

# ASCEND 1

## USER MANUAL

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# ASCEND-1 TIPS & TRICKS

## #1

If music is only playing in one earbud at a time or clicking button switches music between earbuds, please refer to **PG. 2 - Troubleshooting Connection (1 of 2) & PG 3 - Troubleshooting Connection (2 of 2)**

## #2

If your earbuds seem to be having issues with the pairing process, please refer to **PG. 2 - Troubleshooting Connection (1 of 2) & PG 3 - Troubleshooting Connection (2 of 2)**

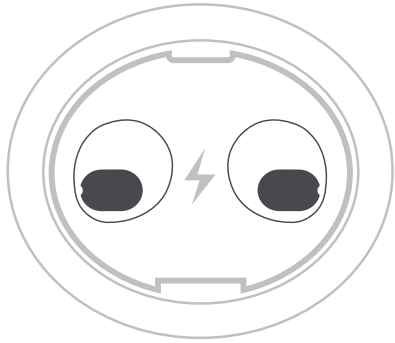
## #3

If your right earbud seems to be temporarily drop audio form time to time, please refer to **PG. 4 -Buffering For Best Connection & PG. 5 - Maximizing Connection Performance**

## #4

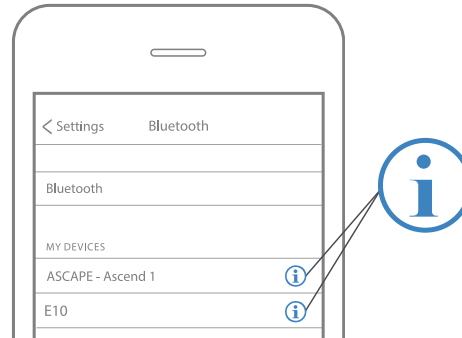
During calls, if you are only hearing audio from the left earbud, please refer to **PG. 5 - Maximizing Connection Performance**

# TROUBLESHOOTING CONNECTION (1 of 2)



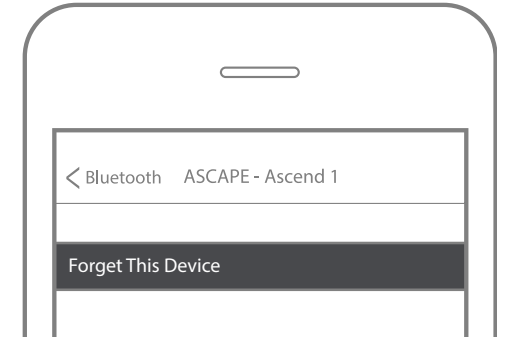
**#1**

Turn both earbuds OFF by holding both buttons for more than **3 seconds**. Place earbuds into charging dock.



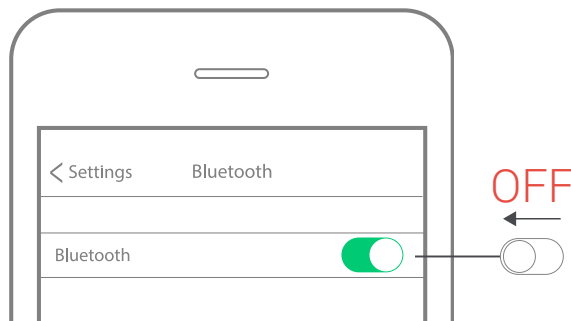
**#2**

Disconnect each "E10" or "Ascape" device in your phone's Bluetooth settings. (Click **i** in iPhone Settings)



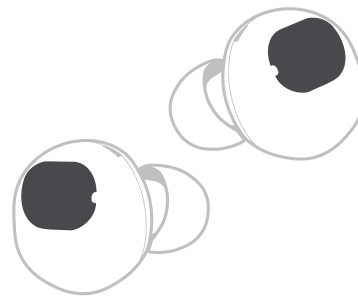
**#3**

Remove every Bluetooth device from your phone's auto pair memory. (click "**Forget This Device**" on iPhone)



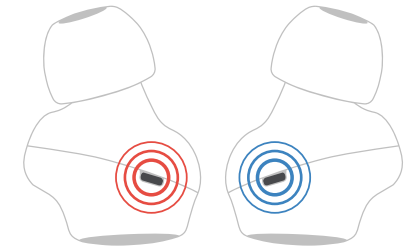
**#4**

Turn OFF your phone's Bluetooth functionality. (click the **Green Slider** on iPhone)



**#5**

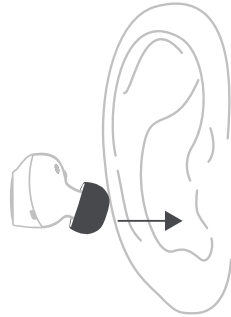
Remove earbuds from charging dock and hold both buttons for **10 seconds** to turn ON and begin pairing.



