RESOURCES AVAILABLE TO HOUSEHOLDS IMPACTED BY COVID-19

The Coronavirus (COVID-19) emergency has forced many schools and workplaces to temporarily close. Many individuals and families are experiencing a sudden loss in stable income and access to food. Households are strongly encouraged to apply for public benefits and seek other resources to meet their basic needs during this difficult time. **DO NOT WAIT TO APPLY!**

### FINANCIAL ASSISTANCE

- **Emergency Aid to Elders, Disabled and Children (EAEDC) & Transitional Aid to Families with Dependent Children (TAFDC)**
  - Call your local Department of Transitional Assistance (DTA):
    - Boston (Dudley): (617) 989-6000
    - Boston (New Market): (617) 989-2200
    - Chelsea: (617) 551-1700
    - Malden: (781) 388-7300
    - Quincy: (617) 249-8200

- **Unemployment Insurance**
  - Apply online or see instructions for help in Vietnamese and Chinese on next page.
    - [https://www.mass.gov/how-to/apply-for-unemployment-benefits](https://www.mass.gov/how-to/apply-for-unemployment-benefits)

### FOOD AND NUTRITION

- **Supplemental Nutrition Assistance Program (SNAP)**
  - Submit a SNAP application online and DTA will call you back to conduct an interview over the phone (Vietnamese and Chinese): [https://dtaconnect.eohhs.mass.gov/](https://dtaconnect.eohhs.mass.gov/)
  - Best way to contact DTA and submit documents:
    - DTA Senior Assistance Line (60 years old): (833) 712-8027
    - DTA Assistance Line: (877) 382-2363
    - Visit DTAConnect.com or download DTA Connect App

- **Free or Reduced Breakfast and Lunch for Students**
  - Find pick-up locations by zip code during school closures:
    - Boston: [https://www.bostonpublicschools.org/Page/8098](https://www.bostonpublicschools.org/Page/8098)
    - Call Project Bread: (617) 723-5000

### HEALTHCARE

- **MassHealth (MH) & ConnectorCare**
  - MH applicants can apply at **any time**. The Health Connector has extended the enrollment period through **April 25, 2020**.
    - MassHealth Customer Service: (800) 841-2900
    - Health Connector: (877) 623-6765
    - Visit: [www.mahealthconnector.org](http://www.mahealthconnector.org)

### CHINESE AND VIETNAMESE LANGUAGE LEGAL CLINIC

**(617) 603-1809**

**Contact the Asian Outreach Unit of Greater Boston Legal Services **IMMEDIATELY if you are experiencing any problems with applying for these programs. You must leave a message with your **name, phone number, and legal problem.**
If you are no longer working or working fewer hours due to the coronavirus pandemic, you may be eligible for Unemployment Insurance (UI). UI pays part of the wages you’ve lost for up to 26 weeks (and sometimes more) and can help you pay for crucial expenses while you aren’t working. During the current crisis, you cannot apply for UI in person, and the online application is not readily accessible to non-English speakers.

To help workers affected by the crisis, Greater Boston Legal Services (GBLS) is partnering with the Chinese Progressive Association (CPA) and VietAID to help workers apply for UI.

- **For Cantonese and Mandarin speakers**, call CPA at (617) 357-4499
- **For Vietnamese speakers**, call VietAID at (617) 822-3717 ext. 17
- **For English speakers who can apply online**, go to: [https://www.mass.gov/how-to/apply-for-unemployment-benefits](https://www.mass.gov/how-to/apply-for-unemployment-benefits)

When you call, a staff member will take down your name, contact information, and language(s) spoken to share with GBLS.

Then, a GBLS representative will call you to fill in the online UI application.

Even if you think you may not be eligible, please call so we can help you figure out your situation. Many workers are entitled to benefits, and our team is dedicated to helping you and your family during this crisis.