Coronavirus / COVID-19 Update

Symphony NH’s highest priority is the health and well-being of our patrons, artists, volunteers, and staff. In conformance with the specific public health recommendations issued by the CDC and Governor Sununu, and due to the increasing threat of COVID-19, Symphony NH has cancelled the April 4 concert and will postpone the April 25 Family Concert.

Executive Director Marc Thayer has stated, "Making this decision to suspend all performances throughout the month of May is extraordinarily difficult but it is the right thing to do to protect the health and well-being of our patrons, musicians, and staff. SNH leadership is taking immediate action and will do our part to help in the serious containment efforts called for by our government officials and medical experts.

"On behalf of our musicians, Board, staff and volunteers, thank you for your support of Symphony NH and for your understanding during this time. We look forward to welcoming you back to the concert hall soon."

Symphony NH staff will be on hand to continue basic business operations while exploring options for rescheduling productions for a future date where possible. Further adhering to the public health recommendations, the SNH offices will be closed to in-person meetings. All work will be conducted by phone or email.

SNH is committed to providing the utmost flexibility for its patrons in light of these circumstances and offers several options to ticketholders for performances scheduled to take place between April 4-May 16, 2020:

- **Exchange your tickets** for a future date or alternate show (where possible).
- **Donate your tickets**, and receive a tax deduction for the total ticket value
  As SNH is a non-profit institution relying on both ticket sales and contributed revenue, we ask you to consider donating the cost of your ticket. While cancelling performances is necessary for the health of all our patrons, staff, artists, and volunteers, it will be a loss for the institution, making donations even more important. If you choose to donate your ticket you will help sustain our revenue during this time, allowing us to continue impacting people through the performing arts.
- **Exchange your tickets** for an SNH gift certificate, or
- **Receive a full refund** for the value of the ticket and associated fees.

The Box Office will be operating by telephone (603) 595-9156 during regular hours: 10:00 AM to 4:00 PM, Monday through Friday. Box Office agents are ready to accommodate individual patrons' needs. Due to anticipated volume, SNH asks for your patience as each and every case is addressed.