**#6**

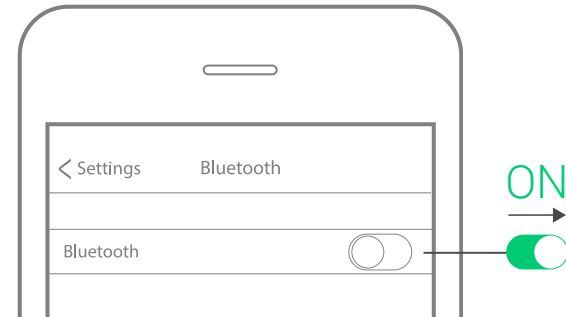
Check LEDs on both earbuds. They should begin to quickly flash **Red & Blue** back and forth.

# TROUBLESHOOTING CONNECTION (2 of 2)



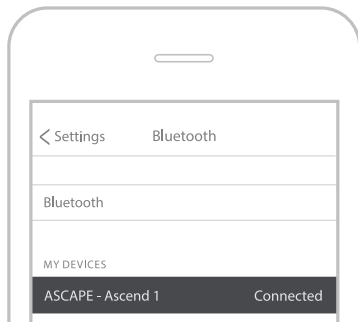
**#7**

Insert earbuds into your ears.  
Wait for up to **30 seconds** to hear  
"Left Channel, Right Channel, Pairing"



**#8**

Once you hear "**Pairing**" turn your  
phone's Bluetooth function back ON.  
(Green slider on iPhone)



**#9**

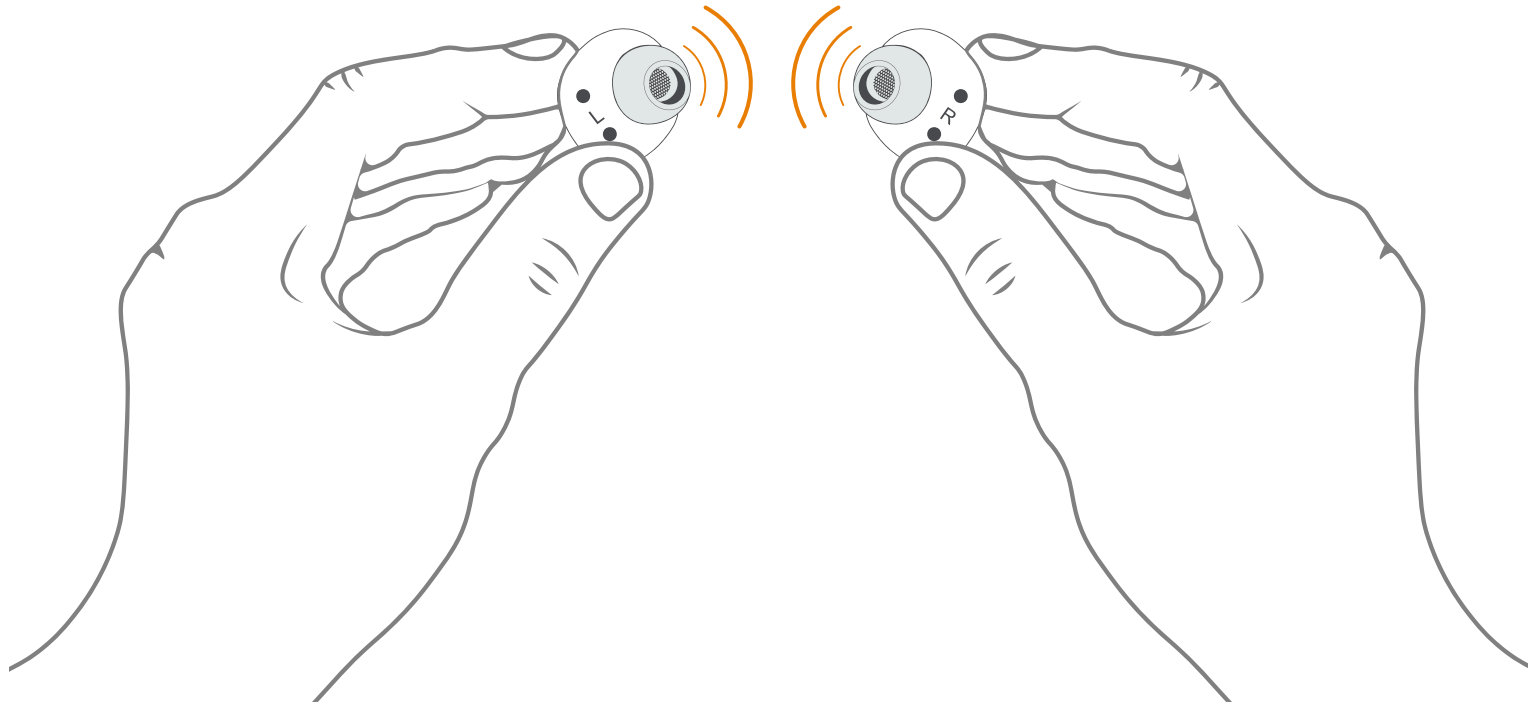
Wait **10-15 seconds** for your earbud  
device to appear on your phone.  
Click **ASCAPE - Ascend 1** to connect.



