

FAQs for Good-time Fundraising

Q: How do I Log In to my Account?

1. Login to your CrowdRise account by going to the top right corner of the CrowdRise homepage.
2. Click the gray “Login” buttons
3. Sign in using your Email and Password used to sign-up, or, create an account if you don’t have one.

Q: How do I edit my page?

1. Login to your CrowdRise account and go to your fundraising page.
2. Select the “EDIT FUNDRAISER” tab.
3. To edit the title, event date or text click on the first “EDIT” link. When done make sure you click the “SAVE” button.

Q: How do I change the photos?

1. Login to your CrowdRise account and go to your fundraising page.
2. Select the “EDIT FUNDRAISER” tab.
3. To edit the photos and videos scroll down and click the “EDIT” link that is below the “UPLOAD PICS AND VIDEOS” text bar.
4. To add a photo click on the + sign in the gray box.

Q: How do I add a video?

1. Login to your CrowdRise account and go to your fundraising page.
2. Select the “EDIT FUNDRAISER” tab
3. To edit the photos and videos scroll down and click the second “EDIT” link that is below the “UPLOAD PICS AND VIDEOS” text bar.
4. Add a Youtube or Vimeo link to the text box and click “SAVE.”

Q: How do I add a goal?

1. Login to your CrowdRise account and go to your fundraising page.
2. Select the “EDIT FUNDRAISER” tab.
3. Scroll down to the “SET FUNDRAISING GOAL” text bar, and click the “Edit” link that is below.
4. Type in your goal in the text box and click “SAVE”

Q: How do I join an existing fundraising team?

1. Go to the event page and click on the “SET UP YOUR FUNDRAISER” button.
2. Then, select “JOIN A TEAM.”
3. Type in your team name to select the team you’d like to join.
4. Next you’ll be prompted to Login or Sign Up for CrowdRise. If you’ve never used CrowdRise before Click Sign Up and follow the prompts to set up a CrowdRise account

and join your team's fundraiser. If you've used CrowdRise before, login using your existing your username and password.

5. In seconds you'll be part of the team and can personalize your page with pics and text before sharing it with all your friends and family to ask for donations.

Q: How do I send a donor thank you?

1. Login to your CrowdRise account and go to your fundraiser page.
2. Click on the Manage Campaign tab
3. Scroll down to the Donation Toolkit and select Thank All Donors to thank all donors in one message. Or next to each donor's name, you'll see a Send Thank You button, use that to send an individual thank you to each donor.

Q: How do I post a campaign update?

1. Login to your CrowdRise account and go to your fundraiser page.
2. Click on the Manage Campaign tab.
3. Click on the Post Campaign Update button, type in a message and click Update Status

Q: How do I add the fundraising widget to my website?

You can access the widget to your fundraiser while logged into your CrowdRise account through the "EDIT FUNDRAISER" tab. On the right, you will select the button that reads: "MY FUNDRAISER WIDGET."

Q: Can people join my fundraiser and raise money with us?

Yes, and we encourage you to ask your supporters to help you fundraise. To make it happen, send your supporters the link to your fundraising page and ask them to select the "FUNDRAISE FOR THIS CAMPAIGN" button. After they select this, they'll get their own personal fundraising page as part of your chapter.

Q: How do I share my Fundraising Page to get people to donate?

-The best way to share your campaign is to email out the URL to all your friends, family and acquaintances. Send in batches, and keep sending. We recommend at *least* 3 times a week throughout your campaign.

-Also, be sure to share on your social media channels, your personal blog, even snail mail if you want.

Q. How do I share my page on Facebook and Twitter?

1. Head over to the Manage Campaign Tab
2. Scroll down to the “Ask for Donations” Section.
3. Click on the Icons to share your amazing cause with the world.

Q: How do I enter offline donations? (Fundraiser Organizers)

4. Login to your CrowdRise account and go to your fundraising page.
5. Select the “MANAGE CAMPAIGN” tab.
6. Scroll down and select “OFFLINE DONATION MANAGER” from the Toolkit Drop down.
7. Add in the display name for the donor and donation amount.
8. Hit Save.

Q: How do I access my fundraiser report? (Fundraiser Organizers)

1. Login to your CrowdRise account and go to your fundraising page.
2. Select the “REPORT CENTER” Tab.
3. From the “SELECT A REPORT TYPE” choose which type of report you want to view.
4. Click “RUN REPORT” button.
5. For easier viewing click the “EXPORT REPORT” button