TITLE: Concessionaire
REPORTS TO: Venue Manager
STATUS: Seasonal/Part Time/Non-Exempt Shared Role (Must be 21+)
PAY: Training $18 hourly. Regular pay is $22 hour based
LOCATION: Brava Theater Center. 2781 24th Street. San Francisco, CA. 94110

Position Purpose: Concessionaires are tasked with selling both alcoholic and non-alcoholic beverages to patrons during events. Depending on the structure of the event, this could include sales before, during and following the performance.

Essential Duties and Responsibilities:

- Sell concessions, including soft drinks, water, beer, wine, and other alcoholic beverages to customers during events.
- Serve customers in an efficient and friendly manner following outlined steps of service.
- Interact with customers and resolves customer questions and concerns in a friendly, service-oriented manner.
- Relays relevant information to the supervisor.
- Operate our POS Square device.
- Performs sales transactions in a reasonable and timely fashion.
- Makes change, and processes acceptable forms of payment
- Follows standard procedures for cash handling.
- Performs other duties such as restocking the fridge, and maintains a high level of cleanliness in the concession area.
- Dresses in a professional manner and ensures compliance with all sanitation and safety requirements.
- Performs other duties as assigned.
- An aptitude to learn technology as needed – training will be provided.

Physical Requirements

Must be able to respond quickly both mentally and physically in order to handle competing requests. Must be able to lift at least 35 lbs.

COVID-19 Vaccination Policy

Brava requires all staff to provide proof of vaccination against COVID-19 or obtain an approval for exemption due to medical or religious reasons by commencement of employment.
Equal Opportunity

Brava! for Women in the Arts is an equal opportunity employer committed to diversity and inclusion in the workplace. Women, BIPOC and LGBTQIA+ applicants are strongly encouraged to apply.

Applications

Interested parties should send a resume and a brief statement of interest to Brava’s Venue Manager Angelica Rodriguez (she/her) at venuemgr@brava.org. Resumes will be accepted on an ongoing basis.

We look forward to hearing from you!