

GERMAN ROACH TREATMENT

CUSTOMER INSTRUCTIONS

Thorough adherence to these instructions is mandatory in order to properly treat and eliminate the roach infestation

PRIOR TO TREATMENT

SANITATION is critical in roach control and homeowner participation is a must. Below you will find the steps necessary for you to follow before and after a cleanout is performed. All people and pets must leave the premises for 4 hours once the treatment begins.

Before our Roach Specialist can perform a proper roach treatment, Customer must complete the following:

- Clean areas under cabinets, sinks, stoves, refrigerators, etc.
- Clean and remove all items stored in cabinets, pantries and storage bins in the kitchen and bathrooms. You may place these items on a table and cover it with plastic
- Leave appliances on the counter to be checked for infestation
- Vacuum all areas as you remove the items. This will eliminate roach feces and old carcasses.
- Empty trash cans
- Remove shelving paper if applicable
- Unload the dishwasher
- Pickup and remove pet food dishes and food
- All pets, fish and birds must be removed. Fish tanks must be covered with plastic and the pump must be unplugged for a minimum of 4 hours.

After our Roach Specialist has performed the roach treatment, Customers should take the following steps:

- Vacuum all dead carcasses, including those found in cabinets and storage bins. **DO NOT CLEAN INSIDE DRAWERS AND KITCHEN CABINETS WITH ANY CHEMICAL PRODUCTS. USING ANY STRONG BLEACH OR CLEANING CHEMICALS WILL DESTROY ANY CHEMICAL BARRIER YOUR SPECIALIST HAS SET AND MAY CONTAMINATE ANY BAITS THAT MAY HAVE BEEN PLACED IN YOUR HOME/FACILITY**
- Wipe down (clean) all counters and floors
- Wipe down (clean) all cabinet exteriors
- Wipe down (clean) all appliances
- Vacuum again before putting items back in cabinets and storage bins
- Schedule a 10 day follow-up with our office. This will ensure we get rid of the hatching young. Increased activity can be expected up to the follow-up appointment. It may take more than two services to completely eradicate the infestation
- **Keep area clean of food, grease and other debris to help ensure treatment effectiveness**

Keys to Keeping Your Home German Roach Free:

- Keep food tightly sealed in containers when possible
- Rinse cans and bottles before putting them in the trash
- Take garbage out every 3 days and away from the house
- Run dishwasher regularly

- Inspect all grocery bags for roaches before storing product
- Discard any cardboard boxes immediately
- Caulk gaps and cracks around doors and windows

Failure to perform Town & Country's required and provided pre and post treatment instructions for roach treatments will automatically void any applicable warranty. RE-ENTRY IS ONLY PERMITTED 4 HOURS AFTER TREATMENT FOR RESIDENTIAL SERVICES. RE-ENTRY FOR COMMERCIAL SERVICES IS AT THE DISCRETION OF THE CUSTOMER BUT A 4 HOUR MINIMUM IS SUGGESTED. CALL OUR OFFICE AT 903 581-7212 IF YOU HAVE ANY QUESTIONS.