

# Leslie Elizabeth Anne Thomson

School of Information and Library Science  
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## ACADEMIC

### EDUCATION

**Doctor of Philosophy in Information and Library Science, Royster Fellow** Expected 2018  
University of North Carolina, School of Information and Library Science

**Proposal Title:** *Investigating Information Creating and Informal Information Providing: A Grounded Theory Study of the Information Practices and Role of Serious YouTubers*

**Advisor:** Dr. Barbara Wildemuth

**Committee:** Dr. M. Jarrahi, Dr. G. Marchionini, Dr. A. Cox (Sheffield), Dr. R. Savolainen (Tampere)

**Master of Information Studies** June 2010  
University of Toronto, Faculty of Information

**Thesis Title:** *Information in the home office: An ethnographic study of space, content, management, & use*

**Focuses:** Library & Information Science, Archives & Records Management

**Honours Bachelor of Arts** June 2007  
University of Toronto, Faculty of Arts & Science

**Specialization:** English

**Final year GPA:** 3.88/4.0 **Cumulative GPA:** 3.57/4.0

### GRADUATE-LEVEL HONOURS & AWARDS

**Dr. Lester Asheim Fellowship**, School of Information and Library Science at UNC 2018  
**Deborah Barreau Award for Teaching Excellence**, School of Information and Library Science at UNC 2018  
**ASIS&T/Clarivate Doctoral Dissertation Proposal Scholarship**, ASIS&T/Clarivate Analytics 2017  
**Carnegie Grant**, School of Information and Library Science at UNC 2017  
**Future Faculty Fellowship**, Center for Faculty Excellence at UNC 2017  
**Graduate Student Opportunity Fund Award**, Graduate School at UNC 2016  
**Student Conference Travel Award**, SIG-USE of ASIS&T 2015  
**ALISE/Proquest Methodology Paper Competition Award**, ALISE/Proquest 2015  
**Best Information Behaviour Conference Poster Award**, SIG-USE of ASIS&T 2014  
**Royster Fellowship**, Royster Society of Fellows, Graduate School at UNC 2013- 2018

**Beta Phi Mu** Nominee/Inductee, International Library & Information Studies Honour Society  
**Travel Grant Award**, Faculty of Information Alumni Association 2009-  
**Ontario Graduate Scholarship**, Ministry of Training, Colleges, & Universities 2010  
**Full Academic Fellowship**, Faculty of Information

**Award of Excellence in Cataloguing**, Library Services Centre  
**George H. Locke Memorial Scholarship**, Toronto Public Libraries 2008-  
**Full Academic Fellowship**, Faculty of Information 2009

### UNDERGRADUATE-LEVEL HONOURS & AWARDS

“with High Distinction” Graduate for CGPA exceeding 3.50, University of Toronto  
**Dean’s List** for standing within top 10 percent of faculty graduates, Faculty of Arts & Science 2006-  
**Robert & Hinderina Harris Prize** for English Literature, University College 2007  
**Samuel J. Stubbs Award** for Academic Achievement, University College  
**Samuel J. Stubbs Award** for Academic Achievement, University College 2005- 2006  
**A.S.P. Woodhouse Scholarship** for English, University College 2004- 2005

## PUBLICATIONS & PRESENTATIONS

### MASTERS THESIS

**Thomson, L.E.A. 2010.** *Information in the home office: An ethnographic study of space, content, management, & use.* **Unpublished Masters thesis.** University of Toronto, Toronto, ON. Supervisor: Jenna Hartel. Committee: Joan Cherry, Chun Wei Choo, & Deborah Barreau (University of North Carolina at Chapel Hill).

### REFEREED JOURNAL ARTICLES

**Thomson, L. Forthcoming.** The guided tour technique and embodied information. *Library Trends*.

Jarrahi, M. H., Nelson, S. B., & **Thomson, L. 2017.** Personal artifact ecologies in the context of mobile knowledge workers. *Computers in Human Behavior* 75, 469-483.

Jarrahi, M. H., & **Thomson, L. 2017.** The interplay between information practices and information context: The case of mobile knowledge workers. *Journal of the American Society for Information Science & Technology* 68(5), 1073-1089.

