On behalf of the American Red Cross, and our partnering sponsor Thomson Reuters, we thank you for your service and sacrifice!
OTHER HELPFUL RESOURCES (CONT)
Finding Military Retirees and Veterans (Cont.)

Locating Marine Corps Personnel
The Marine Corps is not able to assist in locating former Marines. They suggest you place an ad in Leatherneck Magazine. There is a monthly feature called "Mail Call" that includes locator requests. There is no charge for the service and you may send your request to:
Mail Call Editor
P.O. Box 1775,
Quantico, Virginia 22134

Locating Coast Guard Personnel
Send mail to:
Commanding Officer (RAS)
Coast Guard Personnel Support Center
444 S.E. Quincy Street, Topeka, KS 66683-3591
(785) 339-3415, (785) 339-3770 FAX

The American Association of the Red Cross with the help of Clara Barton was established in 1881. The Red Cross Association was later reorganized and in 1905 Congress granted it a new charter that established the basic organization of today's American Red Cross.

The American Red Cross grew during WW I (1914-1918). It met the welfare needs of rapidly expanding military forces. Red Cross field directors and other workers served troops in the United States and overseas. In 1917 Home Service was set up in many communities to provide a link between military personnel and their families.

That service still exists today and has been there as we have served our military and their families in every military conflict and war since that time. The Red Cross has traditionally been the liaison for Military families to help meet their communication needs between the family and the serving member of their family in time of need.

In 2015 we formed a working committee to step up what we offer to military families. There are countless numbers of agencies and organizations that exist to help military members and their families, but they are not always known to you. It has become our mission to communicate that information to every Military family in Monroe County. That is the inspiration for preparing this document to link you to all that is available depending on your need.

We do this because we want to let you know how much we appreciate the sacrifice and giving that all Military members and families have given to us and to our beloved country. This is a small token of our appreciation to you. We hope that you will find it useful and that you can connect to whatever service you may need.

On behalf of the American Red Cross we thank you for your service!

Leslie Levy
Chairman,
Service to Armed Forces
Local Advisory Committee
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### Other Helpful Resources (Cont.)

- **Finding Military Retirees and Veterans**
  - The locator service is free to immediate family members and Federal and State government officials. Other family members, civilian friends, businesses, or any others must pay a non-refundable fee of $3.50 in the form of a check or money order made payable to the U.S. Treasury.

- **Locating Army Retirees**
  - To locate an Army retiree:
    - Army Reserve Personnel Center, ATTN: ARPC-VSE-VS
    - 9700 Page Avenue, St. Louis, Missouri 63132-5200

- **Locating Army Separate's**
  - To locate an Army separatee:
    - National Personnel Records Center
    - 9700 Page Avenue, St. Louis, Missouri 63132-5200
  - Current addresses are not maintained for separatees who are not serving under reserve obligation. In such cases you might want to try a military organization such as the American Legion or VFW (Veterans of Foreign Wars).

- **Locating Navy Retirees or Separate's**
  - To locate a retiree or separatee of the U.S. Navy:
    - Navy Worldwide Locator
    - Bureau of Naval Personnel
    - Pers-312
    - 5720 Integrity Drive, Millington, Tennessee 38055-3120
    - 901/874-3388 (Recording 24 hours per day, live assistance available - 7:00a.m. - 4:30p.m., (CT)
    - Limited service is available by writing to the address above. Letters will be forwarded, if possible, to the retiree. A locator notice can also be posted in the Navy retiree's newsletter, Shift Colors, or you may advertise for former shipmates in any of the many veterans' organization magazines.

- **Locating Air Force Personnel**
  - The Air Force Worldwide Locator can locate active duty personnel, as well as retirees, reservists, and guardsmen. Parents, spouses, and government officials may call 210/565-2478. Letters requesting locator service should be mailed to:
    - HQ AFPC/MSMIDL
    - 550 C Street, West, Suite 50, Randolph AFB, Texas 78150-4752
    - 210/565-2860 (Live assistance - Monday - Friday 7:30a.m. - 4:30p.m., central time)
  - The Air Force will not help in locating separatees or Army Air Corps retirees. You may write to the National Personnel Records Center below or contact one of the various veterans' service organizations to help in locating these persons.

- **National Personnel Records Center**
  - 9700 Page Avenue, Saint Louis, Missouri 63132-1500
  - 866-272-6272
OTHER HELPFUL RESOURCES (CONT.)

