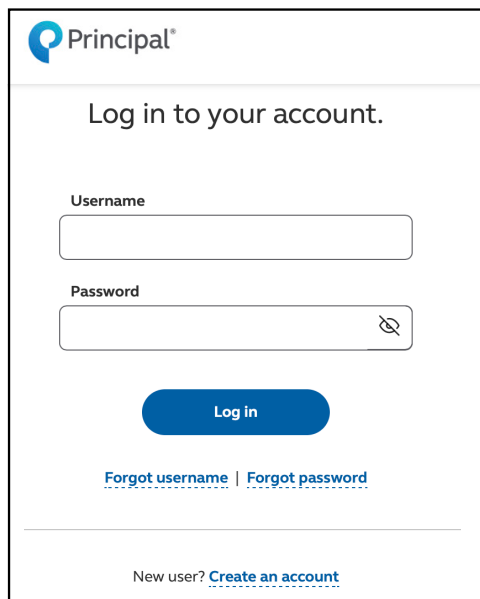


ONLINE ACCOUNT ACCESS

You can access your account information, view your statement, make changes to your investment position and utilize excellent planning tools online. All of this and more is available by logging on to the Servant Solutions website at **servantsolutions.org**. In the top menu bar of the home page, select “personal account login”. This takes you to a secure log in page for our book keeper, Principal. If it is the first time you have logged on to your account, scroll down to new user? and select “create an account”.

Once you have your account set up, you can adjust preferences for your account. For example, by selecting “view statements” you’ll see the option that allows you to switch from receiving paper statements via USPS to via email if you wish. On this page you will also see an option to receive text messages and email alerts.

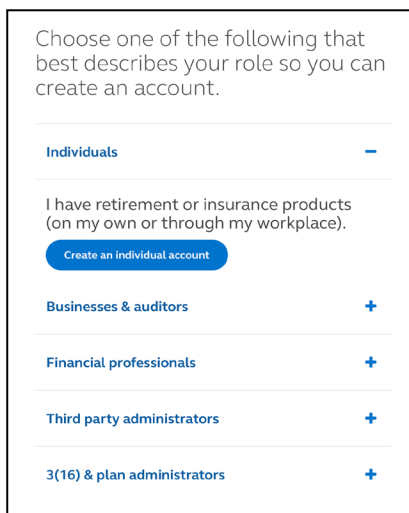
1.

The image shows the Principal login interface. At the top is the Principal logo. Below it is the heading "Log in to your account." There are two input fields: "Username" and "Password". The Password field has a toggle icon for visibility. Below the fields is a blue "Log in" button. Underneath the button are two links: "Forgot username" and "Forgot password". At the bottom, there is a link for "New user? Create an account".

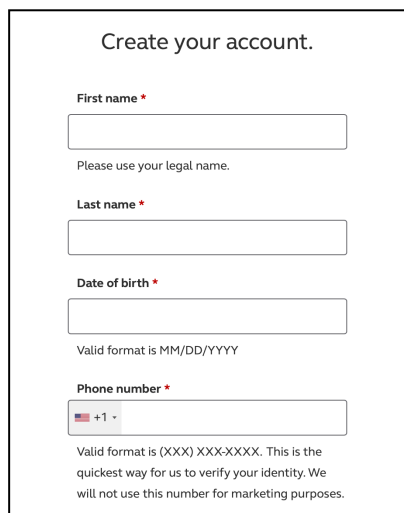
To access your retirement account information for the first time online go to: **servantsolutions.org**. Click on “Personal Account Login” at the top of the screen. Then click on the **New User?** “Create an account” link. On the next screen, you will select “Individuals” and “Create an individual account.” Enter your info (including Social Security number) as requested and click Submit. Answer the questions on the next screen and Submit. Finish the remaining screens (if any) to establish your Username and Password. (The Church of God Account or Contract Number is 450815.)

Once you have your login set up, just return to the login screen anytime by clicking on Personal Account Login. Then enter your Username and Password to access your Servant Solutions retirement account.

2.

The image shows a screen titled "Choose one of the following that best describes your role so you can create an account." There are five options, each with a plus or minus icon: "Individuals" (minus), "Businesses & auditors" (plus), "Financial professionals" (plus), "Third party administrators" (plus), and "3(16) & plan administrators" (plus). Below the "Individuals" option, there is a sub-section with the text "I have retirement or insurance products (on my own or through my workplace)." and a blue button labeled "Create an individual account".

3.

The image shows a screen titled "Create your account." It contains several input fields: "First name" (with an asterisk), "Last name" (with an asterisk), "Date of birth" (with an asterisk), and "Phone number" (with an asterisk). Below the "First name" field is the instruction "Please use your legal name." Below the "Date of birth" field is the instruction "Valid format is MM/DD/YYYY". Below the "Phone number" field is the instruction "Valid format is (XXX) XXX-XXXX. This is the quickest way for us to verify your identity. We will not use this number for marketing purposes." There is also a small dropdown menu for the phone number area showing "+1".

If you have already established your account with Principal but forget your username or password, you will need to contact Principal to reestablish your login credentials. Please call (800) 986-3343. Tell them your account is part of our contract, #450815, and they will ask you the security questions you set up initially to verify your identity. They will then guide you through the process of recovering your login information. You can also use the “forgot username” and “forgot password” links on the Principal site.



Servant Solutions
YOUR RETIREMENT & FINANCIAL PLANNING PARTNER

800-844-8983 • 765-642-3880 • P.O. Box 2559, Anderson, IN 46018
servantsolutions.org • info@servantsolutions.org