Nelson, S. B., Jarrahi, M. H., & **Thomson, L. 2017.** Mobility of knowledge work and affordances of digital technologies. *International Journal of Information Management* 37(2), 54-62.

Hartel, J., & **Thomson, L. 2011.** Visual approaches & photography to study immediate information space. *Journal of the American Society for Information Science & Technology* 62(11), 2214-2224.

**Thomson, L. 2009.** The information experience of a printing company employee in a home office. *Faculty of Information Quarterly* 2(1).

### EDITED BOOK CHAPTERS

Scheble, L., **Thomson, L.**, & Wildemuth, B. 2017. Research diaries. In *Applications of Social Research Methods to Questions in Information and Library Science*, 2nd ed., B. Wildemuth (Ed.). Santa Barbara, CA: Libraries Unlimited.

### REFEREED CONFERENCE PAPERS

**Thomson, L. 2017.** Investigating information creating and informal information providing: A grounded theory study of the information practices and role of serious YouTubers. In *Proceedings of the 80th ASIS&T (Association for Information Science and Technology) Annual Meeting*, Crystal City, Virginia.

\* **Winner: 2017 ASIS&T/Clarivate Doctoral Dissertation Proposal Award**

**Thomson, L. 2017.** Illuminating information creating: Using the “Four C” Model of Creativity as a lens for ILS. In *Proceedings of the 45th Annual Conference of the Canadian Association for Information Science*, Toronto, Ontario.

**Thomson, L.**, & Jarrahi, M. 2015. Information practices in the broader ‘department’ of mobile knowledge work. In *Proceedings of the 78th ASIS&T (Association for Information Science and Technology) Annual Meeting*, St. Louis, Missouri.

**Thomson, L.**, & Jarrahi, M. 2015. Information practices in the mobile knowledge work context. In *Proceedings of the 43rd Annual Conference of the Canadian Association for Information Science*, Ottawa, Ontario.

**Thomson, L. 2015.** Surveying and situating the guided tour technique in Library and Information Science. Paper presented at the **2015 ALISE Annual Conference**, Chicago, Illinois.

\* **Winner: 2015 ALISE/Proquest Methodology Paper Competition Award**

**Thomson, L.**, & Jarrahi, M. 2014. Contextualising information behaviour and personal information management in mobile work. Work-in-progress paper in *Proceedings of ISIC (Information Seeking in Context), The Information Behaviour Conference*, Leeds, United Kingdom.

Erickson, I., Jarrahi, M., **Thomson, L.**, & Sawyer, S. 2014. More than nomads: Mobility, knowledge work, and infrastructure. Paper presented at the **2014 EGOS (European Group for Organizational Studies) Colloquium**, Rotterdam, The Netherlands.

**Thomson, L. 2012.** Situating information spaces: The “office continuum.” In *Proceedings of the 40th Annual Conference of the Canadian Association for Information Science*, Waterloo, Ontario.

#### REFEREED CONFERENCE PANELS

**Thomson, L., Caidi, N., Yoon, K., Chah, N., & Kim, A. Forthcoming.** The YouTube formula: Information work and community-building in a visual era. To be held at the *81st ASIS&T (Association for Information Science and Technology) Annual Meeting*, Vancouver, British Columbia.

Karanasios, S., **Thomson, L., & Oh, C. Y. 2017.** Framing inclusion and exclusion in information behavior research and practice: 17th Annual SIG-USE Research Symposium. In *Proceedings of the 80th ASIS&T (Association for Information Science and Technology) Annual Meeting*, Crystal City, Virginia.

Click, A., Martin, J., **Thomson, L., & Vardell, E. 2015.** Conducting LIS research: The method in our madness. **Empirical Librarians Symposium**, North Carolina A&T, Greensboro, North Carolina.

**Thomson, L. 2013.** Dual “informational layers” in visual LIS research. PechaKucha presentation at the SIG-VIS panel *Questioning the Visual: Research Methods and the Problem of Perception*. In *Proceedings of the 76th ASIS&T (Association for Information Science and Technology) Annual Meeting*, Montreal, Quebec.

Hartel, J., **Thomson, L., & Guzik, E. 2013.** Say “CHEEEEEESSE!”: Visual ethnographic methods to understand users. **Ontario Library Association SuperConference**, Toronto, Ontario.

