

ASCEND 1

USER MANUAL

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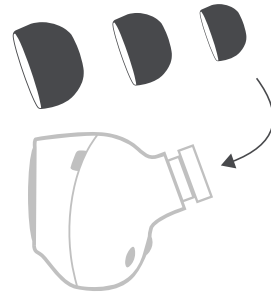
Buffering For Best Connection Stability

FIRST TIME SETUP & PAIRING



#1

Charge power dock and earbuds for **1 hour** before first use



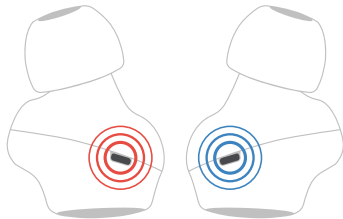
#2

Install the **largest** ear tips that fit your ears comfortably



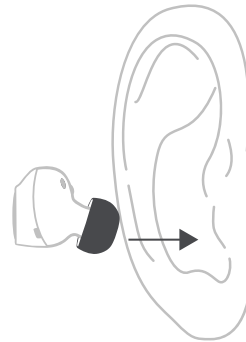
#3

Hold both earbuds for **10 seconds** to begin pairing



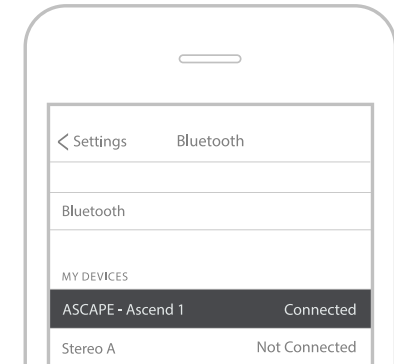
#4

Wait for both LEDs to flash **Blue & Red**



#5

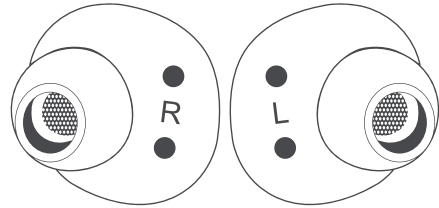
Insert Earbuds and wait **30 seconds** to hear "Pairing"



#6

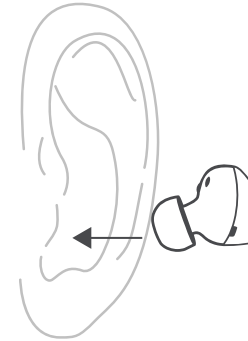
Open your device's Bluetooth settings and select **ASCAPE - Ascend 1**

