

# Sovereignty Herbs, LLC Shipping Policy

## **Shipping Policy**

Thank you for visiting and shopping at <u>Sovereignty Herbs</u>. Following are the terms and conditions that constitute our Shipping Policy.

# **Domestic Shipping Policy**

### Shipment processing time

All orders are processed within 2-3 business days. Orders are not shipped or delivered on weekends or holidays. If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days in transit for delivery. If there will be a significant delay in shipment of your order, we will contact you via email or telephone (if phone number provided at checkout).

## Shipping rates & delivery estimates

Shipping charges for your order will be calculated and displayed at checkout. Please note that shipping rates include 7% sales tax as per Ohio state tax law.

## Shipment method, Estimated delivery time, & Shipment cost

At this time (August 2018), all orders will be shipped USPS Priority Mail. Estimated delivery will depend on your location but can be expected within 2-3 days of mailing, excluding holidays and weekends. Delivery delays can occasionally occur. Our shipping and handling rates are as follows:

FLAT RATE (EAST OF THE MISSISSIPPI)

Flat Rate: \$10.00 per order

FLAT RATE (WEST OF MISSISSIPPI)

Flat Rate: \$13.00 per order

FLAT RATE (ALASKA, HAWAII, PUERTO RICO)

Flat Rate: \$15.00 per order

## Shipment to P.O. boxes or APO/FPO addresses

<u>Sovereignty Herbs</u> ships to addresses within the U.S., U.S. Territories, and APO/FPO/DPO addresses.

## **Shipment confirmation & Order tracking**

You will receive a Shipment Confirmation email once your order has shipped containing your tracking number(s). The tracking number will be active within 24 hours.

#### **Customs, Duties and Taxes**

<u>Sovereignty Herbs</u> is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.).

#### **Damages**

<u>Sovereignty Herbs</u> is not liable for any products damaged or lost during shipping. If you received your order damaged, please contact the shipment carrier to file a claim. Please save all packaging materials and damaged goods before filing a claim.

## **International Shipping Policy**

We currently do not ship outside the U.S.

#### **Returns Policy**

Our <u>Return & Refund Policy</u> provides detailed information about options and procedures for returning your order.

## **Contacting us**

If you have any questions about our shipping policy, please contact us by email or mail:

Sovereignty Herbs, LLC 7247 N Coolville Ridge Rd Athens, OH 45701

This document was last updated on October 22, 2018