

# WEBSITE TERMS OF SERVICE

**PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY BEFORE USING THIS SITE**

## **WHAT'S IN THESE TERMS?**

These terms tell you the rules for using this website, as well as the programmes, goods and services made available via the website, [www.ariellaindigo.com](http://www.ariellaindigo.com) (our site).

## **WHO WE ARE AND HOW TO CONTACT US**

[www.ariellaindigo.com](http://www.ariellaindigo.com) is a site operated by Ariella Indigo, whose place of business and contact address is Ashcombe Farm, West Pennard, Glastonbury, Somerset, BA6 8ND. UNITED KINGDOM.

To contact me, please email [support@ariellaindigo.com](mailto:support@ariellaindigo.com).

## **BY USING OUR SITE YOU ACCEPT THESE TERMS**

By using our site, you confirm that you accept these terms and that you agree to comply with them.

If you do not agree to these terms, you must not use our site or purchase any of the materials or subscribe to any of the programmes made available via our site.

We amend these terms from time to time. Every time you wish to use our site, please check these terms to ensure you understand the terms that apply at that time.

## **THERE ARE OTHER TERMS THAT MAY APPLY TO YOU**

By using our site, you consent to the terms on which we process any personal data we collect from you, or that you provide to us, as further detailed in our Privacy Policy which can be found at the bottom of the website at [www.ariellaindigo.com](http://www.ariellaindigo.com).

If you order goods or services through the site, or subscribe to any programmes or services available via our site, separate terms and conditions of supply may apply to those sales and subscriptions. These will be made clear to you at the point of purchase.

From time to time we may run competitions and prize giveaways on our site and the rules for such competitions and prizes will be published at that time.

## OUR PRODUCTS AND SERVICES

An overview of our current products and services is set out below but please note that they are subject to change at any time in our sole discretion. We may update and change our site from time to time to reflect changes to our products and services, our users' needs and our priorities. We reserve the right to change, suspend or discontinue any products and/or services, change and modify subscription fees, and to institute new fees at any time, upon reasonable notice given to you in advance. No refund of fees already paid will be given. For further details about each of these offerings and the current fees associated with each, please refer to the relevant sections on our website.

- **Personal Mentoring** – usually conducted via Skype/telephone, or can be in person (depending on what has been agreed)  
<https://www.ariellaindigo.com/mentoring-1/>
- **Business Mentoring** – conducted via Skype/telephone or in person (depending on what has been agreed), starting with an initial 2-hour meeting  
<https://www.ariellaindigo.com/mentoring-1/>
- **Soul Purpose Personal Reading** – based on an esoteric system which decodes your name in order to understand your life purpose (conducted via Skype/telephone or in person)  
<https://www.ariellaindigo.com/soul-purpose-reading>
- **Soul Purpose Relationship Reading** - also based on the above esoteric system  
<https://www.ariellaindigo.com/unlocking-your-relationship>
- **Soul Purpose Business Reading** - also based on the above esoteric system  
<https://www.ariellaindigo.com/unlocking-your-business-potential>
- **Soul Purpose Baby Name Reading** - also based on the above esoteric system  
<https://www.ariellaindigo.com/new-page-1>
- **Soul Purpose Name Optimisation** (initial sessions take place over 2 hours)  
<https://www.ariellaindigo.com/sonic-name-alchemy>
- **Tarot Reading** (available in 30 minute or 1 hour sessions)  
<https://www.ariellaindigo.com/psychic-tarot-1>
- **Quantum Healing** (in-person form of hypnotherapy involving various forms of client and past life regression healing)  
<https://www.ariellaindigo.com/new-page-5/>

- **Spirit Release** (personal clearings and home visits to clear any intrusive energy from your home, office or other location)
- **Spiritual Emergency** (supports those who are going through difficult transitions within their spiritual awakening process)
- **Road to Revelation: The Inward Epiphany Adventure** (a subscription mentoring programme which helps you to understand why you are here at a deep level and how to unlock your own personal magic–  
<https://static1.squarespace.com/static/581df5f1ff7c509a5c9d7fa2/t/58ab6711db29d65028760685/1487628051104/Road+to+Revelation+Online+Subscription+T%26C.pdf>)
- **Podcasts** featuring interviews with various people – available for download via this website and iTunes free of charge
- **Ebook** - entitled 'The Soul Purpose System' (currently available free of charge)
- **Other digital content** – available for download and purchase via the site

We make all reasonable efforts to ensure that prices shown on our site are correct at the time of going online. In the unlikely event that we have shown incorrect pricing information, if the correct price is lower than that shown when you made your order, we will simply charge you the lower amount and continue processing your order. If the correct price is higher, we will give you the option to purchase the goods or services at the correct price or to cancel your order. If we discover an error in the price of your product or subscription after your order is processed, we will inform you immediately and you may request a refund, which we will issue within 14 days. If we accept and process your order where a pricing error is obvious and unmistakable and could reasonably have been recognised by you as a mispricing, we may end the contract, refund you any sums you have paid and require the return of any goods provided to you.