EARBUD WEARING



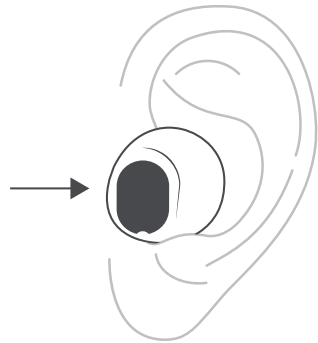
#1

Find R/L label between charging contacts



#2

Match each earbud to the correct ear and insert tip first



#3

Start with button oriented vertically towards face



#4

Rotate earbud button downward toward back



#5

End with button horizontal, and earbud tucked into ear

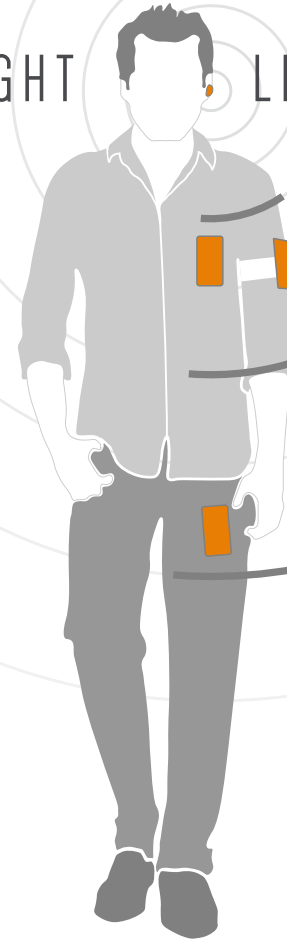
MAXIMIZE CONNECTION PERFORMANCE

Earbuds are paired together, then **left earbud** connects to device/smartphone

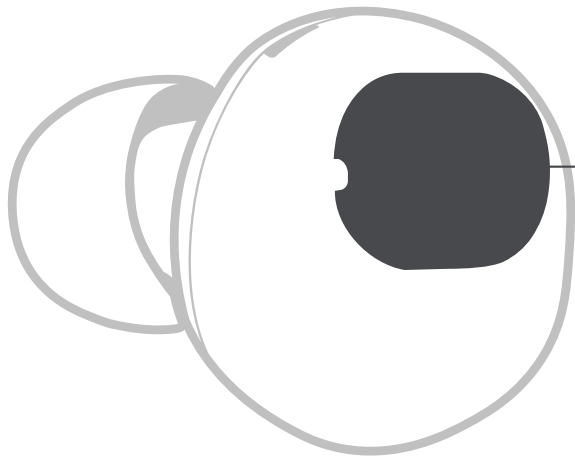
For optimal connectivity wear or position device on the **left side** of your body









During phone calls, Bluetooth technology **only allows** the use of the left earbud

X RIGHT LEFT ✓



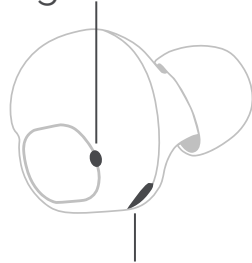
EARBUD CONTROLS



-  Hold button **3 sec.** to power ON/OFF
-  Hold button **10 sec.** for pairing mode
-  Press button **1x** to pause/play
-  Press button **2x** to skip forward
-  Press button **3x** to skip backward
-  Hold button **1 sec.** for personal assistant
-  Press button **1x** to answer/end call
-  Press button **2x** to reject a call

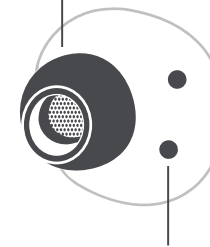
EARBUD FEATURES

Clear Voice Calling
Dual Digital Mics



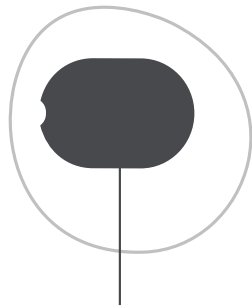
Easy to Connect
LED Indicators

Find Your Perfect Fit
3 Rubber Tips Included

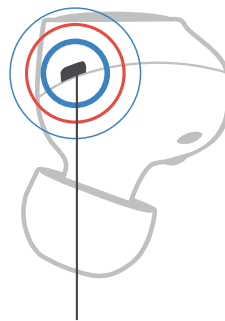


Ultra-Fast Charging
Magnetic Contacts

CONNECT ONLY ONE EARBUD



Hold Button
for **10 Seconds**



Wait for LED to
Flash **Red & Blue**



Press

ASCAPE - Ascend 1
in Bluetooth Settings

POWER DOCK & DEVICE CHARGING

HEADPHONES

● While Charging (Flashing)

○ Fully Charged (Off)

- Working Distance: <10M
- Battery Capacity: 60mAH Each
- Talking-Time: 4 Hours
- Music-Play Time: 3.5 Hours
- Charging Time: 1 Hour

POWER DOCK

● Low Power (Flashing)

● While Charging (Red)