Blue Star Mothers
459 South Ave., Rochester, NY 14620
585-350-7272
We are moms in and around the Rochester, NY area who now have or have had sons and daughters honorably serving in the United States military. Our mission is to support one another and all members of the Armed Forces and their families through a variety of activities and events.

Compeer Vet 2 Vet Program
259 Monroe Avenue Rochester, NY 14607
585-325-2558
Compeer CORPS is a peer program that matches Veterans with other Veterans in supportive relationships. A volunteer of this program acts as a friend, role model and advocate to a fellow Veteran, engaging in community-based activities on a consistent basis.

Unemployment Information
Individual UI Claim Assistance
(888) 209-6124
(877) 358-8306 (Outside NYS)

General Inquiries (Unrelated to Individual UI claim assistance)
NYS Department of Labor
Building 12, W.A. Harriman Campus, Albany, NY 12240
(518) 457-9000
(888) 4-NYSDOL (888-469-7385)
(800) 682-1220 TTY/TTD

Habitat for Humanity
755 Culver Road, Rochester, NY 14609
585-546-1470
Flower City Habitat for Humanity builds homes and revitalizes neighborhoods in the City of Rochester, NY.

Dogs on Deployment
585-682-3363
NY.Rochester@DogsonDeployment.org
Contact Amy Merrill for help to take care of your pets while you are on deployment.

HOME FIRE PREPAREDNESS CAMPAIGN
REDUCING FIRE DEATHS ONE HOME AT A TIME

At no cost to you, we would like to share some simple steps you can take at home that will help protect your family against fire. In addition the Red Cross will install FREE smoke alarms within your home. Visits generally last 20 minutes and can be scheduled at your convenience.

During your home visit, you will receive:
• Installed smoke alarms if needed
• Guidance in the development of a Family Disaster Plan
• Valuable emergency preparedness tips and information

To schedule your visit, email smokealarms.grc@redcross.org or call 525-241-4390

All demonstration and installation services will be provided by Red Cross-trained volunteers and/or licensed/insured professionals. To learn more about becoming a Red Cross volunteer, please visit www.redcross.org/volunteer
HOW TO CONTACT THE AMERICAN RED CROSS TO RELAY A MESSAGE OR REQUEST THE PRESENCE OF A FAMILY MEMBER SERVING IN THE UNITED STATES MILITARY

Twenty-four hours a day, 365 days a year, the Red Cross relays urgent messages containing accurate, factual, complete and verified descriptions of the emergency to service members stationed anywhere in the world, including on ships at sea and at embassies and remote locations.

Even if the service member receives an email or phone call from home, Red Cross-verified information assists the member and his/her commanding officers with making a decision regarding emergency leave.

The American Red Cross Emergency Communications Center is available to help 7 days a week, 24 hours a day, 365 days a year. The number to call is as follows:

Call (877) 272-7337 (toll-free)

When calling the Red Cross be prepared to provide as much of the following information:

- Full legal name
- Rank/rating
- Branch of service (Army, Navy, Air Force, Marines, Coast Guard)
- Social Security number
- Date of birth
- Military unit address
- Information about the deployed unit and home base unit

OTHER HELPFUL RESOURCES (CONT.)

AMVETS THRIFT CENTER
Henrietta Jefferson Plaza, 400 Jefferson Rd. #10, Rochester, NY 14623
585-424-3730
1-855-411-4850 pickup for the New York area
Mon-Sat: 9am – 9pm; Sun: 10am – 6pm

Child Health Plus and Medicaid Enrollment Opportunities Health and Nutrition
Monroe County DSS
111 Westfall Road, Rochester, New York 14620
585-753-6000
Provides assistance to help families enroll their children in free or low cost health insurance. Staff will also assist eligible adults (ages 19-64) in enrollment in Medicaid.

Iraq Afghanistan Veterans of America
292 Madison Avenue, 10th Floor, New York, NY 10017
212-982-8689
Provide health, education support, leadership and employment programs for Iraq and Afghanistan veterans.

Meals on Wheels/ Senior Nutrition Program
2180 Empire Boulevard, Webster, NY
(585) 787-8326
Monroe County Office of the Aging
435 East Henrietta Road, Rochester, NY 14620
(585) 753-6280
The Office for the Aging is responsible for planning, coordinating, funding and advocating for programs and services which meet the needs of Monroe County residents age 60 and over. Services are targeted to individuals with the greatest social and/or economic need, placing emphasis on serving those older persons who are low-income, minority and/or those with physical and mental disabilities.

