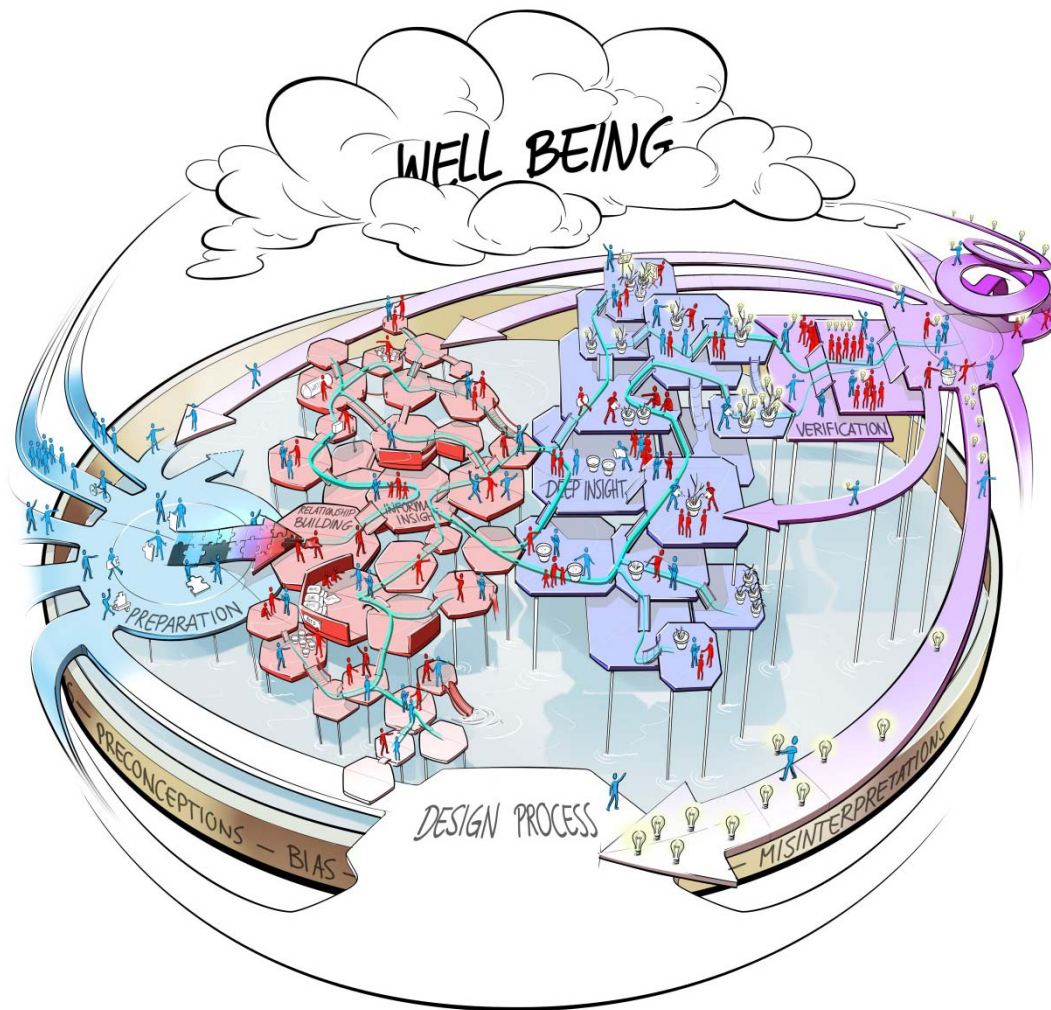


Capability Driven Design: A step-by-step approach



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Author: Annemarie Mink
Delft University of Technology, The Netherlands

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Capability Driven Design
An Approach for Understanding Users' Lives
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Delft University of Technology
Faculty of Industrial Design Engineering
Design for Sustainability Program
Landbergstraat 15
2628 CE Delft
The Netherlands
Internet: www.io.tudelft.nl



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the Netherlands Organization for Scientific Research (NWO)
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Postbus 93138
2509 AC Den Haag
Telefoon +31 (0)70 344 06 40
Fax +31 (0)70 385 09 71
Internet: www.nwo.nl

