</td>
<td>9.0%</td>
<td>10.2%</td>
<td>11.4%</td>
<td>10.9%</td>
<td>12.5%</td>
<td>13.5%</td>
<td>8.3%</td>
<td>5.7%</td>
<td>14.6%</td>
</tr>
<tr>
<td>35-44</td>
<td>11.4%</td>
<td>10.9%</td>
<td>11.4%</td>
<td>11.4%</td>
<td>13.5%</td>
<td>13.5%</td>
<td>8.3%</td>
<td>5.7%</td>
<td>14.6%</td>
</tr>
<tr>
<td>45-54</td>
<td>13.5%</td>
<td>12.5%</td>
<td>12.5%</td>
<td>12.5%</td>
<td>14.6%</td>
<td>14.6%</td>
<td>8.3%</td>
<td>5.7%</td>
<td>14.6%</td>
</tr>
<tr>
<td>55-64</td>
<td>14.6%</td>
<td>14.6%</td>
<td>14.6%</td>
<td>14.6%</td>
<td>14.6%</td>
<td>14.6%</td>
<td>8.3%</td>
<td>5.7%</td>
<td>14.6%</td>
</tr>
<tr>
<td>65-74</td>
<td>15.0%</td>
<td>15.0%</td>
<td>15.0%</td>
<td>15.0%</td>
<td>15.0%</td>
<td>15.0%</td>
<td>8.3%</td>
<td>5.7%</td>
<td>15.0%</td>
</tr>
<tr>
<td>75+</td>
<td>14.6%</td>
<td>14.6%</td>
<td>14.6%</td>
<td>14.6%</td>
<td>14.6%</td>
<td>14.6%</td>
<td>8.3%</td>
<td>5.7%</td>
<td>14.6%</td>
</tr>
</tbody>
</table>
Did your county change the options for how and where you could cast your ballot in the March 2020 primary election?

By Age Group

- Receive language assistance
- Use an accessible voting machine for voters with disabilities
- Register to vote or update an existing registration record
- Fill out a replacement ballot for the one I received in the mail
- I don’t trust the mail to deliver my ballot
- Other

Data source: CID Voter Messaging Survey
About how many minutes did you travel to an in-person voting location?

By Age Group

Data source: CID Voter Messaging Survey

Less than 5 min | 5 to 10 min | 10 to 20 min | More than 20 min

Total | 20.2% | 15.5% | 17.4% | 27.6% | 27.7% | 23.2% | 31.7% | 36.8% | 27.6% | 31.7% | 25.6% | 28.0% | 29.2% | 25.6% | 28.6% | 31.2% | 27.9% | 28.7% | 49.3% | 54.1% | 50.8% | 5.7%

18-24 | 20.2% | 15.5% | 17.4% | 27.6% | 27.7% | 23.2% | 31.7% | 36.8% | 27.6% | 31.7% | 25.6% | 28.0% | 29.2% | 25.6% | 28.6% | 31.2% | 27.9% | 28.7% | 49.3% | 54.1% | 50.8% | 5.7%

25-34 | 20.2% | 15.5% | 17.4% | 27.6% | 27.7% | 23.2% | 31.7% | 36.8% | 27.6% | 31.7% | 25.6% | 28.0% | 29.2% | 25.6% | 28.6% | 31.2% | 27.9% | 28.7% | 49.3% | 54.1% | 50.8% | 5.7%

35-44 | 20.2% | 15.5% | 17.4% | 27.6% | 27.7% | 23.2% | 31.7% | 36.8% | 27.6% | 31.7% | 25.6% | 28.0% | 29.2% | 25.6% | 28.6% | 31.2% | 27.9% | 28.7% | 49.3% | 54.1% | 50.8% | 5.7%

45-54 | 20.2% | 15.5% | 17.4% | 27.6% | 27.7% | 23.2% | 31.7% | 36.8% | 27.6% | 31.7% | 25.6% | 28.0% | 29.2% | 25.6% | 28.6% | 31.2% | 27.9% | 28.7% | 49.3% | 54.1% | 50.8% | 5.7%