Marine Corps Coordinating Council of Greater Rochester
M.C.C.C. c/o veteran’s Outreach Center
459 South Avenue, Rochester, NY 14620
585-278-8238
http://mcccrochester.org
Contact Dorothy Egan for more information

National Technical Institute for the Deaf
Rochester Institute of Technology, Rochester, NY 14623
(585) 475-6210
joseph.bochner@rit.edu
NSRT®, a new, free hearing screening test developed at Rochester Institute of Technology’s National Technical Institute for the Deaf, now is available online at https://apps.ntid.rit.edu/NSRT/. The test provides general information about the status of your hearing, and it’s completely confidential.
OTHER HELPFUL RESOURCES

2-1-1/Life Line, a program of Goodwill of the Finger Lakes.
422 South Clinton Avenue, Rochester, NY 14620
Phone: Dial 2-1-1 / 585-275-5151
(24/7); 877-356-9211
2-1-1/LIFE LINE is a 24/7 crisis/suicide intervention program and Information & Referral (I&R) service serving Monroe, Wayne, Ontario, Livingston, Cayuga and Seneca Counties. We offer assistance and referrals for emergency food, shelter, clothing, crisis counseling, substance abuse issues, employment, financial and legal issues, physical and mental health needs, and more. If you need help, just ask! We are accessible 24 hours a day, seven days a week, including holidays, with Spanish-speaking tele-counselors and telephone translation services available.

AARP
AARP New York
435 East Henrietta Road, Rochester, NY 14620
Office 585.760.5451 | Mobile 585.732.3142

Alzheimer’s Association Rochester & Finger Lakes Region
435 East Henrietta Road, Rochester, NY 14620
(585) 760-6400
24/7 Helpline (800.272.3900)
Our 24-Hour Helpline staff is highly trained and knowledgeable about all aspects of Alzheimer’s disease. Our team of dementia experts is available year-round and language translation services are also available for more than 140 different languages and dialects. Call us if you have questions about: Alzheimer’s disease or memory loss, medications and treatment options, brain health, care options, caregiving tips and respite care options.

American Cancer Society
1120 South Goodman Street, Rochester, NY 14620
(585) 288-1950
Patient & family services, prevention & early detection programs, advocacy initiatives, income development opportunities

American Diabetes Association
160 Allens Creek Road, Rochester, NY 14618
(585) 458-3040
Their mission is to prevent and cure diabetes and to improve the lives of all people affected by this disease. Available in English and Spanish.

Consumer Credit Counseling Service of Rochester
1000 University Avenue # 900, Rochester, NY 14607
585-546-3440
American Heart Association
25 Circle Street #102, Rochester, NY 14607
(585) 426-4050
Building healthier lives free from cardiovascular diseases and stroke.

HOW TO OBTAIN FINANCIAL ASSISTANCE FOR MILITARY FAMILIES THROUGH THE RED CROSS

The sacrifices of military life can cause unexpected financial hardships for military families and veterans. Through our partnerships with Military Aid Societies, the Red Cross connects service members, their families and veterans around the clock to emergency financial assistance to help with emergency travel, rent, food, utilities and other expenses. Assistance is provided through a grant, loan, or combination.

Eligibility:
- Active duty military personnel and their eligible immediate family members
- Reserve and National Guard activated under Title 10, U.S. Code, and their eligible immediate family members
- An immediate family member of a service member in the above two categories
- A military retiree or spouse of retiree
- Widow(er)s of deceased service members (active or retired)

Expenses covered include:
- Basic Needs including Rent/Mortgage, Food, Utility, Insurance
- Burial and Funeral Expenses
- Medical and Dental Expenses
- Vehicle Payments, Repairs, and Insurance

To access aid for Military Aid Societies, contact the American Red Cross at 1-877-272-7337.
HELPFUL HOTLINES AT A GLANCE

