JOB TITLE: COMMUNITY HEALTH WORKER

FROM: Monday, April 17, 2023, TO: Until filled.

HOURLY RANGE: $16.00 – $18.50 per hour
HOURS: Full – Time 35 hours per week

NATURE OF WORK

Community Action Agency of New Haven (CAANH) is seeking a dynamic, committed social services professional to work collaboratively with health providers to address social needs and provide community service navigation. Under the direction of a designated supervisor/manager, the Community Health Worker screens individuals or families using a standardized tool. The Community Health Worker is responsible for providing individuals with relevant and program-specific educational materials.

The Community Health Worker provides individuals and families with community referrals as needed. They will be responsible for marketing and attending community collaboration meetings, workshops, and events. The Community Health Worker may also assist with the development and ongoing continuity of collaborative relationships with community partners and programs. Coordinates designated administrative functions of community-based/health care programs to ensure smooth facilitation of patient/client flow, participation, and high-quality customer service.

Provides community health outreach, health education, and other support services to targeted populations to improve awareness about designated programs and resources.

MINIMUM REQUIREMENTS

High school diploma or GED required and 3-5 years of experience in an agency/clinic with emphasis on case management and care planning for low-income families. Knowledge and experience in New Haven high distress, low-income neighborhoods, and community, maternal, infant and child health programs and resources and ability to interact collaboratively with health care professionals and plan development utilizing data systems. Experience and interest in providing services to the population served by the program. Demonstrated experience providing case management or care coordination services and providing staff training and possession of problem-solving skills. Experience working with diverse community groups EOE/ M/F

Experience working in the New Haven community preferred. Excellent oral and written communication skills

High degree of interpersonal skill required, knowledge of local health care system and community, ability to case manage, ability to work in a team setting to achieve desire patient/program outcomes.

Interested applicants may submit resumes to:

Community Action Agency of New Haven, Inc.
Attn: Human Resources
419 Whalley Avenue
New Haven, CT 06511
Fax: (800) 721-3040
E-mail: caanjobs@caanh.net

Please Forward Resume and Letter of Interest to Human Resources by 4:00 PM on Closing Date.
COMMUNITY ACTION AGENCY OF NEW HAVEN, INC.
IS AN EQUAL OPPORTUNITY EMPLOYER

Immigration Reform and Control Act of 1986 requires the hiring of only American Citizens and aliens, who are authorized to work in the United States.