**#10**

Hear "**Connected**" and look for headphone  
symbol on your phone. Play music to  
confirm audio comes from both earbuds.

# BUFFER FOR BEST CONNECTION STABILITY



If you are experiencing connectivity/skipping issues (*right earbud drops sound occasionally*), try playing music then holding the earbuds directly next to each other for about **30-60 seconds** before using.

This process will allow the earbuds to build a "**Buffer**" of loaded data to prevent skipping even in challenging high-interference environments

# MAXIMIZE CONNECTION PERFORMANCE

Earbuds are paired together, then **left earbud** connects to device/smartphone

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For optimal connectivity wear or position device on the **left side** of your body

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During phone calls, Bluetooth technology **only allows** the use of the left earbud

X RIGHT LEFT ✓

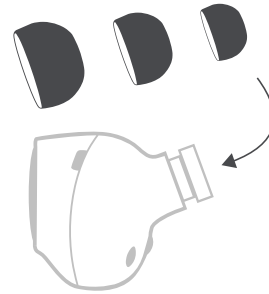


# FIRST TIME SETUP & PAIRING



**#1**

Charge power dock and earbuds for **1 hour** before first use



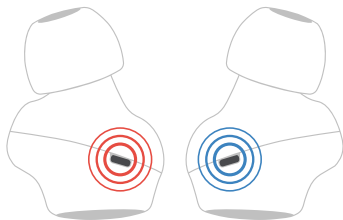
**#2**

Install the **largest** ear tips that fit your ears comfortably



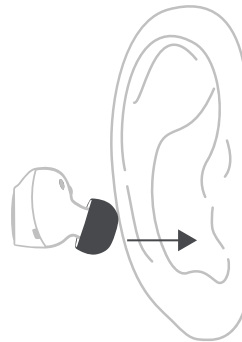
**#3**

Hold both earbuds for **10 seconds** to begin pairing



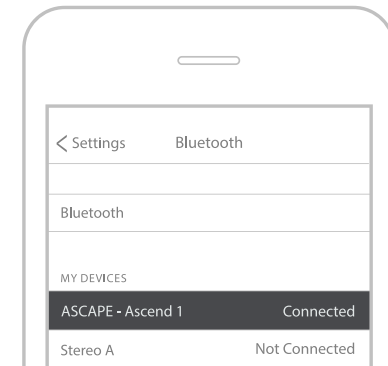
**#4**

Wait for both LEDs to flash **Blue & Red**



**#5**

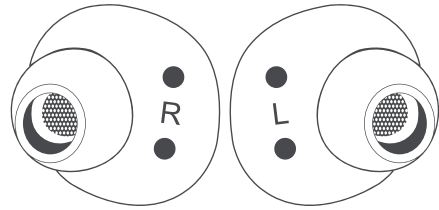
Insert Earbuds and wait **30 seconds** to hear "Pairing"