American Red Cross .............................................. 585-241-4400
American Red Cross Military Hotline ...................... 1-877-272-7337
American Legion National Headquarters .................. 317-630-1200
Army Strong Center ............................................. 585-528-2006
Assemblyman Mark Jones' Office ........................... 585-223-9130
Assemblyman Joseph Morelle’s Office ..................... 585-487-0410
Assemblyman William Rillich’s Office ................. 585-225-4190
Blue Star Mothers ................................................. 585-350-7272
Catholic Charities ................................................ 585-339-9800
Clear Path for Veterans ...................................... 315-687-3300
Congressman John Katko’s Office ......................... 315-423-5667
Department of Human Services .............................. 585 753-6298
Domestic Violence Hotline ................................ 1-800-942-6906
IPRO-Quality Care For Medicare .......................... 1-800-331-7767
Iraq Afghanistan Veterans of America ................. 212-982-9699
Legal Aid Society of Rochester ............................. 585-232-4090
Lifeline .......................................................... 1-800-310-1160
Lifespan .......................................................... 585-244-8400
Medicare .......................................................... 1-800-633-4227
Mental Health 24 Hour Hotline ..................... 1-877-400-8740
Military One Source ........................................ 1-800-342-9647
Monroe County Department of Public Health .......... 585-753-2991
Monroe County Office for the Aging .................... 585-753-6280
Monroe County Office of Mental Health ............. 585-753-6047
Monroe County Legal Assistance Corporation ...... 585-325-2520
Monroe County Veterans Service Agency ............. 585-753-6040
National Personal Records Center ...................... 314-801-0800
NYS Army National Guard .................................. 585-783-5385
NYS Department Of Veterans Affairs ................. 1-888-838-7697

VFW AND AMERICAN LEGION POSTS (CONT.)

American Legion Posts (Cont.)

1229 Bromance
1707 Penfield Road, Penfield, NY 14526
585-381-5197

1238 Melvin Michalski
16 Eaglesfield Way, Fairport, NY 14450
585-388-5768

1930 Stevens-Connor
2611 Pinnacle Road, Rush, NY 14543
585-533-2404

1501 Elise-Jordan-Bauer
344 Dorsey Road, Rochester, NY 14612
585-663-7804

1590 John Onufryk Mem’l
76 Harper Road, Pittsford, NY 14534
585-487-7818

1737 Matthew T. Piccolo Mem’l
7 Sands Road, Rochester, NY 14626
585-426-1557

1830 Chili
450 Chili-Scottsville Road, Scottsville, NY 14546
585-247-9324

1917 East Rochester Mem’l
901 South Main Street, East Rochester, NY 14445
585-223-5534

Disabled American Veterans

15 Monroe Powers, NY
Mailing address: P.O. Box 60536, Rochester, NY 14606
Meeting Location: 933 University Avenue, Rochester, NY 14607
585-663-1382

Vietnam Veterans

020 Vietnam Veterans
P.O. Box 12580, Rochester, NY 14612
585-482-7396
VFW AND AMERICAN LEGION POSTS (CONT.)

American Legion Posts (Cont.)

664 Falls
167 North Main Street, Honeoye Falls, NY 14472
585-524-1077

709 Florence Nightingale
St. John’s Meadows, 1 Johnsarbor Drive West, Rochester, NY 14620
585-544-4643

765 Brooks-Shepard
P. O. Box 634 Fairport, NY 14450
585-425-1266

771 Don-Doty-Magill
125 Eastland Avenue, Rochester, NY 14618
585-244-5285

778 Hascok-Fishbaugh
P. O. Box 51 Hilton, NY 14468
585-386-4014

899 Rayson-Miller
21 North Main Street, Pittsford, NY 14534
585-385-2506

941 Slager Band-Westside Mem’l
53 Fairway Drive, Rochester, NY 14612
585-565-3364

942 Cottrell-Warner
818 Ridge Road, Webster, NY 14580
585-750-1490

984 Harvey G. Noone
6444 Buffalo Road, Churchville, NY 14428
585-293-3418

1013 Warner-Claudius
St. Paul Boulevard, Exempt Fireman, 690 Thomas Avenue, Rochester, NY 14617
585-202-3453

1151 Ely-Fagan
260 Middle Road, Henrietta, NY 14467
585-746-9450

1182 Monroe County Law Enforcement
933 University Avenue, Rochester, NY 14607
585-544-0733

1183 Major Joseph E. Hurley, Inc.
Lon A Schwenzer, 180 Maryview Drive, Webster, NY 14580
585-225-2306

HELPFUL HOTLINES AT A GLANCE (CONT.)