55-64 | 20.2% | 15.5% | 17.4% | 27.6% | 27.7% | 23.2% | 31.7% | 36.8% | 27.6% | 31.7% | 25.6% | 28.0% | 29.2% | 25.6% | 28.6% | 31.2% | 27.9% | 28.7% | 49.3% | 54.1% | 50.8% | 5.7%

65-74 | 20.2% | 15.5% | 17.4% | 27.6% | 27.7% | 23.2% | 31.7% | 36.8% | 27.6% | 31.7% | 25.6% | 28.0% | 29.2% | 25.6% | 28.6% | 31.2% | 27.9% | 28.7% | 49.3% | 54.1% | 50.8% | 5.7%

75+ | 20.2% | 15.5% | 17.4% | 27.6% | 27.7% | 23.2% | 31.7% | 36.8% | 27.6% | 31.7% | 25.6% | 28.0% | 29.2% | 25.6% | 28.6% | 31.2% | 27.9% | 28.7% | 49.3% | 54.1% | 50.8% | 5.7%
How did you get to the in-person voting location where you voted or dropped off your vote-by-mail ballot in the March 2020 primary election?

By Age Group

- **Walked/bicycled**
  - Total: 21.4%
  - 18-24: 6.5%
  - 25-34: 12.5%
  - 35-44: 8.3%
  - 45-54: 9.8%
  - 55-64: 5.0%
  - 65-74: 1.6%
  - 75+: 1.2%

- **Drove**
  - Total: 60.6%
  - 18-24: 21.0%
  - 25-34: 5.5%
  - 35-44: 30.2%
  - 45-54: 19.2%
  - 55-64: 72.2%
  - 65-74: 16.3%
  - 75+: 18.8%

- **Got a ride/Uber/Lyft**
  - Total: 19.8%
  - 18-24: 0.0%
  - 25-34: 0.0%
  - 35-44: 0.6%
  - 45-54: 0.0%
  - 55-64: 0.5%
  - 65-74: 0.0%
  - 75+: 0.0%

- **Public transit**
  - Total: 6.5%
  - 18-24: 3.4%
  - 25-34: 0.4%
  - 35-44: 8.3%
  - 45-54: 1.6%
  - 55-64: 0.0%
  - 65-74: 0.0%
  - 75+: 0.0%

- **Paratransit**
  - Total: 0.6%
  - 18-24: 1.0%
  - 25-34: 0.8%
  - 35-44: 0.0%
  - 45-54: 0.6%
  - 55-64: 1.4%
  - 65-74: 0.4%
  - 75+: 1.9%

- **Other**
  - Total: 0.6%
  - 18-24: 0.0%
  - 25-34: 1.9%
  - 35-44: 5.0%
  - 45-54: 0.0%
  - 55-64: 0.6%
  - 65-74: 1.9%
  - 75+: 3.4%

Data source: CID Voter Messaging Survey
How likely are you to vote in the November 2020 presidential election?

By Age Group

Assigned location by county elections office
Convenient operating days/hours
Close to home
Close to school or my children's school
Close to social activities
Close to shopping
Close to public transportation
Availability of parking
Other

Data source: CID Voter Messaging Survey
## How did you specifically learn about the in-person location where you voted or dropped off your vote-by-mail ballot?

