Special collections libraries and archives have unique challenges that standard library automation systems don’t address. Aeon is specifically designed to help meet the challenges of delivering better service to users, improving collections’ security, and gathering meaningful statistics to support the assessment needs of today’s institutions.

Here are some tips on how to explain the benefits of Aeon Special Collections.
Our Challenge

Users are discovering our special collections online but they aren’t able to request items directly and efficiently.

How Aeon Can Help

Aeon closes the typical gap between “discovery” and “delivery” by enabling users to place reading room paging requests automatically from library catalogs, archival finding aids, and other online collection management systems.
Our Challenge

Our users want to be able to submit and pay for reproduction orders online. We need a “shopping cart.”

What a joy it is to have a product that is designed by people who understand how it’s going to be used. Thank you!

How Aeon Can Help

Through their personalized web-based Aeon accounts, users can submit reproduction orders, receive invoices, and connect to a secure payment gateway. Staff can also deliver electronic files directly to users’ accounts to fulfill their orders.
Our Challenge

Our users want to be able to keep track of what they’ve requested and what they’ve received.

“...If patrons need to check on what they have used at the Center, that information is readily available in their personalized accounts. This has saved time for both reception and circulation staff.”

How Aeon Can Help

Upon completing an easy one-time online registration process, users gain access to a permanent research account from which they track all of their requests, past and present. They can also export formatted bibliographical citations.
Our Challenge

Increased visibility of our collections has created greater usage and raised concerns about security. We need to accommodate a higher volume of requests while safeguarding our materials.

How Aeon Can Help

Maintaining consistent and complete user records and accurate request tracking histories is a key factor in maintaining collection security. Aeon enables libraries to fulfill this important need in a far more detailed and efficient manner than any paper-based system or other means of circulation tracking, including attempts to use an ILS to perform some of the circulation functions that Aeon performs.
Our Challenge

More and more we are being asked to provide difficult-to-collect statistical analyses and assessments of library services and workflows.

How Aeon Can Help

Aeon replaces the hours staff spend tabulating statistics with robust reporting features. In addition, Aeon permits libraries to collect and analyze statistical data that would otherwise be impractical in a paper-based environment.

“Aeon provides a chain of custody and the patron information we need to make data driven decisions. Aeon gives us robust statistics about users and collections.”
ATLAS SYSTEMS

SPECIAL COLLECTIONS MANAGEMENT

Aeon is automated request and workflow management software specifically designed for special collections libraries and archives. Aeon is designed to facilitate the automated requesting and circulation workflow tracking for special collections and archival materials.

“Especially in tight budget times you need to know as much as you can about your patrons and use of your special collections. Over time Aeon will save us money.”

For more information, contact aeon@atlas-sys.com. Or, visit www.atlas-sys.com/aeon.