#### REFEREED WORKSHOP PARTICIPATION

Matusiak, K., Hartel, J. & **Thomson, L. 2016.** Visual research methods workshop. SIG-VIS workshop at the **ASIS&T (Association for Information Science and Technology) Annual Meeting**, Copenhagen, Denmark.

**Thomson, L., & Jarrahi, M. 2014.** Information practices and the mobile knowledge work context. Lightning Talk presentation at the SIG-USE 2014 Symposium *Context in Information Behavior Research* at the **ASIS&T (Association for Information Science and Technology) Annual Meeting**, Seattle, Washington.

**Thomson, L. 2013.** Information behaviour beyond the office doorway and back. Ignite Talk presentation at the SIG-USE 2013 Symposium *Information Behavior on the Move: Information Needs, Seeking, and Use in the Era of Mobile Technologies* at the **ASIS&T (Association for Information Science and Technology) Annual Meeting**, Montreal, Quebec.

**Thomson, L. 2012.** PIM in the professional home office: An ethnographic study. Paper presented at the Personal Information Management workshop on *Personal Information Management in a Socially Networked World* at the **Annual ACM (Association for Computing Machinery) Conference on Computer Supported Collaborative Work**, Bellevue, Washington.

**Thomson, L. 2009.** No room for white space: The information experience of a printing company employee in a home office. Paper presented at the Personal Information Management workshop on *Personal Information Intersections* at the **ASIS&T (Association for Information Science and Technology) Annual Meeting**, Vancouver, British Columbia.

#### REFEREED CONFERENCE POSTERS

**Thomson, L. 2018.** “My audience is me”: Embodied sensibility when creating the serious beauty and lifestyle YouTube video. Jean Tague-Sutcliffe Doctoral Poster Competition at the **2018 ALISE Annual Conference**, Denver, Colorado.

**Thomson, L. 2017.** “In my humble opinion...”: Serious YouTubers’ Self-Presentations, Roles, and Authority. In *Proceedings of the 80th ASIS&T (Association for Information Science and Technology) Annual Meeting*, Washington, D.C.

**Thomson, L. 2015.** The guided tour technique in Information Science: Explained and illustrated. In *Proceedings of the 78th ASIS&T (Association for Information Science and Technology) Annual Meeting*, St. Louis, Missouri.

**Thomson, L. 2014.** When PIM goes public: A case study of *OrganizedLikeJen*. In *Proceedings of the 77th ASIS&T (Association for Information Science and Technology) Annual Meeting*, Seattle, Washington.

\* Winner: 2014 ASIS&T SIG-USE *Best Information Behavior Conference Poster Award*

**Thomson, L. 2013.** “When *I’ve* packed it in and *they* send me something...”: Information boundaries in professional home offices. In *Proceedings of the 76th ASIS&T (Association for Information Science and Technology) Annual Meeting*, Montreal, Quebec.

**Thomson, L. 2012.** Information, photographs, & the cultural inventory: What John Collier, Jr. offers contemporary researchers. In *Proceedings of the 75th ASIS&T (Association for Information Science and Technology) Annual Meeting*, Baltimore, Maryland.

[Re-presented and re-published with full disclosure: **2013.** In *Proceedings of the 41st Annual Conference of the Canadian Association for Information Science*, Victoria, British Columbia.]

**Thomson, L. 2012.** PIM in the professional home office: An ethnographic study. Personal Information Management workshop on *Personal Information Management in a Socially Networked World* at the **Annual ACM (Association for Computing Machinery) Conference on Computer Supported Collaborative Work**, Bellevue, Washington.

**Thomson, L. 2010.** Archiving the home office: An ethnographic study. In *Proceedings of the 35th ACA (Association of Canadian Archivists) Annual Conference*, Halifax, Nova Scotia.

