As everyone is well aware by now, the COVID-19 virus has necessitated many changes in order to ensure the health and safety of our community. The individuals who receive services, your loved ones, are of course our first priority here at Mozaic. We have an Emergency Response Team meeting daily in order to discuss concerns that occur throughout the agency and to respond in a timely fashion to those concerns. In addition to the previously initiated visitor screening, increased frequency of disinfecting surfaces and training/reinforcement for all staff and individuals on Universal Precautions, here are some of the steps that have been taken thus far to continue to ensure that your loved ones stay safe and healthy:

- Any individual entering any of our sites, administrative to residential - including staff, are to have their temperature taken and answer the CDC screening questions. No one will be granted entrance to sites if any symptoms or a fever are present
- Any staff reporting cold or flu like symptoms/fever (greater than 100.4) to supervisors/nursing are being asked not to report to work
- Any individual that lives in Mozaic residences who is believed to be at increased risk of severe complications from COVID-19 is currently staying home from program/Day Hab services to decrease their risk of contracting this virus
- Planning of alternate staffing patterns is occurring for residences while individuals are home from day programming
- Staff schedules are being adjusted in order to maintain staffing levels at our IRAs and to accommodate those staff who may have hardships due to children being home from schools
- All staff and individuals are being encouraged to practice social distancing as much as possible
- Staff not essential to daily operations are not entering the homes (or Day Habs)
- Staff movement between residences is being minimized
- Universal Precautions, hand washing and the use of hand sanitizer are being reinforced on a constant basis throughout all agency buildings and programs
- Decreased outings for individuals who have a high risk of contamination
- Planning of activities at residences to be substituted for Day Hab activities (where/when appropriate), if/when the Day Habs have to close.
- An email hotline has been established for use by family members and staff that have specific questions/concerns they would like to have answered. This email will be monitored by nursing staff. info@arcsencay.org Please send an email to this address for any non-urgent questions related to the ongoing threat of COVID-19 in our community

As of the writing of this update, there are still no individuals in Cayuga, Seneca or Yates Counties who have been positively diagnosed with COVID-19 infection. We continue to monitor this situation constantly as it is rapidly changing. Our response to this pandemic is purely precautionary at this time and thorough. Please continue to check our website for further updates or send questions to info@arcsencay.org for more information.