Title: TLCBD Park Captain
Reports to: Park Network Operations Manager
Part-Time Position: Between 10-20 hours/week dependent on availability
Compensation: Hourly at $22/hr

TLCBD Park Captains will be responsible for fostering clean, safe, and inviting parks in the Tenderloin by having a physical presence at the parks and positively engaging with park users and neighbors.

Responsibilities

- Positively engage with park users and nearby neighbors to create meaningful connections that foster a safe and inviting environment
- Deescalate situations when needed
- Carry out light litter pickup as needed to foster a clean environment
- Staff an outreach table at Macaulay Park that has materials to connect those experiencing homelessness or mental health crises to organizations that can assist with housing, mental health services, etc
- Assist with set-up and storage of equipment for programming activities as needed
- Fill out a daily shift report with data of number of park users and other metrics
- Communicate daily with other Park Captains, Park Network Operations Manager, and Parks partners to accomplish program goals
- Carry out daily job duties in accordance with TLCBD values

Qualifications

- Ability to work effectively and interact professionally with a diverse, multi-cultural, and interdisciplinary team and population
- Compassionate and empathetic communication approach
- Intimate knowledge of the Tenderloin neighborhood, either as a resident or professional (highly-preferred)
- Multilingual (highly-preferred)
- Experience with de-escalation skills or willingness to learn
- Willingness to learn TLCBD Safe Passage policies and practices
- Ability to work outdoors for long periods of any time in all weather
- Ability to stand for long periods of time, lift 50 lbs

Submit resume to Park Network Operations Manager at patrick@tlcbd.org by March 1, 2021.
TLCBD Overview:

Founded in 2005, the Tenderloin Community Benefit District (TLCBD) is a dynamic non profit organization based in San Francisco. Our core purpose is: To Lead the Evolution of the Tenderloin into a Vibrant Community for ALL. Grounded in Values of Connection, Respect, Responsibility, and Courage, we work relentlessly to provide a clean and safe environment and positive experience for visitors and residents in the Tenderloin. Through strong community partnerships and supportive collaboration with city agencies, our team leads the day-to-day operations of programs including Neighborhood Pride, Inviting Space, Safe Passage, Clean, Camera Network, and Economic Opportunity.