Our acceptance of your order for any of our goods or services is indicated by us sending you a confirmation by email. Only at this point will there be a legally binding contract between us. If you do not give us accurate or complete information, we will not be responsible for any delays that result and we reserve our right to cancel your order. In the unlikely event that we do not accept or cannot fulfil your order and we have taken payment, any such sums will be refunded to you as soon as possible and in any event within 14 calendar days of the day on which the event triggering the refund occurs. Refunds will be made using the same payment method that you used on purchase, unless you specifically request that we make a refund using a different method.

Payments for our products and services must be made in advance. If you do not make any payment due when required, we may suspend your access to any paid content or even cancel the contract. Any outstanding sums due to us will remain due and payable.

If you are a consumer in the European Union, by default you have a legal right to a 14-day “cooling-off” period within which you can cancel the contract for any reason, including if you have changed your mind, and receive a refund. However, when you place an order for paid digital content on our site, you will be required to expressly acknowledge that by accessing (e.g. downloading or streaming) such content, you will lose your legal right to cancel if you change your mind (the 14-day “cooling-off period”).

#### **WE MAY SUSPEND OR WITHDRAW OUR SITE**

Our site is made available free of charge.

We do not guarantee that our site, or any content on it, will always be available or be uninterrupted. We may suspend or withdraw or restrict the availability of all or any part of our site for business and operational reasons. We will try to give you reasonable notice of any suspension or withdrawal.

You are also responsible for ensuring that all persons who access our site through your internet connection are aware of these terms of use and other applicable terms and conditions, and that they comply with them.

#### **YOU MUST KEEP YOUR ACCOUNT DETAILS SAFE**

Certain parts of our site (including the ability to purchase paid digital content) may require an account in order to access them. If you choose, or you are provided with, a user identification code, password or any other piece of information as part of our security procedures, you must treat such information as confidential. You must not disclose it to any third party.

We have the right to disable any user identification code or password, whether chosen by you or allocated by us, at any time, if in our reasonable opinion you have failed to comply with any of the provisions of these terms of use.

If you know or suspect that anyone other than you knows your user identification code or password, you must promptly notify us at [support@ariellaindigo.com](mailto:support@ariellaindigo.com)

#### **HOW YOU MAY USE MATERIAL ON OUR SITE**

We are the owner or the licensee of all intellectual property rights in our site, and in the material published on it, including in the podcasts, ebook, and any other digital content available for sale or free of charge. Those works are protected by copyright laws and treaties around the world. All such rights are reserved.

You may print off one copy, and may download extracts, of any page(s) from our site for your personal use and you may draw the attention of others within your organisation to content posted on our site.

You must not modify the paper or digital copies of any materials you have printed off or downloaded in any way, and you must not use any illustrations, photographs, video or audio sequences or any graphics separately from any accompanying text.

Our status (and that of any identified contributors) as the authors of content on our site must always be acknowledged, together with the inclusion of a link to this website. This acknowledgment also applies to any content on our email newsletters or social media pages.

You must not use any part of the content on our site for commercial purposes without obtaining a licence to do so from us or our licensors. The licence granted to you does not give you any rights in our content (including any material that we may licence from third parties).

If you print off, copy or download any part of our site in breach of these terms of use, your right to use our site will cease immediately and you must, at our option, return or destroy any copies of the materials you have made.

#### **DO NOT RELY ON INFORMATION ON THIS SITE**

The content on our site is provided for general information only. It is not intended to amount to advice on which you should rely. You must obtain professional or specialist advice before taking, or refraining from, any action on the basis of the content on our site.

Although we make reasonable efforts to update the information on our site, we make no representations, warranties or guarantees, whether express or implied, that the content on our site is accurate, complete or up to date.

#### **WE ARE NOT RESPONSIBLE FOR WEBSITES WE LINK TO**

Where our site contains links to other sites and resources provided by third parties, these links are provided for your information only. Such links should not be interpreted as approval by us of those linked websites or information you may obtain from them. We have no control over the contents of those sites or resources.

#### **USER-GENERATED CONTENT IS NOT APPROVED BY US**

This website may include information and materials uploaded by other users of the site, including to bulletin boards, discussion forums and chat rooms. This information and these materials have not been verified or approved by us. The views expressed by other users on our site do not represent our views or values.

