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PACKAGE CONTENTS

1 X ELECTRIC BIKE
1 X BATTERY PACK
1 X CHARGER & PARTS
1 X USER GUIDE

ASSEMBLY

WATCH THE ASSEMBLY VIDEO AT www.propella.bike/assemble

ELECTRICAL SPECS

POWER ADAPTER
LI-ION BATTERY CHARGER
INPUT: AC 100-240 V, 1.8A
OUTPUT: DC 42V, 2A

BATTERY
36V, 7AH, (252 WH) LI-ION
CHARGE TEMP: 40-112 F (5-45 C)
OPERATING TEMP: -4-122 F (-20-50 C)

MOTOR
DC HUB MOTOR
250W NOMINAL (350W PEAK)
HOW TO GET STARTED WITH PROPELLA!

CHECK BATTERY LOCK

BATTERY INSTALLATION

1

2

3

WARNING

LOCK BATTERY AND REMOVE KEY BEFORE RIDING!
AN UNLOCKED BATTERY MAY RESULT IN INJURY AND DAMAGE TO THE BATTERY.

Note: An extra lock key is included in your package.

Safety Tips:

- Confirm battery lock position before riding.
- Remove the battery when the bike is mounted on a bus or car bike rack.
- Read the full Battery Safety Tips to ensure safe and proper use of your E-Bike battery. This document is included in the user guide (page 5) and available online at: www.propella.bike/userguide
ACTIVATE PEDAL-ASSIST

What is Pedal-Assist?

Pedal-Assist (PASS) provides seamless electric power assist as you pedal. You can use it to climb hills, go farther and faster, or simply enjoy a boost of power while you ride!

1. **Press and hold** the **On/Off button** on the LCD to turn on the system. [See illustration above]

   **WARNING:** Once the LCD is on, rotating the pedals will activate the motor. Make sure you are mounted on the bike and ready to ride.

2. The motor assist gently **turns ON** when you **start pedalling**.

3. The motor assist automatically **turns OFF** when you **stop pedalling** or **apply the brakes**.

4. You can control the level of assist by using the **+/- buttons**.

   Level “1” is the minimum assist, and level “5” provides the maximum power and speed. The motor top speed is about 18 mph (30 kph). You can pedal faster to reach a higher speed.

5. To turn off pedal-assist, lower the assist level to “0”.

6. To **turn off the system** completely, **press and hold** the LCD **On/Off button**.
   Note: The system will automatically shut down after 3 minutes of inactivity.
LCD Display Hidden Functions:

- Press and hold the “−” button to activate the walk mode. This will gently engage the motor and push the bike forward at a low speed of 2 mph.
- Press and hold the “on/off” and “+” button to activate the LCD backlight.
- Press and hold the “−” and “+” button to enter the settings. Press the “on/off” button once to switch between setting options. You can adjust the clock, LCD backlight brightness (1, 2, and 3), or the distance unit (mph or km/h). Press and hold the “on/off” button to exit out of settings.

RECHARGE THE BATTERY

1. Plug the battery charger unit into a standard wall outlet and connect the cable to the battery. [See illustration below] A red LED light on the charger indicates that charging is in progress.

2. A fully drained battery takes about 2.5 hours to recharge. A green LED light on the charger will illuminate once the battery is fully charged. You can check the battery level by tapping on the round button on top of the battery.

3. Safety Tip: Unplug the charger once the battery is fully charged.

WARNING: Do not use unauthorized chargers to recharge the battery. Use the Propella charger only.
BATTERY SAFETY TIPS

INSTALLATION

1. Insert the battery into the device.
2. Secure the battery with the lock mechanism.
3. Verify the battery is properly seated and secured.

WARNING

LOCK BATTERY AND REMOVE KEY BEFORE RIDING!
AN UNLOCKED BATTERY MAY RESULT IN INJURY AND DAMAGE TO THE BATTERY.

CHARGING

• DO NOT CHARGE THE BATTERY WITH UNAUTHORIZED CHARGERS.
• ONLY USE THE CHARGER PROVIDED BY PROPELLA.
• AVOID LEAVING THE CHARGER PLUGGED IN FOR MORE THAN NEEDED.
• DO NOT USE OR CHARGE THE BATTERY AND CONTACT PROPELLA IF THERE ARE NOTICEABLE ABNORMALITIES SUCH AS DAMAGE, PUNCTURE, DEFORMATION, LEAKAGE, SMELL, HEAT, DISCOLORATION, ETC.