### By Age Group

<table>
<thead>
<tr>
<th>Data Source</th>
<th>18-24</th>
<th>25-34</th>
<th>35-44</th>
<th>45-54</th>
<th>55-64</th>
<th>65-74</th>
<th>75+</th>
</tr>
</thead>
<tbody>
<tr>
<td>County voter information guide</td>
<td>8.4%</td>
<td>7.2%</td>
<td>7.4%</td>
<td>7.3%</td>
<td>6.8%</td>
<td>6.8%</td>
<td>6.6%</td>
</tr>
</tbody>
</table>
| Saw/heard advertisements in the media| 7.4%  | 4.5%  | 4.6%  | 5.0%  | 3.5%  | 3.5%  | 4.0%
| The county website                   | 7.0%  | 6.1%  | 6.3%  | 6.3%  | 7.2%  | 7.2%  | 6.0%
| Social media online                  | 6.8%  | 7.3%  | 6.8%  | 6.8%  | 7.0%  | 7.0%  | 6.8%
| Called by a community group          | 6.2%  | 6.1%  | 6.0%  | 6.0%  | 5.9%  | 5.9%  | 5.9%
| Texted by a community group          | 6.1%  | 5.8%  | 5.7%  | 5.7%  | 5.6%  | 5.6%  | 5.6%
| Emailed by a community group         | 5.6%  | 5.6%  | 5.6%  | 5.6%  | 5.6%  | 5.6%  | 5.6%
| Visited by a community group         | 3.8%  | 3.8%  | 3.8%  | 3.8%  | 3.8%  | 3.8%  | 3.8%
| Poster at old polling place          | 3.6%  | 3.6%  | 3.6%  | 3.6%  | 3.6%  | 3.6%  | 3.6%
| Friends or family                    | 3.0%  | 3.0%  | 3.0%  | 3.0%  | 3.0%  | 3.0%  | 3.0%
| Other                                | 2.5%  | 2.5%  | 2.5%  | 2.5%  | 2.5%  | 2.5%  | 2.5%

Data source: CID Voter Messaging Survey
Approximately how long did you wait in line before voting or dropping off your vote-by-mail ballot at that location?

By Age Group

- No wait
- Less than 5 min.
- 5 - 10 min.
- 10 - 15 min.
- 15 - 30 min.
- 30 - 60 min.
- Longer than 60 min.
- Other:

Data source: CID Voter Messaging Survey
Did you visit multiple in-person voting locations to avoid lines on the day you cast your ballot?

By Age Group

Data source: CID Voter Messaging Survey

<table>
<thead>
<tr>
<th>Age Group</th>
<th>Yes</th>
<th>No</th>
<th>I voted by mail</th>
<th>Don't know</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total</td>
<td>73.8%</td>
<td>6.8%</td>
<td>19.7%</td>
<td>1.0%</td>
</tr>
<tr>
<td>18-24</td>
<td>30.1%</td>
<td>10.0%</td>
<td>7.1%</td>
<td>0.7%</td>
</tr>
<tr>
<td>25-34</td>
<td>62.1%</td>
<td>3.1%</td>
<td>31.7%</td>
<td>1.0%</td>
</tr>
<tr>
<td>35-44</td>
<td>59.6%</td>
<td>7.8%</td>
<td>15.2%</td>
<td>0.8%</td>
</tr>
<tr>
<td>45-54</td>
<td>77.4%</td>
<td>6.6%</td>
<td>3.7%</td>
<td>3.5%</td>
</tr>
<tr>
<td>55-64</td>
<td>92.6%</td>
<td>3.0%</td>
<td>0.3%</td>
<td>0.8%</td>
</tr>
<tr>
<td>65-74</td>
<td>93.1%</td>
<td>0.4%</td>
<td>1.9%</td>
<td>0.0%</td>
</tr>
<tr>
<td>75+</td>
<td>94.4%</td>
<td>3.8%</td>
<td>0.0%</td>
<td>0.0%</td>
</tr>
</tbody>
</table>
Prior to the March 2020 primary election, how did you typically learn about in-person voting locations?

By Age Group

Data source: CID Voter Messaging Survey
Where do you typically turn to for help with questions about registration, or voting procedures, or important election dates?