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Delft University of Technology, Delft, the Netherlands
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Themes and topics Capability Driven Design

| Person | | | |
|--|--|--|---|
| <i>Self-Reflection & Dreams</i> | <i>Spirituality</i> | <i>Knowledge & Skills</i> | <i>Body & Appearance</i> |
| Self –reflection, identity, plans for the future, goals, self-improvement, habits, expectations, barriers, confidence, life satisfaction | Religion, beliefs, rituals, functionings. Involvement of others, time spend, way of practicing, body energy, inner peace, intentions | Knowledge, skills, talents, training, (in)formal education, work, capacities, imagination, reasoning, literacy, language, activities, critique, availability of (in)formal education | Appearance, care, hygiene |
| Health | | | |
| <i>Health</i> | <i>Healthcare</i> | <i>Happiness & Worries</i> | <i>Food & Drinks</i> |
| Physical condition, life expectation, health limitations, medicine, mortality, body energy, ability to perform activities | Doctor, nurse, (in)formal care, dentist, clinic, hospital, trust, familiarity, attitude, beliefs, superstition, stigmas, medicine, subsidies, affordability, accessibility, connectivity | Worries, stress, strain, love, care, support, loneliness, happiness, bless, expression of feelings, vulnerability, uncertainty about future | Habits, intake, nutritional value, availability, affordability, variety, quality, cooking |
| Relationships | | | |
| <i>Family</i> | <i>Community</i> | <i>Social Life</i> | <i>Colleagues</i> |
| Partner, parents, siblings, children (contraception, abortion, infertility, care), in-laws. Ties, love, attachment, romance, pressure, support, having voice, tradition, knowledge transfer, hierarchy, cooperation, acceptance, appreciation, competition, activities, decision making, sharing | Friendships, ties, activities, attachment, stigmatisation, class differences, acceptance, appreciation, competition, cooperation, pressure, tradition, sharing, support, social status | Friends and acquaintances. Strong and weak ties, informal relations, networks / digital, attachment, acceptance, appreciation, competition, cooperation, pressure, tradition, sharing, support | Friends, ties, activities, attachment, acceptance, appreciation, competition, cooperation, pressure, support, exploitation, teaching / inspiring others |
| Activities | | | |
| <i>Work & Spare Time</i> | <i>Movements</i> | <i>Participation & Organisation</i> | <i>Information & Communication</i> |
| Paid / unpaid (e.g., household, care) activities, leisure, hobby, time perception / usage, activity type, where, with whom, | Places to go, freedom to go out, ability to go out, safety to go out | Communal, regional, national. Social activities, involvement, participation, express opinion/ speak up, vote, | Phone, internet, relationships, solving problems, information distribution, mobility, correctness of information |

CAPABILITY DRIVEN DESIGN: THEMES AND TOPICS

| | | | |
|--|---|---|--|
| working area, enjoyment, usefulness, power, learning / training, decision making, relaxing celebrations | | critique, power, control, view, politics, misuse/misbehaviour/for gery, corruption, justice, rules / regulations, political support | |
| Living | | | |
| <i>Housing</i> | <i>Safety & Security</i> | <i>Facilities</i> | <i>Environment</i> |
| Type, ownership, size, choice, facilities, attachment, migration, own space, comfort, envy / judging | In- /outside home and area, day and night. Bullying, discrimination, physical and emotional security, cyber security, fright | Energy, energy access, water, infrastructure. Accessibility, affordability, reliability | Nature, climate, condition, wildlife, eco-system, attachment, access, relaxing, rules / regulations, consciousness |
| Possessions | | | |
| <i>Products</i> | <i>Financial Situation</i> | <i>Natural Property</i> | <i>Animals</i> |
| Household, personal, mobility, communication. Ownership, cultural value, characteristics, product security, attachment, usage, fashion/ trends | Savings, income, expenditure, possibilities, behaviour, affordability, accessibility/ control, taxes / policies, financial security | Land, plants, trees. Number, size, price, availability, rules and regulations, usability, attachment, happiness, relaxing, care, abuse, privacy | Pets, cattle for work, protection or food/drinks, acceptance, attachment, beliefs |