### OTHER CONFERENCE PARTICIPATION

**Doctoral Colloquium invitee**, ASIS&T (Association for Information Science and Technology) Annual Meeting, Washington, D.C. 2017

**Doctoral Workshop invitee**, 2017 CAIS (Canadian Association of Information Science) Annual Conference, Toronto, Ontario 2017

**Doctoral Workshop invitee**, 2014 ISIC (Information Seeking in Context): The Information Behaviour Conference, Leeds, United Kingdom 2014

**Panelist**, State of the art/science: Visual methods & information behaviour research, ASIS&T (Association for Information Science and Technology) Annual Meeting, Baltimore, Maryland [in absence of original panelist, Dr. J. Hartel] 2012

**Panel Assistant**, Metatheoretical Snowmen II, ASIS&T (Association for Information Science and Technology) Annual Meeting, New Orleans, Louisiana 2011

**Session Convenor**, OLA Annual SuperConference, Toronto, Ontario 2010; 2009

**Panel Assistant**, Metatheoretical Snowmen, ASIS&T (Association for Information Science and Technology) Annual Meeting, Vancouver, British Columbia 2009

**Volunteer**, Faculty of Information Housing Memory Conference, University of Toronto, Toronto, Ontario 2009

### INVITED LECTURES

Information creating and information use, Research Issues and Questions doctoral course at the School of Information and Library Science, University of North Carolina, Chapel Hill, NC 2017

PIM in the professional home office: An ethnographic study, Information Experience in Context graduate course at the Faculty of Information, University of Toronto, Toronto, Ontario 2012

Student panel on previously completed projects, Information Experience in Context graduate course at the Faculty of Information, University of Toronto, Toronto, Ontario 2010; 2009

### ORGANIZED WORKSHOPS [PROFESSIONAL]

Reference & citation style presentations for Royal Conservatory of Music classes, Toronto, Ontario 2012- 2013

Library orientation sessions for Royal Conservatory of Music classes, Toronto, Ontario 2012

**PROFESSIONAL****TEACHING**

<b>Instructor</b> , INLS 690-239 Everyday Life Information Practices (designed & developed)	2018 (March-April)
<b>Instructor</b> , INLS 781 Proposal Development (required course)	2018 (January-February)
<b>Instructor</b> , INLS 500, Human Information Interactions (required course)	Summer II, 2017 (June-July)
<b>Instructor</b> , INLS 690-240 Emotions in Information Interactions (designed & developed)	2016 (October-December)
<b>Instructor</b> , INLS 690-239 Everyday Life Information Practices (designed & developed)	2016 (August-October)
<b>Instructor</b> , INLS 500, Human Information Interactions (required course)	2016 (January-May)
<b>Instructor</b> , INLS 690-240 Emotions in Information Interactions (designed & developed)	2015 (October-December)
<b>Instructor</b> , INLS 690-239 Everyday Life Information Practices (designed & developed)	2015 (August-October)

**RESEARCH**

**Research Assistant**, Information practices of mobile workers, Dr. M. H. Jarrahi  
University of North Carolina, School of Information and Library Science

May 2014-  
August 2015

**Successful Co-Authored Grants:** SILS Kilgour Research Award; UNC Junior Faculty Development Award

**Research Assistant**, Digital infrastructures of mobile workers, Drs. S. Sawyer & I. Erickson  
School of Information Studies, Syracuse University & School of Communication and  
Information, Rutgers University

May 2014-  
August 2014

**Funding:** National Science Foundation Early-Concept Grant for Exploratory Research

**INFORMATION SERVICES**

<b>Library Services Manager</b> , Rupert Edwards Library Royal Conservatory of Music, Toronto, Ontario	December 2012- June 2013
<b>Library Services Assistant</b> , Rupert Edwards Library Royal Conservatory of Music, Toronto, Ontario	September 2010- December 2012
<b>Library Assistant</b> , Laidlaw Library University of Toronto, Toronto, Ontario	September 2009- April 2010
<b>Reference Collection Evaluator</b> (Unpaid Course Practicum), Laidlaw Library University of Toronto, Toronto, Ontario	April 2009- June 2009

**SERVICE****FIELD-WIDE COMMITMENTS**

<b>Planning Coordinator</b> , CAIS Doctoral Forum 2018	2017-2018
<b>Planning Committee Member</b> , SIG-USE Symposium 2017	2016-2017
<b>Reviewer</b> , SIG-USE Symposium Research and Innovation Awards	2016; 2017
<b>Reviewer</b> , iConference	2014; 2015
<b>Virtual Reference Intern Librarian</b> (Weekly), AskON Knowledge Ontario service <a href="http://www.askon.ca">http://www.askon.ca</a>	December 2010- June 2013
<b>Proofreader</b> , <i>Library Student Journal</i> electronic publication <a href="http://www.librarystudentjournal.org">http://www.librarystudentjournal.org</a>	January 2009- April 2010
<b>Volunteer</b> , Friends of the Oshawa Public Library Oshawa, Ontario	August 2007- June 2009

