Coronavirus / COVID-19 Update April 13, 2020

Symphony NH’s highest priority continues to be the health and well-being of our patrons, artists, volunteers, and staff. In conformance with the specific public health recommendations issued by the CDC and Governor Sununu, and due to the increasing threat of COVID-19, Symphony NH (SNH) has cancelled or postponed all concerts for the remainder of the 2019-2020 season.

At the beginning of the health crisis, Executive Director Marc Thayer stated, "Making this decision to suspend all performances throughout the month of May is extraordinarily difficult but it is the right thing to do to protect the health and well-being of our patrons, musicians, and staff. SNH leadership is taking immediate action and will do our part to help in the serious containment efforts called for by our government officials and medical experts.

"On behalf of our musicians, Board, staff and volunteers, thank you for your support of Symphony NH and for your understanding during this time. We look forward to welcoming you back to the concert hall soon."

Symphony NH staff will be on hand to continue basic business operations while exploring options for rescheduling productions for a future date where possible. Further adhering to the public health recommendations, the SNH offices remain closed, following the Governor's request to close all non-essential businesses (hospitals, fire, police, grocery stores, gas stations, pet food stores and take-out restaurants). All work is being conducted by email or by direct calls from staff.

SNH is committed to providing the utmost flexibility for its patrons in light of these circumstances and offers several options to ticketholders for performances scheduled to take place between April 4-May 16, 2020:

• Exchange your tickets for a future date or alternate show (where possible).

• Donate your tickets and receive a tax deduction for the total ticket value. As SNH is a non-profit institution relying on both ticket sales and contributed revenue, we ask you to consider donating the cost of your ticket. While cancelling performances is necessary for the health of all our patrons, staff, artists, and volunteers, it will be a loss for the institution, making donations even more important. If you choose to donate your ticket you will help sustain our revenue during this time, allowing us to continue impacting people through the performing arts.

• Exchange your tickets for an SNH gift certificate, or

• Receive a full refund for the value of the ticket and associated fees.

SNH asks for your patience as we navigate this new terrain. Our staff will get back to you, but it may take a little longer than usual. We appreciate your patience and understanding.

We will get through this together, and when we do, music will be ready. Stay safe and continue to stay home. This will help to get control of the virus as quickly as possible.