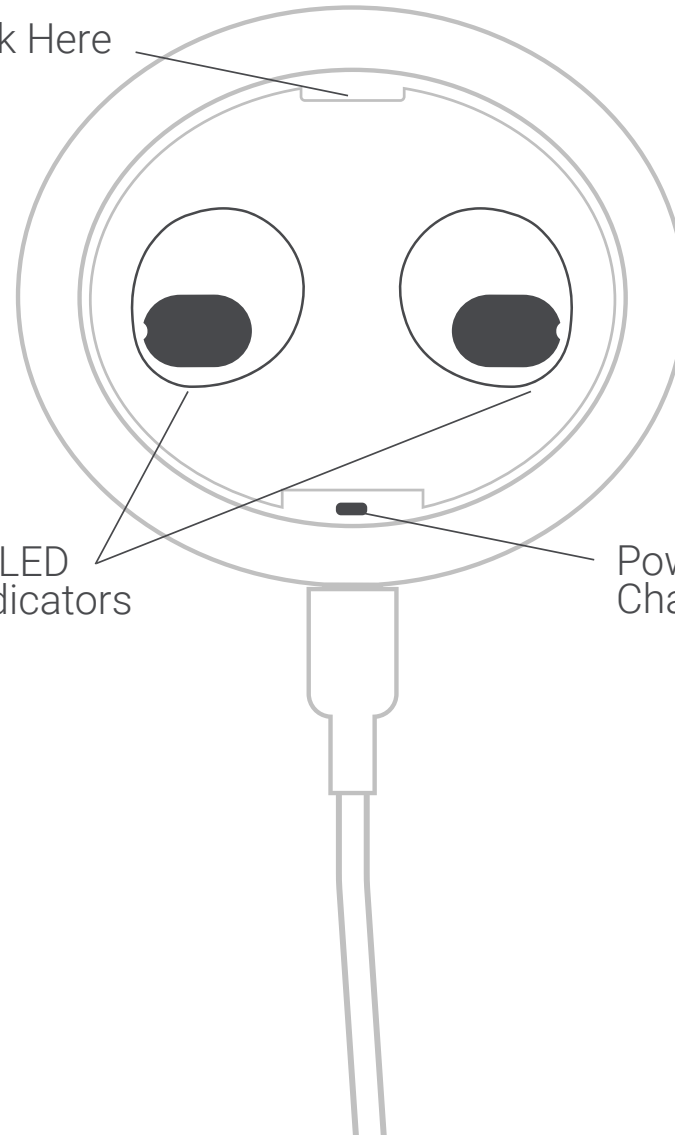
● Fully Charged (Blue)

- Battery Capacity: 400mAH
- Earbud Charging: 4x Lifecycles
(without connecting to external power)

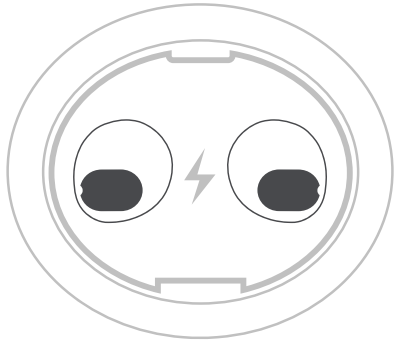
Open Power Dock Here

Headphone LED
Charging Indicators

Power Dock LED
Charging Indicators

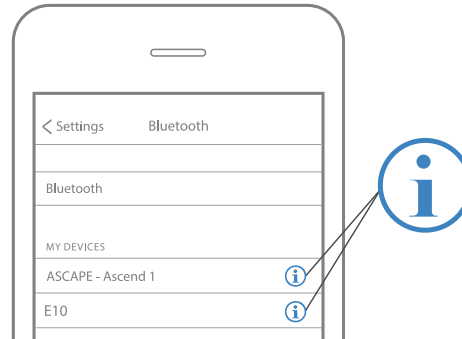


TROUBLESHOOTING CONNECTION (1 of 2)



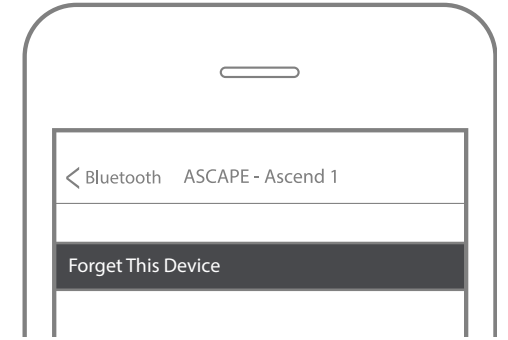
#1

Turn both earbuds OFF by holding both buttons for more than **3 seconds**. Place earbuds into charging dock.



