WEBSITE: <u>www.delaneyhouse.com</u> to make reservations, order curbside pickup, order gift certificates, view menu, etc.

PHONE NUMBER: 413-532-1800 for all other inquiries

**SAFETY**- As we begin to open our doors our main goal is to make sure everyone remains safe and healthy. We are deep cleaning/sanitizing our entire building as you read this. We will continue to work hard and adapt our sanitation guidelines as needed. We will be sanitizing **ALL** high touch surfaces and bathrooms often, requiring staff to wash their hands between tasks and/or every 20min. Most items in the restaurant will be single use items. This includes salt/pepper/sugar/table numbers/pens/menus, etc. All tables will be placed at a 10ft distance from each other. Staff will be assigned their own sections/computers/trays/pens etc.

**MASKS-ALL** employees will be required to wear masks. Guests will not need to wear masks once seated but will be required to be worn when you arrive, while waiting for your table, walking to your table, or if you enter the building to use the restrooms, so please make sure to have it with you. We do ask that you follow social distancing guidelines and any additional guidelines we may setup.

**RESERVATIONS**- will be required for all guests. We will **NOT** be taking any walk-in guests. Please go to our website listed above and click on the link.

- We do have limited tables and times available and will be giving our guests 1.5 hours to enjoy their dinner.
- ALL reservations will be outdoor until we have the go ahead from state to
  move indoors. Once we can move indoors, please note if you would prefer to be seated
  indoor or outdoor. We will do our best to accommodate all requests. If we feel we cannot
  accommodate your request we will do our best to let you know ahead of time. We may need to
  seat people in multiple rooms in our building in order to practice proper social distancing. We
  will utilize as many spaces as possible to accommodate as many guests as possible so all
  requests may not be able to be honored.
- When you arrive for your reservation we will be checking you in outside of our main entrance
  until further notice. If your table is ready you will be directed to the appropriate space with your
  table number. If your table is not ready yet, you will be asked to wait outside until it is.

The **Mick Bar** will **NOT** be open for guests to stand or sit. It will be open to make drinks for cocktail service to our seated guests.

**HOURS**-We have new hours and will be closed on Mondays and Tuesday.

- Wed-Sat from 5pm-8pm until further notice, which means we will take reservations and seat guests until 8pm.
- Sundays we open at 4pm and will also seat guests until 8pm.
- Sunday Brunch Buffet will not be open for some time. If you have an event already booked with us for Brunch, please reach out to your event consultant for more information.

**SERVICE**- will be different than what our guests are used to. We may be using a very "hands off" approach with minimal guest interaction. This is not our normal standard but we feel it is the best way to open safely.

- The staff is being trained to be as hands on or hands off as YOU are comfortable with.
- Managers and servers will NOT be "touching" tables as much as they normally do. They will be
  in the space on high alert for guests who need something. We still want you to be happy with
  your food and experience with us but will not hover and check back with you as much as we
  normally would.

**MENU**- Our menu has changed. We will use the same menu in all areas/rooms where we are seating. There will be no difference between The Mick and The Grill from a service and menu perspective. We are running as one restaurant until further notice. Visit our website to see the menu

**ENTERTAINMENT**-We will have a band playing on Fridays/Saturdays from 6:30-8:30 in one of our outdoor spaces

**ORDERING GIFT CARDS-**Still being sold and we urge you to please purchase on our website and it will be mailed out to you. We want as few people coming directly into the building as possible.

**CURBSIDE PICKUP** - ALL ORDERS MUST BE PRE-PAID with a credit card. You will be able to order online right through our website listed above. Pick-up will be curbside only. Please park and call when you arrive and we will let you know if order is ready. If it is not we will call you back when it is. There will be a table setup outside that your order will be placed on and clearly labeled for you to come and pick up. If you would prefer delivery, you will either need to go through Door Dash **OR** order online through our website and choose delivery option.