Operations & Stewardship Committee Meeting  
June 7th, 2023, 12:00 pm  
512 Ellis Street, San Francisco, CA  
Meeting Minutes  
*DRAFT*  
*Minutes subject to change, and not official until approved by Board Committee*

Present:

**Committee Board Members**
- Isabel Manchester, Chair, Ops & Stewardship Committee, Property Owner Seat (The Phoenix Hotel)
- Cidy Ramesh, Property Owner Seat (Hilton Hotel)
- Susie McKinnon, Property Owner Seat (Cova Hotel)

**Other Board Members**
- Shelby Weidemann, Property Owner Seat Representative (UC College Of Law)

**TLCBD Staff**
- JaLil Turner, TLCBD Staff
- Curtis Wong, TLCBD Staff
- Phoet Tak, TLCBD Staff
- Eric Rozell, TLCBD Staff

Absent:
- Rhiannon Bailard, Vice President, Property Owner Seat (UC College Of Law)
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**Guest(s)**
- John Mello - BBB

1. Call to Order, Welcome
   The meeting was called to order at 12:04 PM

2. Approve Last Meeting Minutes
   There was a motion to approve April Minutes as is
   I.Manchester motioned to approve the April Minutes as is. C.Ramesh seconded.
   The vote was unanimous to approve the April Minutes
   There was a motion to approve May Minutes as is
   I.Manchester motioned to approve the May Minutes as is. C.Ramesh seconded.
   The vote was unanimous. One abstained by C.Ramesh.

3. Program Spotlight: Focus on Large Projects and/or Challenges
   John had the floor to share the update regarding the transition status of the Clean Team Operations into TLCBD. July 1st was the target completion date and things are going as planned. John also provided an update on the workload and increased volume of 311 requests. The team is working through balancing clean tickets while addressing regular routine work. TLCBD is working towards gaining additional funding from the city to
increase staffing. Encampments are still an obstacle for cleaning efforts. Currently TLCBD is 2nd in closing out 311 tickets with half the budget, staff and equipment of the 1st place SoMa West District. We are currently in discussions regarding opting into the graffiti abatement program.

4. Program / Department Updates:
   - **Parks**
     - SF Rec & Park to oversee the anchor tenant operator at Boeddeker to hire liaison to resolve constant issues in the park. Park Rangers are called to address and mitigate the issues, but when they leave, the individuals causing the issues continue the disruptive behaviors.
     - New issues arise along the outside fencing of the park. This can NOT be addressed by Park Captains.
   - **Safe Passage**
     - On summer break and the schedule will be from 8:00 AM - 10:00 AM to assist seniors crossing and traveling through the Tenderloin
     - Summer workload will also include safe escort/traveling and special events
     - Department discussed new proposed street traffic changes

5. Next Meeting: Select Spotlight Topic & Draft Next Meeting Agenda
   - The Camera Program will be the spotlight for the next month
   - Any Additional Safe Passage updates

6. Information Sharing
   C.Ramesh mentioned both Hilton hotels will remain in fill operation with the bank being the owner until that position is filled

7. Adjournment
   The meeting was adjourned at 1:00 PM

Next Operations & Stewardship Committee Meeting
**Wednesday, August 2nd, 12:00 pm** | 512 Ellis Street