

Our Promise.

Our Mission is to uphold the highest standards in providing quality hospice and palliative care. At First Serenity our patients and loved ones are our focal point. We will ensure that the physical, mental and emotional support provided makes everyday better.

Our Journey together includes an interdisciplinary team of trained healthcare professionals who are compassionate and dedicated to you and your loved ones.

Highest Standard in Quality of Care.

Our Agency is accredited by the Joint Commission (TJC) founded in 1951. The TJC is the nation's oldest, most prominent, and largest standards-setting accrediting body in health care which accredits most hospitals in the USA.



10350 Santa Monica Blvd.,
Suite 210
Los Angeles, CA 90025

Tel: 310-388-8790

Fax: 310-388-8791

Who to contact with Concerns?

For concerns that you cannot resolve with your caregiver, please contact CEO/Administrator of First Serenity Hospice, at

Elizabeth Girgis at 310-388-8790

You may also lodge all complaints and concerns

Directly to California Department of Public Health

CDPH Complaint Hotline

1-800- 228-1019

AND/OR

The Joint Commission

1-800-994-6610

Pursuant to Title VI of the Civil Right Act of 1964, Section 504 of the Rehabilitation Act of 1973, and Age Discrimination Act of 1975, and Amendments, First Serenity Hospice, does not discriminate in the provision of services and employment because of race, color, national origin, disability, sexual orientation, identity, gender, religion, or age.

24 hours/7 days

On-Call

310-388-8790



First Serenity
HOSPICE



Journey. Together.

NO COST TO YOU:

Hospice Care is a

BENEFIT covered under

Medicare, Medi-Cal, most HMO's and some private insurance plans.

What is Hospice Care?

Hospice care is a type of service that focuses on providing comfort for elderly, declining, and terminally or seriously ill patients; which, may be related to cancer, old age, and/or chronic medical conditions. The aim of hospice care, is to treat symptoms and not to cure disease, and, provide relief for suffering, and the alleviation of discomfort. The goal is to preserve human dignity, and, maintain the right of the patient to have good quality of life. Care is provided wherever the patient calls home (individual home or facility residence).

Services at your Home/Facility:

- Hospice Medical Director visits
- Primary Physician: you may request to have your primary doctor continue to see you
- Nursing Staff visits
- Certified Home Health Aide visits
- Physical, Occupational, Speech and Swallow Therapy, and, Dietician visits
- Spiritual and Bereavement support
- Social Worker guidance and assistance with state sponsored caregiver programs
- Medication and Incontinence supplies delivered to your residence
- Medical Equipment delivered to your residence
- Labs, X-rays at your own residence
- Oxygen equipment delivered to your residence
- Respite Care (relief for caregivers)
- Volunteer support

Ask Questions...

Part of our Mission is to educate patients and their loved ones about the Hospice Care Benefit. We encourage you to contact us to speak further about our services. There is NO OBLIGATION for the consultation.

Admission Process...

Admitting a patient to the hospice program is a simple process. Just one call to our admission hotline and a First Serenity Hospice team member will arrange to meet with the patient/family for explanation of benefits. Once the eligibility is determined, all hospice services will start immediately.

24/7 Admission Hotline: 310-388-8790