



PERFORMING ARTS  
FOR CHILDREN

**Before you purchase a class from us, please be aware of these Terms & Conditions of sale. By going ahead with your purchase, you are giving your tacit agreement to abide by these terms.**

### **Cancellation Policy**

If you cancel your booking at **least two weeks before** the first class begins, we will refund tuition minus the registration fee of £20.

**If you cancel your registration with less than the required two weeks notice, and up to 48 hours before the class/ camp, no refund will be given.**

Any tuition paid for the cancelled class, minus the registration fee of £20, becomes a credit which you may, at the discretion of Huzzah, use towards future holiday camps and weekly classes. This credit will expire 60 days from the start of the cancelled class.

### **Last minute/ late cancellation**

**If we do not receive prior cancellation notice 48 hours before the start of class and you do not attend the first day of class, no refund or credit will be given.**

**No refund will be given for the cancellation of individual days during a multi day booking.**

Our classes and/or clubs are non-transferable. Please do not offer any booked places to a friend or family member. They will be turned away at the door.

**Cancellation by HUZAZH NW10 LTD:** We reserve the right to cancel a class if enrollment is insufficient. Any tuition paid will be refunded in full, including the registration fee.

### **Late Pick-up Policy**

If you are more than 10 minutes late to pick up students from class, your child will automatically be enrolled into our Early/Late class and you will be charged a £10 fee.

If you are more than 5 minutes late for Late pick up (4.30pm) *on top of the £10 late club fee*, you will be charged:

Up to 5 minutes late = £5

Up to 10 minutes late = £15

Up to 15 minutes late = £25

Up to 20 minutes late = £35

Up to 30 minutes late = £50

This fee is to cover the cost of retaining two members of staff to look after your child beyond their contracted hours.

Please call or text the Lead Teacher if you are running late. The Lead Teacher's number will be sent to you prior to the start of the class.

### **Disruptive behaviour**

All Huzzah teachers are trained to a high level and able to maintain excellent standards of engagement and responsiveness in the classroom. We understand that all children learn differently and make space for children to express themselves as individuals.

However, if a child's behaviour is chronically disruptive or violent towards the class as a whole or other individuals, Huzzah teachers retain the right to refuse admission to that child and no refund of class fees will be given.

If you think your child might need extra support, please use the intake form to tell us so we can prepare our staff, talk to you if we need more information, and make an early decision that supports everyone as best we can.