

Paul Richardson - Roost Mortgages/Advise First

As a Mortgage Adviser for Roost Mortgages, Paul Richardson is far too busy helping people find the best home loans to deal with time-consuming IT issues when they come up.

So Paul contacted Billy from Bloody Computers to set up his home and office computers, as well as all his technology and IT needs.

The need for speed

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“I’ve worked with many IT support providers in the past and most of them have been relatively capable – but Bloody Computers is exceptional. Quick business turnaround is far too rare in the IT industry, however, Bloody Computers are available to help 24/7.”

“The best thing about Bloody Computers is that they answer their bloody phone when you ring it. I hardly ever get their answerphone, and when I do, I always get a phone call back shortly after.”

“On one occasion my emails were getting migrated from one system to another and my internet provider wasn’t doing anything about it, so I got Bloody Computers in and they restored the system over the whole weekend.”

A helping hand

As well as delivering Paul with prompt IT support, Bloody Computers also take the time to equip Paul with the technology his business needs (even if he’s not aware he needs it).

“Bloody Computers have a keen interest in what they do. They’re really passionate about what’s new to the market, such as printers, phones, technology, anything that’s new. My current phone is an iPhone 6s - they helped me find it and sold it to me at cost price.”

“And if I give them a problem that they haven’t come across before, they don’t charge me the time it takes for them to learn it - they go and research the problem then start charging me. They’re not doing this to make money, they’re doing this to help my business.”

“I’ve used Bloody Computers for a number of years now and I’m very happy with their service. When you’re stressed out with IT, as you often are, Bloody Computers are the company that can help you through it.”