

Nondiscrimination and Accessibility Requirements Section 1557 of the Affordable Care Act

Southview Medical Group, PC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Southview Medical Group, PC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Southview Medical Group, PC

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact: Jennifer Collett

If you believe that Southview Medical Group, PC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Jennifer Collett, Southview Medical Group, PC, 833 St. Vincent's Drive, Suite 300, Birmingham, Alabama 35205, Phone: 205-933-4640; Fax: 205-212-5804; jcollett@southviewmed.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Jennifer Collett is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Spanish	Si usted habla español, tiene a su disposición servicios de asistencia con el idioma sin costo alguno.
Korean	모국어가 한국어일 경우 무료 언어지원 서비스가 제공됩니다.
Chinese	如果您讲汉语普通话，则可以免费向您提供语言协助服务
Vietnamese	Chúng tôi cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho quý vị, nếu quý vị nói tiếng Việt.
Arabic	اللغوية المساعدة خدمات لك فستتوفر ، العربية تتحدث كنت إذا مجاناً.
German	Wenn Sie deutsch sprechen, stehen Ihnen kostenlos Sprachhilfen zur Verfügung.
French	Si votre langue est le français, des services d'assistance linguistiques sont mis gratuitement à votre disposition.
Gujarati	તમે ગુજરાતી બોલતા હો, તો વિના મૂલ્યે, ભાષા સહાય સેવાઓ તમને ઉપલબ્ધ છે.
Tagal	Kung nagsasalita ka ng Tagalog, may magagamit kang mga serbisyo sa lengguahe na walang bayad.
Hindi	अगर आप हिन्दी बोलते हैं तो भाषा सहायता सेवा निःशुल्क उपलब्ध है।
Laoti	ຖ້າທ່ານເວົ້າ ພາສາລາວ ແມ່ນມີບໍລິການຊ່ວຍເຫຼືອພາສາພຣີໃ້ແກ່ທ່ານ.
Russian	Если ваш язык – русский, то вам могут быть предоставлены бесплатные услуги переводчика.
Portu	Se você fala português, está disponível atendimento gratuito com assistência ao idioma.
Turkish	Türkçe biliyorsanız, dil yardım hizmetlerini ücretsiz olarak kullanabilirsiniz.
Japanese	日本語を話される場合には、無償の言語支援サービスがご利用いただけます。