

# PRIVACY POLICY

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Updated: December 2016

Your privacy on the Internet is important to us. The purpose of this privacy policy is to provide you with a description of the types of information we collect about you when you visit the our web site (the 'Web Site'), and how we use that information. By visiting or using the Web Site, you agree to the provisions of this privacy policy. If you do not agree to the terms of this Policy, please do not use the Web Site.

This policy only applies to information collected while you are on the Web Site. For more information on how the Web Site may redirect you to other web sites, please see the Links and Redirection to Third Party Sites section below.

## **Information We Collect**

We collect and store information that you voluntarily provide to us as well as data related to your Web Site visit and usage.

We collect personally identifiable information (including, but not limited to, name, address and phone number) that is voluntarily provided to us by you. For example, you voluntarily provide personally identifiable information when you send us an email, or utilize the 'Contact an Agent' feature.

In addition, during your visit we automatically collect certain aggregate information related to your Web Site visit. Aggregate information is non-personally identifiable or anonymous information about you, including the date and time of your visit, your IP address, your computer browser information, the Internet address that you visited prior to and after reaching the Web Site, the name of the domain and host you used to access the Internet, and the features of our Web Site which you accessed.

## **Use of Cookies**

'Cookies' are simple text files stored on your computer for use by a browser. Certain Web Site features may only be available through the placement of a cookie. We may use 'cookies' to assist in data collection and to track visitor Web Site usage and trends to help us better serve you. The use of cookies is a standard practice among Internet web sites; most Internet browsers permit a user to accept, decline or delete cookies. This Web Site works with a first party cookie that collects anonymous traffic data at the Web Site.

## **How We Use Information**

We use collected information to make available and to improve our high standard of reliable services. We use such information to:

- respond to inquiries or service requests and monitor such responses;
- resolve problems; and
- manage the Web Site and assess its usage.

#### **Disclosure of Information**

We do not sell or rent personally identifiable information to third parties who are not affiliates of this company or office and/or its affiliated licensee(s). We may disclose personally identifiable information to appropriate affiliates of our company or office, including strategic alliance affiliates and third party service providers, to respond to a request for service or to provide information about available products or services.

We may share aggregate (non-personally identifiable) information with certain third parties such as advertisers, national industry organizations, and prospective affiliates. In addition, we reserve the right to disclose aggregate information and personally identifiable information to third parties as required or permitted by law and when we believe that disclosure is necessary to protect our rights.

#### **Links and Redirection to Third Party Sites**

The Web Site contains links to third party web sites and may redirect you to third party web sites.('Third Party Sites').

Third Party Sites are not under our control and there we are not responsible for such Third Party Sites, including without limitation the accuracy, sufficiency, correctness, reliability, veracity, completeness, or timeliness thereof, any link contained therein, or any changes or updates thereto. The inclusion or access to Third Party Sites does not imply an endorsement thereof by our company or office, or of the provider of such content or services, or of any third party web site. We reserve the right to terminate any link or linking program at any time.

Please be aware that when you enter a third party web site, any information you provide, including financial information, is subject to the terms of use and privacy policy of that site.

#### **Childrens Privacy**

This Web site is not directed toward children, and we do not knowingly collect information from children.

#### **Effective Date; Policy Changes**

Each time you use the Web Site, the current version of the policy will apply. Accordingly, when you use the Web Site, you should check the date of this policy (which appears at the top of the policy) and review any changes since the last version. We reserve the right to add to, change, update or modify this Privacy Policy at any time and

without notice other than simply posting such changes, update or modification on this Web Site. Any such change, modification or update will be effective immediately upon posting on the Web Site.

#### **Lost or Stolen Information**

You must promptly notify us if you become aware that any information provided by or submitted to this Web Site is lost, stolen, or used without permission.

#### **Limitation of Liability**

UNDER NO CIRCUMSTANCES SHALL WE BE LIABLE FOR ANY DAMAGES (INCLUDING, BUT NOT LIMITED TO DIRECT, INDIRECT, PUNITIVE, SPECIAL, INCIDENTAL, CONSEQUENTIAL, LOST PROFITS OR LOST REVENUE) THAT RESULT FROM THE USE OF THE INFORMATION OR MATERIALS ON THIS WEB SITE, EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

#### **Governing Law**

This policy is governed by the laws of the state that this brokerage is incorporated within, without giving effect to any principles of conflict of law.

#### **Lending**

Rates and other mortgage information provided by Prime Lending. This communication is provided to you for informational purposes only and should not be relied upon by you. Dilbeck Real Estate is not a mortgage lender and so you should contact Prime Lending directly to learn more about its mortgage products and your eligibility for such products. You are not required to use Prime Lending, New Penn Financial, Orange Coast Title Company of California or InterValley Escrow as a condition for the purchase, sale, lease or refinance of the subject property.

THERE ARE FREQUENTLY OTHER SETTLEMENT SERVICE PROVIDERS AVAILABLE WITH SIMILAR CHARGES. YOU ARE FREE TO SHOP AROUND TO DETERMINE THAT YOU ARE RECEIVING THE BEST SERVICES AND THE BEST RATE FOR THESE SERVICES. Neither Dilbeck Real Estate nor its agents warrant or guarantee the work or services of these or any other service providers. ©2017 PrimeLending NMLS: 13649

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In accordance with Section 326 of the USA PATRIOT Act of 2001, PrimeLending NMLS: 13649 is required to obtain a copy of the documents used in identifying our new account customers. This notice is being provided to you for adequate notice given under this act.

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### **Contact Us**

To contact us with your questions or comments regarding this policy or the information collection and dissemination practices of this Web Site, [please contact us.](#)