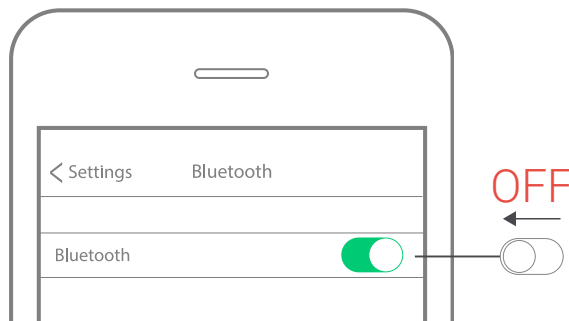
#2

Disconnect each "E10" or "Ascape" device in your phone's Bluetooth settings. (Click **i** in iPhone Settings)



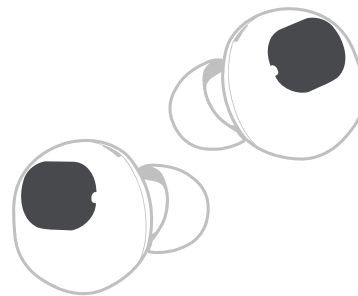
#3

Remove every Bluetooth device from your phone's auto pair memory. (click "**Forget This Device**" on iPhone)



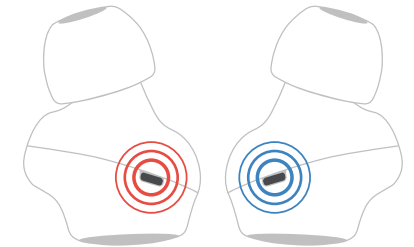
#4

Turn OFF your phone's Bluetooth functionality. (click the **Green Slider** on iPhone)



#5

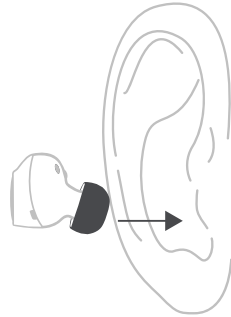
Remove earbuds from charging dock and hold both buttons for **10 seconds** to turn ON and begin pairing.



#6

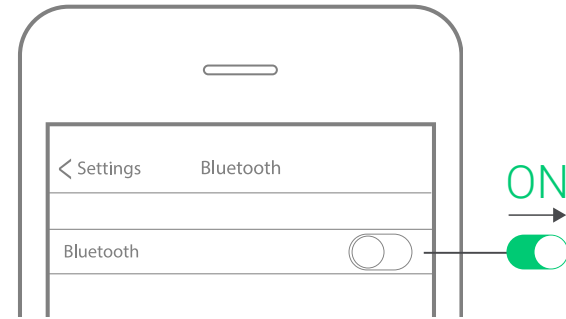
Check LEDs on both earbuds. They should begin to quickly flash **Red & Blue** back and forth.

TROUBLESHOOTING CONNECTION (2 of 2)



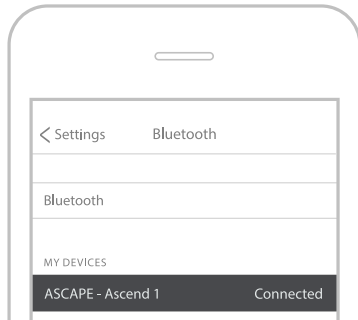
#7

Insert earbuds into your ears.
Wait for up to **30 seconds** to hear "Left Channel, Right Channel, Pairing"



#8

Once you hear "**Pairing**" turn your phone's Bluetooth function back ON.
(Green slider on iPhone)



