Organizational leaders often face daily challenges caused by a disengaged culture, leading to a lack of trust and lower workplace efficiency and productivity. Being successful requires alignment throughout the organization. This engaging, hands-on workshop will give you the tools for developing a servant leadership culture you can leverage into a distinct strategic advantage — as it will increase employee accountability, engagement and trust. It has also been proven to increase ROI. Understand why servant leadership implementation is a critical leadership competency for success in today’s new global economy.

Who should attend?

HR professionals

Individuals in leadership positions who wish to positively impact the people they serve

Instructional techniques:

All training programs are highly interactive and use a variety of instructional tools, including case studies, use of “real-time” workplace challenges, interactive discussions, role playing, writing exercises, team building games and exercises, videos, and question and answer periods.
Learning Outcomes

• Understand the foundational building blocks of cultural change in an organization: the importance of leadership commitment, using mission and purpose to motivate, the role of values, and setting clear behavioral standards.
• Explore how to integrate strategies for changing perceptions, starting with changing the positive-to-negative interaction within a corporate culture and analyze how implementing servant leadership from a customer-focused standpoint increases ROI.
• Understand the role of HR and formal leadership to match employee needs for professional and career development to formal individual performance development objectives.
• Learn strategies to increase employee accountability.
• Learn strategies to break down silo behavior between functional groups.
• Identify, train and reinforce your organization's behavioral expectations for employees.
• Learn how to train the integration of organizational mission, values, and behaviors into day-to-day actions and activities.
• Discuss techniques for better recruitment and retention of candidates who best fit the culture based on the right combination of character and competence.