Q1. What is the name of your Writing Center instructor?

Maggie

Q2. Your name (optional)

Fatma Ben Said

Q3. Your email address (optional)

bensaid@wiac.edu

Q4. Year in school

☐ First-Year Undergraduate
☐ Sophomore
☐ Junior
☐ Senior
☐ Master's
☐ Doctoral Student
☐ Other (please specify) [ ]

Q5. What kind of writing did you work on today?

Other

Q6. Overall, how satisfied are you with what you and your Writing Center instructor accomplished today?

4-Very satisfied ☐ 3 ☐ 2 ☐ 1-Not satisfied at all ☐

Q7. What are the most important things that you learned in today's session?

Make sure that I am consistent with the elements that I included in my proposal

Q8. How intellectually engaging did you find today's session?

4-Very engaging ☐ 3 ☐ 2 ☐ 1-Not engaging at all ☐

Q9. What would have made this Skype session more helpful to you?

She was taking notes when I was explaining why I think some parts are important
Q10. Which words best describe your Writing Center instructor's manner and comments on your writing? Please check all that apply:

- ✔ very clear
- □ somewhat clear
- □ confusing
- □ Other (please specify)

- ✔ appropriately critical
- □ too critical
- □ not critical enough
- □ Other

- ✔ appropriately invested
- □ not invested enough
- □ uninterested
- □ Other

Q11. How important is it to you to have Writing Center instruction available through Skype?

- 4-Very important
- 3
- 2
- 1-Not important at all

Q12. How did you hear about the Writing Center's Skype instruction?

- □ discovered it myself while browsing on the Writing Center's website
- □ my instructor mentioned it
- □ the Writing Center receptionist mentioned it
- □ a Writing Center instructor mentioned it
- □ a friend or classmate told me about it
- □ saw it on Twitter
- □ received an invitation to use it after having put myself on the WConline appointment waiting list
- □ Other

Q13. Why did you choose to use Skype? (Select all that apply)

- ✔ convenience
- □ inability to make it to campus
- □ all other locations were full
- ✔ I prefer Skype instruction
- □ Other

Q14. Did you have any trouble reaching the sign-up sheet or sharing your draft with the instructor?

- ✔ no problems—easy
- □ the instructions could have been clearer
- □ I had problems getting the software to work properly

Q15. If you wish, please add any additional comments or suggestions for ways to improve our services.

The writing center is very helpful especially for international students. During the fall semester, I was not able to get help on my writing and my votes went down. I do appreciate more consideration for letting international students use the service of the writing center more than the 10 hours during the semester. Thank you so much.
Q1. What is the name of your Writing Center instructor?

[Maggie]

Q2. Your name (optional)

Q3. Your email address (optional)

Q4. Year in school

☐ First-Year Undergraduate
☐ Sophomore
☐ Junior
☐ Senior
☐ Master's
☐ Doctoral Student
☐ Other (please specify) [ ]

Q5. What kind of writing did you work on today?

[Part of a longer paper (e.g., Senior, MA or Ph.D. thesis)]

Q6. Overall, how satisfied are you with what you and your Writing Center instructor accomplished today?

4-Very satisfied 3 2 1-Not satisfied at all

☐ ☐ ☐

Q7. What are the most important things that you learned in today's session?

Q8. How intellectually engaging did you find today's session?

4-Very engaging 3 2 1-Not engaging at all

☐ ☐ ☐

Q9. What would have made this Skype session more helpful to you?

Q10. Which words best describe your Writing Center instructor's manner and comments on your writing? Please check all that apply:
Q11. How important is it to you to have Writing Center instruction available through Skype?

4-Very important    3    2    1-Not important at all

discovered it myself while browsing on the Writing Center's website
my instructor mentioned it
the Writing Center receptionist mentioned it
a Writing Center instructor mentioned it
a friend or classmate told me about it
saw it on Twitter
received an invitation to use it after having put myself on the WCOnline appointment waiting list
Other

Q13. Why did you choose to use Skype? (Select all that apply)

✓ convenience
✓ inability to make it to campus
✓ all other locations were full
✓ I prefer Skype instruction
✓ Other

Q14. Did you have any trouble reaching the sign-up sheet or sharing your draft with the instructor?

✓ no problems—it was easy
✓ the instructions could have been clearer
✓ I had problems getting the software to work properly

Q15. If you wish, please add any additional comments or suggestions for ways to improve our services.
Q1. What is the name of your Writing Center instructor?

Maggie ✗

Q2. Your name (optional)

Juliette Schefelker

Q3. Your email address (optional)

schefelker@wisc.edu

Q4. Year in school

- First-Year Undergraduate
- Sophomore
- Junior
- Senior
- Master's
- Doctoral Student
- Other (please specify) ___________

Q5. What kind of writing did you work on today?

Resume/CV/Cover Letter ✗

Q6. Overall, how satisfied are you with what you and your Writing Center instructor accomplished today?

4-Very satisfied 3 2 1-Not satisfied at all

Q7. What are the most important things that you learned in today's session?

Details about cover letter format and methods to recognize when I'm being wordy, and make my writing more concise.

Q8. How intellectually engaging did you find today's session?

4-Very engaging 3 2 1-Not engaging at all

Q9. What would have made this Skype session more helpful to you?

I was actually surprised at how helpful the online session was, I'm not sure what could have been done to improve it!
Q10. Which words best describe your Writing Center instructor's manner and comments on your writing? Please check all that apply:

- [✓] very clear
- [✓] appropriately critical
- [✓] appropriately invested
- [ ] somewhat clear
- [ ] too critical
- [ ] not invested enough
- [ ] confusing
- [ ] not critical enough
- [ ] uninterested
- [ ] Other (please specify) 

Q11. How important is it to you to have Writing Center instruction available through Skype?

- [ ] 4-Very important
- [ ] 3
- [ ] 2
- [ ] 1-Not important at all

Q12. How did you hear about the Writing Center's Skype instruction?

- [ ] discovered it myself while browsing on the Writing Center's website
- [ ] my instructor mentioned it
- [ ] the Writing Center receptionist mentioned it
- [ ] a Writing Center instructor mentioned it
- [ ] a friend or classmate told me about it
- [ ] saw it on Twitter
- [ ] received an invitation to use it after having put myself on the WCOmline appointment waiting list
- [ ] Other

Q13. Why did you choose to use Skype? (Select all that apply)

- [✓] convenience
- [ ] inability to make it to campus
- [ ] all other locations were full
- [ ] I prefer Skype instruction
- [ ] Other

Q14. Did you have any trouble reaching the sign-up sheet or sharing your draft with the instructor?

- [✓] no problems—it was easy
- [ ] the instructions could have been clearer
- [ ] I had problems getting the software to work properly

Q15. If you wish, please add any additional comments or suggestions for ways to improve our services.

Location Data