#9

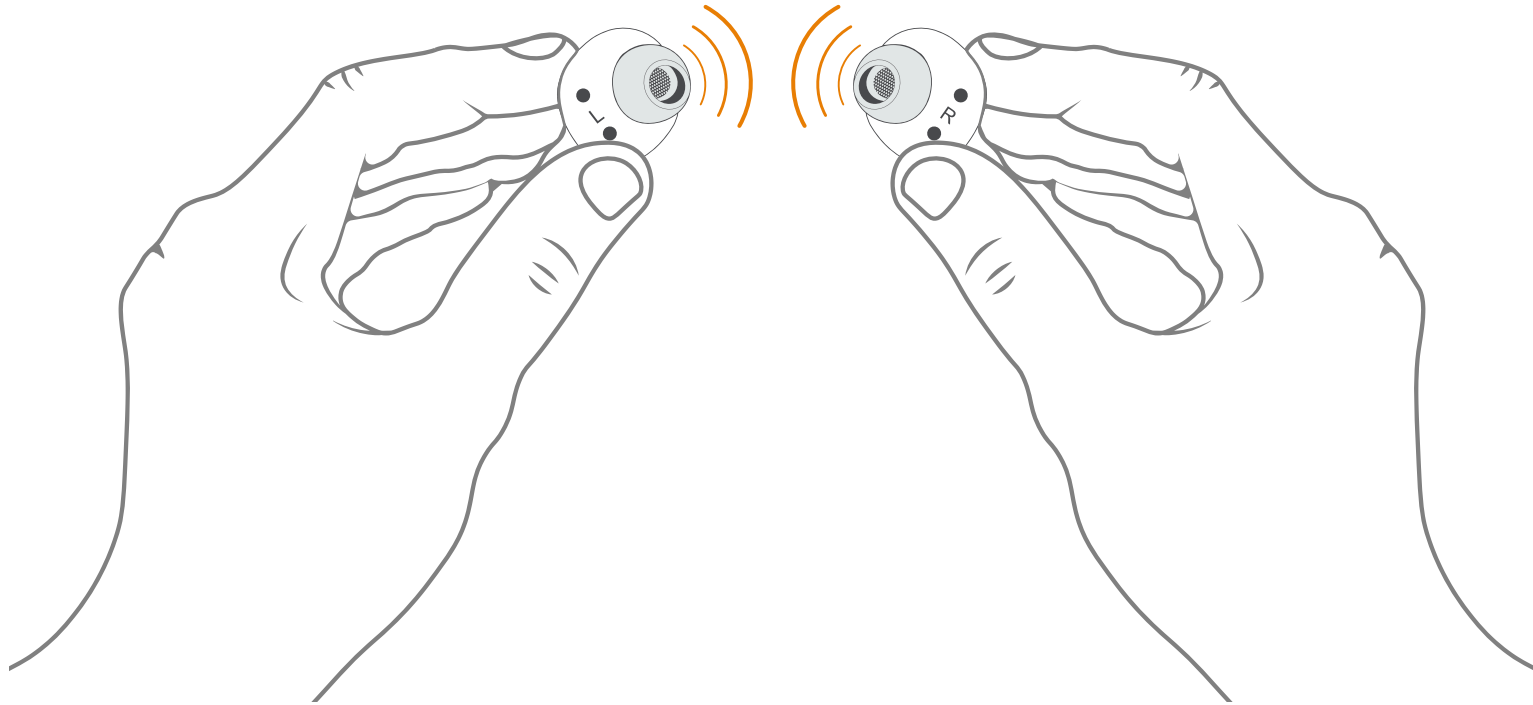
Wait **10-15 seconds** for your earbud device to appear on your phone.
Click **ASCAPE - Ascend 1** to connect.



#10

Hear "**Connected**" and look for headphone symbol on your phone. Play music to confirm audio comes from both earbuds.

BUFFER FOR BEST CONNECTION STABILITY



If you are experiencing connectivity/skipping issues (*right earbud drops sound occasionally*), try playing music then holding the earbuds directly next to each other for about **30-60 seconds** before using.

This process will allow the earbuds to build a "**Buffer**" of loaded data to prevent skipping even in challenging high-interference environments