

CFK is now using



UPS shipping labels!

What does this mean for you?

The majority of our shipping process will remain the same but instead of using FedEx you will use UPS locations and labels.

FedEx shipping labels are no longer valid.

Feel free to reach out to your representative, call our main line at 800-420-0235, or send us an email to CFK@eosusa.com if you have any questions.

Frequently Asked Questions

1 Q: Can I still use the FedEx shipping labels I currently have?

A: No, FedEx shipping labels are no longer valid.

2 Q: What do I do with my FedEx labels?

A: These labels can simply be thrown away.

3 Q: How do I get prepaid UPS shipping labels?

A: You will still contact your representative or go onto our website at CFKtoday.com to request shipping labels.

4 Q: Can I still have labels emailed to me?

A: Yes, shipping labels will still be emailed or physically mailed as requested.

5 Q: How do I track my shipment?

A: You should still write down the 18 digit tracking number located at the bottom of the label, just like you did with FedEx. You can enter this number online at <https://www.ups.com/tracking/tracking.html> to track if your box has been received.

6 Q: Will my boxes be collected differently?

A: No, you can still leave your boxes in your local pickup/drop off spot, the only difference is you need to make sure it is for UPS and not FedEx.

7 Q: What if I do not have a UPS pickup/ drop off spot on site?

A: Just like when we had FedEx, you can always take your boxes to your local store. Visit <https://www.ups.com/dropoff> to find a location near you.



Please throw out any FedEx labels sent from CFK!

We would rather you use the correct labels to ensure your items make it to us than try to save the old FedEx shipping labels.