By Age Group

<table>
<thead>
<tr>
<th>Age Group</th>
<th>County voter information guide</th>
<th>County website</th>
<th>Advertisements from community groups</th>
<th>Advertisements in the media</th>
<th>Vote-by-mail packet</th>
<th>Call in to my county elections office</th>
<th>Social media</th>
<th>Contact a community group</th>
<th>Posters at voting location</th>
<th>Friends or family</th>
<th>No typical way</th>
<th>None</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td>18-24</td>
<td>19.7%</td>
<td>19.9%</td>
<td>19.9%</td>
<td>18.3%</td>
<td>26.0%</td>
<td>26.7%</td>
<td>9.8%</td>
<td>1.4%</td>
<td>2.8%</td>
<td>5.6%</td>
<td>6.6%</td>
<td>6.7%</td>
<td>6.8%</td>
</tr>
<tr>
<td>25-34</td>
<td>9.7%</td>
<td>13.5%</td>
<td>6.6%</td>
<td>8.8%</td>
<td>9.5%</td>
<td>9.3%</td>
<td>3.3%</td>
<td>1.2%</td>
<td>1.4%</td>
<td>6.0%</td>
<td>6.6%</td>
<td>6.7%</td>
<td>6.8%</td>
</tr>
<tr>
<td>35-44</td>
<td>5.0%</td>
<td>11.5%</td>
<td>8.5%</td>
<td>6.4%</td>
<td>9.5%</td>
<td>9.3%</td>
<td>3.5%</td>
<td>1.2%</td>
<td>1.4%</td>
<td>6.0%</td>
<td>6.6%</td>
<td>6.7%</td>
<td>6.8%</td>
</tr>
<tr>
<td>45-54</td>
<td>6.8%</td>
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<td>8.5%</td>
<td>6.4%</td>
<td>9.5%</td>
<td>9.3%</td>
<td>3.5%</td>
<td>1.2%</td>
<td>1.4%</td>
<td>6.0%</td>
<td>6.6%</td>
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<td>6.8%</td>
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<td>11.1%</td>
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<td>8.8%</td>
<td>9.5%</td>
<td>9.3%</td>
<td>3.5%</td>
<td>1.2%</td>
<td>1.4%</td>
<td>6.0%</td>
<td>6.6%</td>
<td>6.7%</td>
<td>6.8%</td>
</tr>
<tr>
<td>65-74</td>
<td>11.2%</td>
<td>16.8%</td>
<td>6.2%</td>
<td>9.7%</td>
<td>9.3%</td>
<td>9.3%</td>
<td>3.5%</td>
<td>1.2%</td>
<td>1.4%</td>
<td>6.0%</td>
<td>6.6%</td>
<td>6.7%</td>
<td>6.8%</td>
</tr>
<tr>
<td>75+</td>
<td>3.5%</td>
<td>16.8%</td>
<td>6.2%</td>
<td>9.7%</td>
<td>9.3%</td>
<td>9.3%</td>
<td>3.5%</td>
<td>1.2%</td>
<td>1.4%</td>
<td>6.0%</td>
<td>6.6%</td>
<td>6.7%</td>
<td>6.8%</td>
</tr>
</tbody>
</table>

Data source: CID Voter Messaging Survey
Thinking ahead to the November 2020 presidential election, what would be your most preferred way to cast a ballot?

By Age Group

- Voting in person on Election Day
- Voting in person before Election Day
- Mailing in my ballot
- Dropping off my ballot at VC
- Different voting methods in different elections
- None
- Don’t know

Data source: CID Voter Messaging Survey
Thinking ahead to the November 2020 presidential election, what would give you the most confidence that your ballot would be counted correctly?

By Age Group

Voting in person on Election Day
Voting in person before Election Day
Mailing in my ballot
Dropping off my ballot at VC
Dropping off my ballot in Drop Box
Ability to track my ballot and confirm it was counted
None
Don’t know

Data source: CID Voter Messaging Survey
Thinking ahead to the November 2020 presidential election, what would give you the least confidence that your ballot would be counted correctly?

By Age Group

Data source: CID Voter Messaging Survey
In the future, what features would you likely use if you vote at an in-person voting location? By Age Group

Data source: CID Voter Messaging Survey
How likely are you to vote in the November 2020 presidential election?

By Age Group

Data source: CID Voter Messaging Survey
If you vote in-person in the November 2020 presidential election, when are you most likely to vote?

By Age Group

- **First weekend before Election Day**
- **Day before Election Day**
- **Election Day**
- **First week before election day, if this option was made available**
- **Don’t know**
- **Other**

Data source: CID Voter Messaging Survey
Differences in Likelihood of Voting-Voting Options Message
By Age Group

Data source: CID Voter Messaging Survey

- Extremely likely
- Somewhat likely
- Neither likely nor unlikely
- Somewhat unlikely
- Extremely unlikely