**INSTITUTIONAL COMMITMENTS**

<b>Doctoral Student Representative</b> , Diversity Committee University of North Carolina, School of Information and Library Science	August 2017- May 2018
<b>Royster 20th Anniversary Planning Committee Member</b>	2016
<b>Doctoral Student Representative</b> , Personnel Committee University of North Carolina, School of Information and Library Science	August 2016- May 2017
<b>3MT “Three-Minute Thesis” Planning Committee Member</b> University of North Carolina at Chapel Hill, Chapel Hill, NC	2015
<b>Student Representative</b> (Full-Time), Doctoral Student Association University of North Carolina, School of Information and Library Science	August 2014- May 2015
<b>Head Editor</b> , <i>Faculty of Information Quarterly</i> electronic publication <a href="http://fiq.ischool.utoronto.ca">http://fiq.ischool.utoronto.ca</a>	September 2009- June 2010
<b>Mentor</b> , Faculty of Information Mentoring@iSchool program <a href="http://www.ischool.utoronto.ca/mentoring-ischool-0">http://www.ischool.utoronto.ca/mentoring-ischool-0</a>	July 2009- April 2010
<b>Volunteer</b> , Faculty of Information Annual Job Fair University of Toronto, Toronto, Ontario	January 2009
<b>Faculty Council Representative</b> , Faculty of Information Faculty Council University of Toronto, Toronto, Ontario	September 2008- April 2010
<b>Selection Committee Member</b> , <i>UC Review</i> publication University of Toronto, Toronto, Ontario	February 2005- April 2005

**CURRENT AFFILIATIONS**

<b>Association for Library and Information Science Education</b> (ALISE)	2013- Present
<b>Canadian Association for Information Science</b> (CAIS)	2012- Present
<b>Beta Phi Mu</b> , International Library & Information Studies Honour Society	2010- Present
<b>Association for Information Science &amp; Technology</b> (ASIS&T)	2009- Present

**COURSE HISTORY****DOCTORAL-LEVEL COURSEWORK**

Field Experience Program (Mobile Work Pilot Study; Dr. M. Jarrahi)	Seminar in Research Methodology
Individual Behaviour in Organizations (Kenan-Flager Bus. School)	Seminar in Teaching Practice
Independent Study (Mobile Work; Dr. M. Jarrahi)	Sociocult. Theory & Ethnography (Dept. of Anth.)
Independent Study (Online Info. Providers; Dr. B. Wildemuth)	Statistics for Sociologists
Independent Study (Personal Info. Management; K. Spurgin)	Statistics for Sociologists II: Linear Regression
Research Colloquium	Teaching and Academic Life
Research Issues & Questions I, II	Theory Development

**MASTERS-LEVEL COURSEWORK**

Archival Arrangement & Description	Information Systems, Services, & Design
Archives: Concepts & Issues	Introduction to Bibliographic Control
Archives: Programs & Services	Management of Information Organizations
Collection Development, Evaluation, & Management*	Online Information Retrieval
Information & its Social Context	Reading Course: Archival Digitization*
Information Professional Practicum	Research Methods
Information Resources & Services	The Information Experience in Context [*audited]

**CONTINUING EDUCATION**

Introductions to Grounded Theory: A Social Constructionist Approach, 2-day workshop ResearchTalk, Inc., & Odum Institute at UNC	July 2016
Introduction to Cognitive Interviewing, full-day workshop Odum Institute at UNC	February 2014
Foundations of Project Management, half-term course University of Toronto, School of Continuing Studies	Fall 2011
Scholarly & Reference Publishing, half-term course Ryerson University, Chang School of Continuing Education	Spring 2008
Copy Editing for Books, Journals, & Reports, full-term course Ryerson University, Chang School of Continuing Education	Fall 2007