

Travis Osugi

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Education

Bachelor of Science, May 2012

Arizona State University, Tempe, Arizona

College of Liberal Arts and Sciences

Major: Political Science

Certificates: Civic Education, International Studies

Experience

Empire Southwest, LLC, 2012-Present

Technology Product Specialist, 2014-Present

Responsible for development and execution of technology-based initiatives. Assess technology market opportunities through research and metric analysis, while providing recommendations for management teams. Specialize in all Caterpillar SaaS applications (VisionLink, Cat Inspect, SOS Web Services, etc.). Plan and direct training, electronic learning, multimedia programs, and other computer-aided instruction technologies, simulators, conferences, and workshops. Develop management systems to monitor product installations, and build metrics to track returns on investment. Build and manage relationships with Trimble and Caterpillar technology teams.

Nominated for Excellence in Innovative Marketing – 2015 Caterpillar Americas Marketing Awards.

Operations Associate, 2012-2014

Rotate through and observe Operations in seven Empire departments: Marketing, Mining, Sales and Rental, Condition Monitoring/Technical Services, Contracts, Parts, and Product Support Sales. Provide analysis and process improvement recommendations based off of individual findings to the Executive team biannually.

Complete Six Sigma Greenbelt Certification.

Dominic Medical Center

Medical Records Manager, 2008-2012

Archive paper and electronic medical records and manage all incoming and outgoing documents. Implement electronic health records system, train office staff, and coordinate and facilitate meetings between office staff and software developers.

Reference

Tim Hargis, Tuft and Needle Business Development , timhargisaz@gmail.com