**#6**

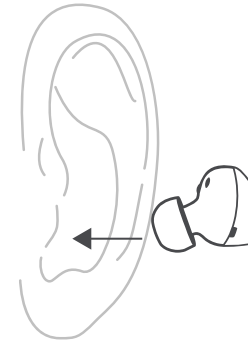
Open your device's Bluetooth settings and select **ASCAPE - Ascend 1**

# EARBUD WEARING



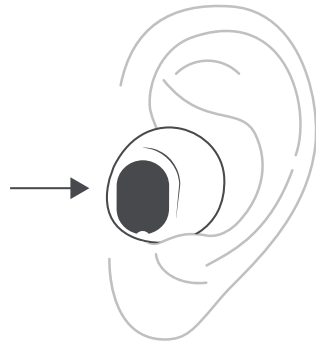
**#1**

Find R/L label between charging contacts



**#2**

Match each earbud to the correct ear and insert tip first



**#3**

Start with button oriented vertically towards face



**#4**

Rotate earbud button downward toward back

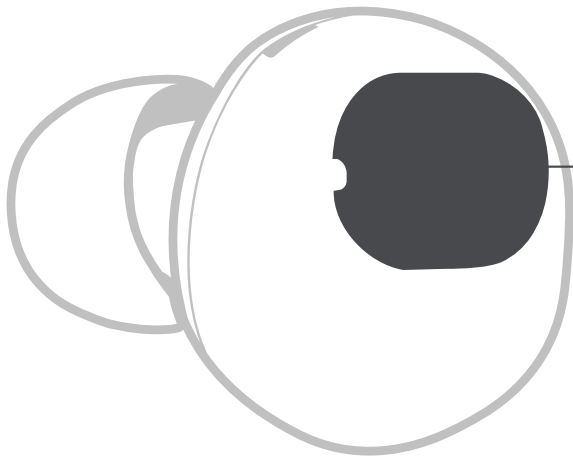










**#5**

End with button horizontal, and earbud tucked into ear



# EARBUD CONTROLS

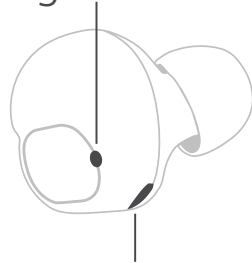


-  Hold button **3 sec.** to power ON/OFF
-  Hold button **10 sec.** for pairing mode
-  Press button **1x** to pause/play
-  Press button **2x** to skip forward
-  Press button **3x** to skip backward
-  Hold button **1 sec.** for personal assistant
-  Press button **1x** to answer/end call
-  Press button **2x** to reject a call

# EARBUD FEATURES

## Clear Voice Calling

Dual Digital Mics

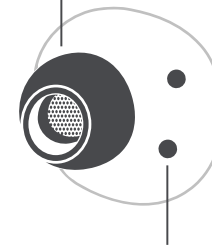


## Easy to Connect

LED Indicators

## Find Your Perfect Fit

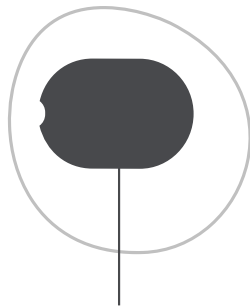
3 Rubber Tips Included



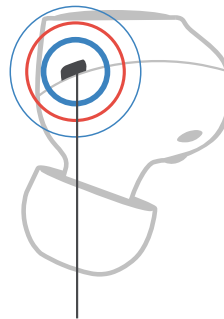
## Ultra-Fast Charging

Magnetic Contacts

# CONNECT ONLY ONE EARBUD



Hold Button  
for **10 Seconds**



Wait for LED to  
Flash **Red & Blue**



Press

**ASCAPE - Ascend 1**  
in Bluetooth Settings

# POWER DOCK & DEVICE CHARGING

## HEADPHONES

● While Charging (Flashing)

○ Fully Charged (Off)

- Working Distance: <10M
- Battery Capacity: 60mAH Each
- Talking-Time: 4 Hours
- Music-Play Time: 3.5 Hours
- Charging Time: 1 Hour

## POWER DOCK

● Low Power (Flashing)

● While Charging (Red)

● Fully Charged (Blue)

- Battery Capacity: 400mAH
- Earbud Charging: 4x Lifecycles  
(without connecting to external power)

Open Power Dock Here

Headphone LED  
Charging Indicators

Power Dock LED  
Charging Indicators

