



# HOTEL BISTRO & FUNCTIONS MANAGER

## Crossroads Hotel (Casula)

We require an experienced High Volume Bistro Manager for our progressive hotel. This position involves the day to day management of the front of house operation. The bistro operates seven days a week from Noon till 8.30 pm (Fri & Sat 9.30 pm) and upon completion of extensions will trade for Saturday and Sunday Morning Breakfast service.

The Crossroads Hotel (Casula) is located in the major growth area of the southwest and boasts Food and Beverage Operations along with TAB, Gaming & Accommodation facilities.

The Bistro operation currently provides meals to some 2500 patrons a week. The construction of our new additional 400 seat bistro will be completed in August with a vision of providing 4500 meals to patrons a week!

You will be responsible for (amongst other duties)

- Staff Training and Recruitment
- Function Enquiries, Bookings and Management
- Customer service
- Bistro Cleanliness

The successful candidate will require excellent communication skills, be well presented, understand the true meaning of great customer service and be willing to go that extra step to ensure our valued patrons enjoy their casual dining experience at the hotel.

You will have previous experience in dealing with function enquiries and be professional in both written and oral communication skills to ensure those enquiries are confirmed.

You will be involved in the marketing and promotions of functions to ensure we actively promote and chase the valuable function business across a broad range of potential clients.

You will be a true leader, capable of driving, training and motivating your team. You will be responsible for the creation and implementation of Training matrix's. You will be an excellent communicator and have a genuine ability to create a rapport with guests of various demographics should they be Corporate or Family based patrons.

This is a permanent salary position (approx 50 Hours pw) and involves night and in particular weekend work including Public Holidays. An attractive salary of \$60000 to \$75000 per annum with further potential for growth will be provided commensurate with knowledge and experience.

Marlow Hotel Group operates quality Hotel Bistro Operations throughout all their hotels.

Marlow Hotel Group is an exciting, dynamic expanding hotel group consisting of ten hotels throughout Sydney, including The Crossroads Hotel (Casula), Rose & Crown Hotel

(Parramatta), Coniston Hotel (Wollongong), The Oaks Hotel (Albion Park Rail), Intersection Tavern (Ramsgate), & More. see [www.marlowhotelgroup.com.au](http://www.marlowhotelgroup.com.au)

Excellent career prospect exist within our group for those that aspire to a great career in hospitality.

Apply only online via seek

**Clinton Mervis**

General Manager



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