• THE CHARGING PROCESS ON A FULLY DRAINED BATTERY SHOULD TAKE NO MORE THAN 3 HOURS
• IT IS RECOMMENDED TO UNPLUG THE CHARGER WHEN THE BATTERY IS FULLY CHARGED. THE LED LIGHT ON THE BATTERY CHARGER TURNS GREEN WHEN THE BATTERY IS FULLY CHARGED.
• AVOID RUNNING THE BATTERY UNTIL IT IS COMPLETELY OUT OF CHARGE. MONITOR THE CHARGE LEVEL AND TURN IT OFF BEFORE IT GETS TOO LOW.
TEMPERATURE WARNING

- DO NOT USE, CHARGE, OR STORE THE BATTERY IN HIGH-TEMPERATURE ENVIRONMENTS.
- AVOID LONG EXPOSURE TO DIRECT SUNLIGHT.
- DO NOT LEAVE THE BATTERY FOR LONG PERIODS INSIDE A PARKED CAR IN DIRECT SUNLIGHT.
- DO NOT PLACE NEAR OPEN FLAME OR HEATER.

<table>
<thead>
<tr>
<th>OPERATING TEMPERATURE</th>
<th>Celsius</th>
<th>Fahrenheit</th>
</tr>
</thead>
<tbody>
<tr>
<td>CHARGE</td>
<td>10°C to 40°C</td>
<td>50°F to 104°F</td>
</tr>
<tr>
<td>DISCHARGE</td>
<td>-20°C to 50°C</td>
<td>-4°F to 122°F</td>
</tr>
</tbody>
</table>

SHIPPING

- BATTERY PACK FORBIDDEN FOR TRANSIT ABROAD PASSENGER AIRCRAFT OR VESSEL.
- USE GROUND TRANSPORTATION WITH PROPER PACKAGING AND LABELING.
- PACKAGING SHALL BE COMPLIANT WITH THE DOT AND SHIPPING CARRIER REGULATIONS.
- REMOVE THE BATTERY WHEN THE BIKE IS MOUNTED ON A BUS OR CAR BIKE RACK.

DURABILITY

- DO NOT IMMERSE BATTERY IN WATER OR OTHER TYPES OF LIQUID.
- THE BATTERY IS RESISTANT AGAINST SPLASH AND RAIN. IF THE E-BIKE IS PARKED OUTSIDE UNDER HEAVY RAIN OR SEVERE WEATHER, IT IS BEST TO REMOVE THE BATTERY AND STORE IT INDOOR.
- DO NOT DISASSEMBLE, MODIFY, OR REPAIR THE BATTERY PACK.
- DO NOT INSERT METAL PARTS INTO THE BATTERY TERMINAL.
The following is a list of tips that will help increase the lifespan of your E-bike battery pack while storing them. In addition, following these tips will reduce the risk of damage to the battery as well as potential safety hazards.

<table>
<thead>
<tr>
<th>STORAGE TEMPERATURE</th>
<th>Celsius</th>
<th>Fahrenheit</th>
</tr>
</thead>
<tbody>
<tr>
<td>1-3 MONTHS</td>
<td>-20°C to 40°C</td>
<td>-4°F to 104°F</td>
</tr>
<tr>
<td>3-12 MONTHS</td>
<td>-20°C to 20°C</td>
<td>-4°F to 68°F</td>
</tr>
</tbody>
</table>

- Store the battery in a cool and dry environment.
- Refer to the table above for recommended storage temperatures.
- Do not store the battery with the charger plugged in.
- Keep away from flammable or other hazardous material.
- Prior to storing the battery, make sure it has a healthy state-of-charge (SOC) of 50-100%.
  For long-term storage (3-12 months), try to recharge the battery every 2-3 months to monitor the charge level and maintain a healthy SOC.
GENERAL MAINTENANCE TIPS

Periodic inspection and maintenance service on your e-bike is highly recommended for safety, reliability, and optimum performance.

Note: If you’re noticing issues or abnormalities with any of the **bicycle components** (brakes, pedals, etc.), please visit a bike shop or mechanic for proper diagnosis and repair.

