Dear Mozaic families, guardians and care providers,

In an effort to minimize the spread of COVID-19 (coronavirus), The Office for People with Developmental Disabilities (OPWDD) has directed all providers to temporarily suspend operations of site-based day programs beginning today, March 17. At Mozaic, formally Arc of Seneca Cayuga and Arc of Yates, these closures include all Day Hab programs and Community Based Prevocational Services.

There are no confirmed cases of COVID-19 in any of our programs at this time. We continue to monitor all guidance from local, state and federal agencies, and will stay in close communication with you about our response as the situation develops.

We realize the impact suspension of our day programs has on our families, staff and the people we support, however it is critical we take action to limit the spread of illness. We appreciate your understanding as we work together to ensure the health and safety of our community.

We are making every effort to minimize the disruption of services and the emotional impact of evolving restrictions for the people we serve under unprecedented circumstances. We are planning on providing services within the group Residences and can explore what we can do to assist individuals that reside at home.

Mozaic continues to emphasize best practices for infection control at all our sites, we are actively working with The Arc New York, OPWDD, and state and local health departments to develop response plans and procedures that prioritize the health and safety of our families, individuals and staff, while minimizing disruption of essential services.

All of us at Mozaic remain committed to serving our families in these challenging times. If you have concerns about meeting the immediate support needs of your loved one, please reach out to the program director in your county. For Cayuga County, Michele VanGiesen at 315-567-0224, for Seneca County, Vickie Agnello at 315-856-8320 and for Yates County Michele Doyle at 315-536-7447 in and we will work to identify alternative solutions.

We thank you for your continued patience and partnership.

Sincerely,

Allen Connely
President and CEO of Mozaic