



RESIDENTIAL SECURITY

A “NEW” INDUSTRY ROLE?

Some folks think that residential security is a new role for the private security industry. And the fact is, rising crime statistics and insufficient police protection have made private policing of neighborhoods, condominiums, and apartment complexes one of the fastest growing sectors of the security industry.

THE QUALITY SERVICE

Not surprisingly, NOPP started the first neighborhood private security patrol in the metropolitan area. What you may be surprised to learn is that we began our first residential and neighborhood patrols in the early 1930s! We’ve been protecting residential complexes just as long.



However, we realize that time marches on, and so does technology. We feature the latest patrol tour, radio, and cellular communications technology, backed by specially selected security officers who are trained and supervised by a twenty-four hour staff of managers, supervisors, inspectors, and dispatchers, all locally based. Every one of our neighborhood patrol units carries an onboard tamper proof GPS system which tracks the patrol unit’s whereabouts at all times, and alerts a dispatcher if the vehicle remains stationary for more than a pre-designated period of time or leaves the patrol area. All these quality controls are essential, because in residential security, quality is everything!

A SPECIAL BREED OF OFFICER

The residential security officer has to be well rounded. He has to enjoy working with people, and must be presentable at all times. Yet he also has to be able to deal quickly and effectively with the criminal element. At NOPP, we know that the security officer assigned to protect you and your family has an extra special job. That’s why routine drug screening and four different background checks are required of all residential security officer candidates. That’s why we require at least sixteen hours of on-site training with an experienced officer before we assign a new replacement to your post. And that’s why we take the trouble to check on your officers by surprise inspections and hourly call-ins to our dispatch office, twenty-four hours a day, seven days a week.

THE EXTRA TOUCH

Only the top two percent of our officers ever work in residential environments. We select only those officers who demonstrate superior intelligence and clear judgment, because when an emergency occurs, these traits can make all the difference. Once selected, residential security officers receive additional training in the following subjects:

- Public relations
- Communication skills
- Escort procedures
- Self-defense and defense of others
- Criminal laws and ordinances
- Burglar alarm response techniques
- Fire and emergency evacuation
- Firearms certification
- Defensive driving techniques
- Radio communications
- Shoot / don't shoot scenarios



To ensure that your officers receive the very best instruction, they're trained by an independent certification agency staffed by retired police officers. Unlike so-called "in-house" instructors who work for the same company that employs the guards, NOPP avoids any conflict of interest in training, testing, and certification. It's also nice to know that your account is being handled by a locally based professional who already knows your neighborhood intimately. And because we're proud to have your neighborhood or residential complex as a customer, we'll provide yard signs, decals, and telephone stickers to make sure that outsiders know your property is being protected by NOPP.



We know that your family's protection is the most important kind of security you'll ever need. For more information call (504) 525-7115, fax (504) 525-7132, email info@nopplpp.com, or visit our website at www.nopplpp.com. The sooner we get started, the better!



"Our prevention is your protection."