



## Educational Programming Cancellation Policy

### Cancellation by Participants:

**Cancellation Period:** Participants who wish to cancel their enrollment in Blue Ridge Wildlife Center educational programs must do so within a specified cancellation period.

**Cancellation Request:** To request a cancellation, participants must notify Blue Ridge Wildlife Center in writing via email [Education@BlueRidgeWildlifeCenter.org](mailto:Education@BlueRidgeWildlifeCenter.org) or by phone (540) 837-9000 and provide their full name, organization, and date of the scheduled program.

**Refund Policy:** Refunds for program cancellations will be issued according to the following schedule:

- Cancellations made within 8 days before the program start date for a full refund.
- Cancellations made within 4-7 days before the program start date will receive a half refund.
- Cancellations made within 48 to 72 hours or less before the program start date will not receive a refund.

### Cancellation by Blue Ridge Wildlife Center:

At Blue Ridge Wildlife Center, safety is our priority. We reserve the right to cancel a program if there are unruly or hazardous conditions caused by participants or due to weather. In such cases, we will handle refunds or rescheduling on a case-by-case basis.