

Parent Ratings: Summer 2014

Degree of Progress Observed by Parents	Strongly Agree	Agree	No Opinion	Disagree	Strongly Disagree	
Major Gains	44.8%	48.3%	0.0%	6.9%	0.0%	
Minor Gains	31.0%	62.1%	6.9%	0.0%	0.0%	
Overall Program Rating	Excellent	Very Good	Good	Fair	Poor	
Rating by Parents	72.4%	24.1%	3.4%	0.0%	0.0%	
Rating of Program Elements	Very Useful	Somewhat Useful	No Opinion	Not Useful	Not at all Useful	Percent Participated
Parent Orientation (Face-to-Face Meeting)	76.5%	17.6%	0.0%	5.9%	0.0%	58.6%
Parent Orientation (Live Web Meeting)	46.7%	40.0%	13.3%	0.0%	0.0%	51.7%
Parent Orientation Web Meeting (viewed recorded version)	45.5%	54.5%	0.0%	0.0%	0.0%	37.9%
Parent Weekly Web Meetings (watched live)	47.6%	33.3%	9.5%	9.5%	0.0%	72.4%
Parent Weekly Web Meetings (watched recorded version)	46.7%	53.3%	0.0%	0.0%	0.0%	51.7%
Attended at least one Parent Breakfast	81.0%	19.0%	0.0%	0.0%	0.0%	72.4%
Attended at least one Parent Drop-in Meeting (at office)	66.7%	33.3%	0.0%	0.0%	0.0%	31.0%
Listened to Audio Progress Notes	63.2%	31.6%	0.0%	5.3%	0.0%	65.5%
Used LUNCH Points Online Behavior Program	75.0%	25.0%	0.0%	0.0%	0.0%	69.0%
Email Communication with Dr. Gale	87.5%	12.5%	0.0%	0.0%	0.0%	82.8%
Telephone Communication with Dr. Gale	91.7%	8.3%	0.0%	0.0%	0.0%	41.4%
Telephone Communication with Staff	90.9%	9.1%	0.0%	0.0%	0.0%	37.9%
Checked Web Calendar	68.4%	31.6%	0.0%	0.0%	0.0%	65.5%
Read email updates from Dr. Gale	71.4%	28.6%	0.0%	0.0%	0.0%	96.6%
Read progress report about my child	77.8%	22.2%	0.0%	0.0%	0.0%	93.1%
Program Fidelity Ratings	Strongly Agree	Agree	No Opinion	Disagree	Strongly Disagree	
The program was sufficiently organized	82.8%	17.2%	0.0%	0.0%	0.0%	
I felt comfortable with the arrangements for taking my child into the community	82.8%	17.2%	0.0%	0.0%	0.0%	
My child was in a safe environment	86.2%	13.8%	0.0%	0.0%	0.0%	
I had sufficient opportunities to have my questions answered	65.5%	27.6%	3.4%	3.4%	0.0%	
The drop off and pick up procedures worked effectively	86.2%	13.8%	0.0%	0.0%	0.0%	
My child was treated respectfully by Dr. Gale	86.2%	13.8%	0.0%	0.0%	0.0%	
My child was treated respectfully by staff supervised by Dr. Gale	89.7%	10.3%	0.0%	0.0%	0.0%	
It was helpful to have Sophie, the office therapy dog, participate in the group	75.9%	13.8%	10.3%	0.0%	0.0%	
My child's confidentiality and identity was adequately protected	79.3%	17.2%	3.4%	0.0%	0.0%	