If you wish to complain about information and materials uploaded by other users please contact us at [support@ariellaindigo.com](mailto:support@ariellaindigo.com)

#### **OUR RESPONSIBILITY FOR LOSS OR DAMAGE SUFFERED BY YOU**

We do not guarantee that the site will be error free or the accuracy of material on it. As far as legally possible, we exclude legal responsibility for the following:

- a. Any loss to you arising from use of our site including from viruses, bugs or other technical malfunction
- b. Loss of income, profit, business, data, contracts, reputation, opportunity, goodwill or saving, damage to your equipment or devices
- c. Any failure or delay in carrying out our obligations which is caused by an event beyond our reasonable control

We also exclude, as far as legally possible, all terms and warranties or promises implied by law or by statutes. In particular, we do not make any representations or warranties of any kind in relation to your content, security associated with the transmission of information, or fitness for purpose.

#### **UPLOADING CONTENT TO OUR SITE**

We may from time to time provide interactive services on our site. We are under no obligation to oversee, monitor or moderate any interactive service we provide on our site, and we expressly exclude our liability for any loss or damage arising from the use of any interactive service by a user in contravention of our content standards, whether the service is moderated or not.

The use of any of our interactive services by a minor is subject to the consent of their parent or guardian. We advise parents who permit their children to use an interactive service that it is important that they communicate with their children about their safety online, as moderation is not foolproof. Minors who are using any interactive service should be made aware of the potential risks to them.

Whenever you make use of a feature that allows you to upload content to our site, or to make contact with other users of our site, contributions must:

- Be accurate (where they state facts).
- Be genuinely held (where they state opinions).
- Comply with applicable law in the UK and in any country from which they are posted.
- Not contain any material which is defamatory, obscene, offensive, hateful or inflammatory.
- Not promote sexually explicit material, violence, or discrimination based on race, sex, religion, nationality, disability, sexual orientation or age.
- Not infringe any copyright, database right or trade mark of any other person.

- Not be likely to deceive any person, or be made in breach of any legal duty owed to a third party, such as a contractual duty or a duty of confidence.
- Not promote any illegal activity.
- Not be threatening, abuse or invade another's privacy, cause annoyance, inconvenience or needless anxiety, be likely to harass, upset, embarrass, alarm or annoy any other person, be used to impersonate any person, or to misrepresent your identity or affiliation with any person.
- Not give the impression that they emanate from us, if this is not the case.
- Not advocate, promote or assist any unlawful act such as (by way of example only) copyright infringement or computer misuse.

You warrant that any such contribution does comply with the above standards, and you will be liable to us and indemnify us for any breach of that warranty. This means you will be responsible for any loss or damage we suffer as a result of your breach of warranty.

Any content you upload to our site will be considered non-confidential and non-proprietary. You retain all of your ownership rights in your content, but you are required to grant us and other users of our site a limited licence to use, store and copy that content and to distribute and make it available to third parties. This licence also applies to any reviews and personal testimonials freely submitted by you relating to our site or the products and services we offer and you hereby agree that we may reproduce these reviews and testimonials at our discretion, including for promotional purposes.

We also have the right to disclose your identity to any third party who is claiming that any content posted or uploaded by you to our site constitutes a violation of their intellectual property rights, or of their right to privacy.

We have the right to remove any posting you make on our site if, in our opinion, your post does not comply with the content standards set out above.

You are solely responsible for securing and backing up your content.

#### **WE ARE NOT RESPONSIBLE FOR VIRUSES AND YOU MUST NOT INTRODUCE THEM**

We do not guarantee that our site will be secure or free from bugs or viruses.

You are responsible for configuring your information technology, computer programmes and platform to access our site. You should use your own virus protection software.

You must not misuse our site by knowingly introducing viruses, trojans, worms, logic bombs or other material that is malicious or technologically harmful. You must not attempt to gain unauthorised access to our site, the server on which our site is stored or any server, computer or database connected to our site. You must not attack our site via a denial-of-service attack or a distributed denial-of service attack. By breaching this provision, you would commit a criminal offence under the Computer

Misuse Act 1990. We will report any such breach to the relevant law enforcement authorities and we will co-operate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use our site will cease immediately.

#### **RULES ABOUT LINKING TO OUR SITE**

You may link to our home page, provided you do so in a way that is fair and legal and does not damage our reputation or take advantage of it. You must not establish a link in such a way as to suggest any form of association, approval or endorsement on our part where none exists.

You must not establish a link to our site in any website that is not owned by you.

Our site must not be framed on any other site, nor may you create a link to any part of our site other than the home page.

We reserve the right to withdraw linking permission without notice.

#### **WHICH COUNTRY'S LAWS APPLY TO ANY DISPUTES?**

These terms, their subject matter and their formation (and any non-contractual disputes or claims) are governed by English law. We both agree to the exclusive jurisdiction of the courts of England and Wales.