Note: If you’re noticing issues or abnormalities with any of the **electrical components** (battery, motor, etc.) please contact us at [www.propella.bike/support](http://www.propella.bike/support)

**BASIC MAINTENANCE TIPS**

Watch our video at [www.propella.bike/service](http://www.propella.bike/service) for more information on:

- Chain lubrication
- Tire pressure and pumping air
- Bolt Checks
- Front wheel quick-release check
- Brake adjustment
- Gear shifter adjustment
- Battery lock check
WARRANTY & RETURN POLICY

WARRANTY POLICY:

IF THE E-BIKE FAILS IN NORMAL USE WITHIN THE FIRST 12 MONTHS OF OWNERSHIP, PROPELLA WILL REPAIR OR REPLACE THE PRODUCT, OR PARTS OF THE PRODUCT. AFTER 12 MONTHS, PROPELLA CAN PROVIDE TECHNICAL SUPPORT SERVICE ON ELECTRICAL COMPONENTS AND OFFERS AVAILABLE REPLACEMENT PARTS AT RETAIL PRICE.

WARRANTY COVERAGE IS VALID STARTING THE DATE OF DELIVERY WITH THE FOLLOWING CONDITIONS:

WEAR AND TEAR AND DAMAGE TO BICYCLE COMPONENTS SUCH AS TIRES, TUBES, BRAKE PADS, CHAINS, CABLES, GEARS, ETC. ARE NOT COVERED BY THIS POLICY.

WARRANTY POLICY DOES NOT COVER DAMAGE DUE TO NEGLIGENCE, ABUSE, IMPROPER ASSEMBLY, IMPROPER OR INADEQUATE MAINTENANCE, MODIFICATIONS, ACCIDENTS, OR NONCOMPLIANT WITH THE USER GUIDE OR PRODUCT WARNING LABELS.

DAMAGE DUE TO EXTREME TEMPERATURE, OR WATER IMMERSION ARE NOT COVERED BY THIS POLICY.

TAMPERING WITH THE BATTERY OR OTHER ELECTRICAL COMPONENTS WILL RESULT IN A VOIDED WARRANTY.

WARRANTY SERVICE ONLY APPLIES TO COUNTRIES/REGIONS WHERE PROPELLA OFFERS SALE AND DISTRIBUTION.

RETURN POLICY:

YOU MAY CONTACT US AT WWW.PROPELLA.BIKE/CONTACT AND REQUEST FOR A RETURN WITHIN 7 DAYS OF RECEIVING YOUR PACKAGE.

AFTER THE PRODUCT IS RECEIVED AND INSPECTED, YOUR TOTAL PURCHASE WILL BE REFUNDED MINUS A RESTOCKING FEE:

IF YOU HAVE NOT OPENED THE BOX, THE FEE IS 10%.

IF YOU HAVE KEPT THE ORIGINAL PACKAGING AND THE BIKE IS IN LIKE-NEW CONDITION, THE FEE IS 20%.

CUSTOMER SUPPORT:

IF YOU ENCOUNTER ANY ISSUES WITH YOUR PRODUCT OR HAVE ANY QUESTIONS, FEEL FREE TO CONTACT US ON OUR WEBSITE: WWW.PROPELLA.BIKE/SUPPORT OR EMAIL: SUPPORT@PROPELLABIKES.COM
USER GUIDE AGREEMENT, ASSEMBLY, AND GENERAL LIABILITY LIMITATION

PROFESSIONAL ASSEMBLY BY A CERTIFIED BIKE SHOP OR MECHANIC IS RECOMMENDED. PROPELLA SHALL NOT BE RESPONSIBLE FOR DAMAGE, INCIDENT, OR INJURY DUE TO IMPROPER ASSEMBLY OF THE PRODUCT.

USER HAS AGREED TO READ THE USER GUIDE, BATTERY SAFETY TIPS, AND ALL WARNING LABELS PRIOR TO USING THE PRODUCT. USER GUIDE DOCUMENTS AND SAFETY TIPS ARE INCLUDED IN THE PACKAGE AND AVAILABLE ONLINE AT: www.propella.bike/userguide
PROPELLA SHALL NOT BE RESPONSIBLE FOR DAMAGE, INCIDENT, OR INJURY DUE TO NEGLECT, ABUSE, IMPROPER OR INADEQUATE MAINTENANCE, MODIFICATIONS, OR NONCOMPLIANT WITH THE USER GUIDE OR PRODUCT WARNING LABELS.

YOU ARE RESPONSIBLE FOR YOUR OWN SAFETY AND ACTIONS WHILE OPERATING AN ELECTRIC BIKE, OR AN ACCESSORY USED ON AN ELECTRIC BIKE. PROPELLA SHALL NOT BE RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING PERSONAL INJURY, PROPERTY DAMAGE, ECONOMIC LOSSES OR NON-ECONOMIC LOSSES. (WHETHER CAUSED BY YOU OR OTHERS)
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THANK YOU!