



# ICEOTOPE

COOLING REDEFINED

## **PRIVACY POLICY**

Iceotope Technologies Limited. ("Iceotope") – Privacy Policy Dated: June 2018.

Iceotope respects your privacy and is committed to protecting personal data. This privacy notice will inform you as to how we look after your personal data when you visit our website (regardless of where you visit it from) and tell you about your privacy rights and how the law protects you.

## **WHO IS BEHIND ICEOTOPE?**

Iceotope is a group company and trading name of Iceotope Group Limited. Our registered Office is: AMP Technology Centre Brunel Way, Advanced Manufacturing Park, Rotherham, South Yorkshire, England, S60 5WG. Our company registration number is: 08004482. Our VAT registration number is: 295 7831 49.

## **PURPOSE OF THIS PRIVACY NOTICE**

This privacy notice aims to give you information on how Iceotope collects and processes personal data through your use of this website, including any data you may provide through this website.

This website is not intended for children and we do not knowingly collect data relating to children.

It is important that you read this privacy notice together with any other privacy notice or fair processing notice we may provide on specific occasions when we are collecting or processing personal data about you so that you are fully aware of how and why we are using your data. This privacy notice supplements the other notices and is not intended to override them.

## **WHAT DO WE DO WITH YOUR PERSONAL INFORMATION?**

Iceotope is a technology business specialising in liquid cooling. If you provide your data and give us permission, we will use your data to maintain e-mail, telephone and offline contact with you, preferably at your place of business. We may also ask your permission to allow our sponsors to contact you about their products and services.

## **WHAT CHOICES DO I HAVE ABOUT HOW MY DATA IS USED?**

You may opt out of receiving information from us by e-mail, telephone, or post.

To exercise your choices, indicate your wishes on the registration form, unsubscribe using the link in our emails, call + 44 (0)114 224 5500, or email us at [info@iceotope.com](mailto:info@iceotope.com)

You may request a copy of the information held about you by writing to: Iceotope Technologies Limited, AMP Technology Centre Brunel Way, Advanced Manufacturing Park, Rotherham, South Yorkshire, England, S60 5WG.

## **WHERE DO WE PROCESS DATA?**

We process data at our registered offices at AMP Technology Centre Brunel Way, Advanced Manufacturing Park, Rotherham, South Yorkshire, England, S60 5WG, and (under contract) at the sites of data processors and third parties appointed by us. Some of these processors may be outside the EEA.

We apply UK data protection law to our processing.



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## HOW DO WE KEEP DATA SECURE?

We have put in place appropriate security measures to prevent your personal data from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal data to those employees, agents, contractors and other third parties who have a business need to know. They will only process your personal data on our instructions and they are subject to a duty of confidentiality.

We have put in place procedures to deal with any suspected personal data breach and will notify you and any applicable regulator of a breach where we are legally required to do so.

## HOW LONG WILL YOU USE MY PERSONAL DATA FOR?

We will only retain your personal data for as long as necessary to fulfil the purposes we collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirements.

To determine the appropriate retention period for personal data, we consider the amount, nature, and sensitivity of the personal data, the potential risk of harm from unauthorised use or disclosure of your personal data, the purposes for which we process your personal data and whether we can achieve those purposes through other means, and the applicable legal requirements.

## YOUR LEGAL RIGHTS

Under certain circumstances, you have rights under data protection laws in relation to your personal data:

- Request access to your personal data.
- Request correction of your personal data.
- Request erasure of your personal data.
- Object to processing of your personal data.
- Request restriction of processing your personal data.
- Request transfer of your personal data.
- Right to withdraw consent.

If you wish to exercise any of the rights set out above, please [contact us](#).

## NO FEE USUALLY REQUIRED

You will not have to pay a fee to access your personal data (or to exercise any of the other rights). However, we may charge a reasonable fee if your request is clearly unfounded, repetitive or excessive. Alternatively, we may refuse to comply with your request in these circumstances.



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WHAT WE MAY NEED FROM YOU

We may need to request specific information from you to help us confirm your identity and ensure your right to access your personal data (or to exercise any of your other rights). This is a security measure to ensure that personal data is not disclosed to any person who has no right to receive it. We may also contact you to ask you for further information in relation to your request to speed up our response.

## TIME LIMIT TO RESPOND

We try to respond to all legitimate requests within one month. Occasionally it may take us longer than a month if your request is particularly complex or you have made a number of requests. In this case, we will notify you and keep you updated.

## HOW DO WE USE COOKIES?

Cookies are small text files that are placed on your computer, with your permission, in order to let websites do several important things, including remember what's in your shopping basket and which pages you have visited.

Iceotope uses the following categories of cookies:

1. *Strictly necessary cookies*: These do not require consent and are vital to make the website work properly. This category of cookie may include those which allow online shopping baskets to function.
2. *Performance cookies*: These cookies generally help the website operator fix bugs or glitches on the website. They may also provide analytics on which web pages are popular, allowing the website operator to improve the quality of the user's experience.
3. *Functionality cookies*: These may include settings like "remember me" buttons, language settings, text size and anything that remembers the particular settings chosen by the user. These cookies can be persistent or session cookies, which generally have a longer lifespan than other cookies.

## HOW TO CONTROL COOKIES

When you first visit this website we ask for your consent to use cookies. You can choose not to accept cookies but please be aware that services you request may not be available. If you delete your cookies or clear your cache, you may be asked to give your consent again. This is because a cookie is usually used to remember the choice you made the first time.

If you wish to revoke your consent to the use of cookies on this website, you can either delete the cookies in your browser's memory or clear your cache.

If you wish to prevent cookies being set before you visit this website, or most other websites, you can set your browser to block cookies. Most browsers allow you to do this in their settings.

If you would like to know more about cookies, please visit the [ICO website](#)

## WHAT HAPPENS WHEN I FOLLOW LINKS ON THE SITE?

If you follow links to other sites from our website your data will be subject to the privacy policies of those sites. You should refer to these policies before providing your data.

## WHAT HAPPENS WHEN THIS POLICY CHANGES?

Changes may be necessary to this policy to reflect legal or data processing developments. If we change the policy we will provide information on our website so that users can review the changes. Any significantly different use of your data will be communicated to you and you will be able to choose whether you agree to the new use.



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## **CONTROLLER**

Iceotope is the controller and responsible for your personal data. This privacy notice is issued on behalf of Iceotope group companies so when we mention “Iceotope”, “we”, “us” or “our” in this privacy notice, we are referring to the relevant company in the Iceotope group of companies responsible for processing your data. Iceotope is the controller and responsible for this website.

We have appointed a data privacy manager who is responsible for overseeing questions in relation to this privacy notice. If you have any questions about this privacy notice, including any requests to exercise your legal rights please contact the data privacy manager using the contact details set out below.

## **HOW YOU CAN REACH US**

Tel + 44 (0)114 224 5500

Email [info@iceotope.com](mailto:info@iceotope.com)

Last Updated May 2018