

King Soopers Neighborhood Reward Program

FAQ

How can I get a TLAG King Soopers Card?

Send an email to: tlag.inbox@gmail.com asking for a card

How much money can TLAG earn through this program?

A typical family spends \$100 per week, which would mean \$5 for TLAG. This small amount adds up. For each family this would be \$120 per year ... **For every 8 families participating it would be \$1,000 per year.**

What can be purchased with the King Soopers Gift Cards?

- a. Any merchandise in the store, with the exception of services (Money Orders, Western Union, Lottery Tickets, Stamps, Tickets West, other Gift Cards)
- b. Prescriptions at the King Soopers pharmacy
- c. Gas at King Soopers or City Market Fuel Centers (closest one is at 30th & Arapahoe)

How do you reload a gift card?

- * Gift cards can be reloaded at the register or customer service desk for any amount between \$5 - \$500.
- * At the register, ask the cashier to load your card in a **separate transaction** from your groceries
- * You can reload at the customer service desk, but there is a 5 minute lag when you reload at a different register than the one you check-out from
- * Gift cards are the same as cash - TLAG and King Soopers is not responsible for card value if a card is lost, stolen, damaged or destroyed.
- * Use just like cash to pay for your groceries or gas.
- * Does not replace your Super Card, enter your number as usual to get discounts and fuel points.

How many times can cards be reloaded?

There is no limit - get in the habit and reload often.

Money put on the card does not expire.

Cards with a zero balance for 90 days will become inactive. If this happens email tlag.inbox@gmail.com to get another card linked to TLAG.

Occasionally a card becomes demagnetized. The cashier can type in the card by hand and you can still use the balance. Purchase a new card from TLAG (cards purchased at the store are not linked to our organization).

There are 4 ways to find out the balance on your card:

1. Ask the cashier before they scan your groceries
2. Balance is printed on your cash register receipt
3. On-line at: www.gcbalance.com
4. Call: 1-866-822-6252

Is there any cost to you or TLAG to participate in this program?

No, if you purchase a \$5 card, there is \$5 loaded on the card and TLAG paid \$5 for that card. There is no charge to you to reload money on your card ... if you add \$100 to your card, it will cost you \$100.

Who can use the cards?

Anyone! Ask your neighbors, friends and relatives. The more people participating, the more money we will earn.

**Cards can be used throughout the U.S at Kroger stores, including:
King Soopers, City market, Kroger, Fred Meyer, Ralphs, Fry's**