
NORTH CAROLINA STATE UNIVERSITY HUNT LIBRARY

In 2013, North Carolina State University opened its new, state-of-the-art James B. Hunt Jr. Library on its Centennial Campus, a signature building that reflects NCSU's vision as a preeminent technological research university. Often referred to as a "library of the future," the LEED Silver-certified Hunt Library won the prestigious AIA / ALA Library of the Year Award in 2013 and was named a "New Library Landmark" by Library Journal in 2015.

Elliot Felix led the vision and programming process while at DEGW. Then, in the years leading up to the library's opening in 2013, NCSU commissioned brightspot to develop the service, staffing, and organizational strategy for its operations to be as innovative as its architecture.

In collaboration with architecture firms Snøhetta and Clark Nexsen, and cost consultants Davis Langdon, we developed the vision and space program based on a great deal of quantitative and qualitative research as well as lessons from precedents beyond libraries. Together, we developed a strategy to use a robotic storage and retrieval system for collections that freed up valuable space for students. We also planned a variety of technology-rich learning spaces and a single, integrated service point.

brightspot later worked with the library to develop its service and staffing models. This meant determining what services would be delivered where, when, and by whom, and mapping out the systems, technologies, staff headcounts, and skills necessary to support these services. The result included a service vision, staffing forecast, "blueprints" for delivering key services, and a design for a single service point, which brightspot prototyped and assessed through role-play and walk-through activities.



HUNT LIBRARY SERVICE POINT



HUNT LIBRARY



GROUP STUDY ROOM