NYS Senator Joseph Robach........................................ 585-225-3650
NYS Senator Rich Funke........................................... 585-223-1800
Strong Memorial Hospital........................................ 585- 275-2100
Riverside Cemetery Veterans.................................. 585-428-7775
Rochester General Hospital.................................. 585-922-4000
Highland Hospital.................................................. 585-473-2200
Unity Hospital......................................................... 585-723-7000
Representative Christopher Collins...................... 585-519-4002
Representative Louise Slaughter............................. 585-232-4850
Rochester Housing Authority................................. 585-423-6320
Rochester Vet Center............................................ 585-506-9060
Samson Veterans Memorial Cemetery..................... 607-379-0197
Salvation Army Rochester........................................ 315-593-8442
Senator Charles E. Schumer’s Office..................... 585-263-5866
Senator Kirsten Gillibrand’s Office..................... 585-263-6250
U.S. Department Of Veterans Affairs...................... 1-800-827-1000
Veterans Outreach Center Inc............................. 585-546-1081
VA Outpatient Clinic– Rochester............................... 585-463-2600
Veterans Administration........................................ 1-888-823-9656
Veterans Hotline.................................................... 1-800-996-4630
Veterans Post Traumatic Stress Disorder Hotline....... 1-800-293-1438
Veterans Suicide Hotline.................................... 1-800-273-8255
VFW National Headquarters................................... 816-756-3390
Victim Resource Center of Monroe County................ 585-753-2872
Warriors Family Assistance Program...................... 518-463-1162
Workforce Development Institute.......................... 585-325-6740
ARE YOU INTERESTED IN HELPING MILITARY FAMILIES?
Have you ever thought about becoming a volunteer?

The American Red Cross is always looking for people that want to make a difference in their communities.

Every single day, the American Red Cross helps people in emergencies. Whether it’s one displaced family or thousands of disaster victims, providing care and comfort to ill, or injured service members or veterans, or providing support at one of our local blood drives, our vital work is made possible by people like you. It is through the time and care of ordinary people that we can do extraordinary things.

The American Red Cross is an organization that relies heavily on dedicated volunteers to carry out our mission. Ninety percent of our workforce is made up of volunteers of all ages, backgrounds, education, skill sets and interest. Whether you have one hour a month or ten hours a week to give, we have a wide range of opportunities to offer.

Some of the many opportunities that we have to offer include disaster response and preparedness, educators for preparedness and safety classes, supporting military personnel and family members, blood drive support, as well as event and clerical support.

To learn more or get started, visit www.redcross.org/volunteer or call your local office.

VFW AND AMERICAN LEGION POSTS (CONT.)

American Legion Posts

#6105 Hilton Parma Memorial
550 Peck Road, Hilton, NY 14468
Post: 585-392-4900 / Com: 585-392-4087

#11111 Pittsford
21 North Main Street, Pittsford, NY 14534
Com: 585-361-5534

#9483 Ridge Webster
1040 Jackson Road, Webster, NY 14580
Post: 585-872-2070 / Com: 585-671-2302

VFW (Cont.)

#228 Rick’s Prime Rib House
898 Buffalo Road, Rochester, NY 14624
585-228-8348

134 Irondequoit
186 Russell Avenue, Rochester, NY 14622
585-229-9287

180 Flower City
875 Chili Avenue, Rochester, NY 14611
585-385-2792

206 Greece Memorial
Legacy At Park Crescent, 1000 Providence Circle, Greece, NY 14616
585-227-1340

330 Ferris-Goodridge
691 Trimmer Road, Spencerport, NY 14559
585-247-4454

387 Smith-Warren, Inc.
61 Main Street, Scottsville, NY 14546
585-451-4938

379 Harsch-Crisp-Seaman
222 West Avenue, Brockport, NY 14420
585-937-0599

468 Greece
344 Dorsev Road, Rochester, NY 14616
585-663-2091

474 Ira J. Jacobson
90 St. John’s Park, Rochester, NY 14612
585-317-9273

603 William H. Cooper Marine
79 Seawatch Trail, Webster, NY 14580
VFW AND AMERICAN LEGION POSTS

#16 Thomas H. Healy
200 West Avenue, Rochester NY 14611
Post: 585-436-6130 / Com: 585-750-5075

#307 Patchen Briggs
933 University Avenue, Rochester NY 14607
Com: 585-455-5005

#412 Chili
412 Ballantyne Road, Rochester NY 14623
Post: 585-889-4120 / Com: 585-520-7039

#1457 Lt. W. Kirke Otis
885 Buffalo Road, Rochester, NY 14624
Post: 585-227-0852

# 4658 Francis D. Hibbard
344 Dorsey Road, Rochester, NY 14616
Com: 585-6211-1280

#6595 Keith Miller
200 West Avenue, Rochester, NY 14611
Post: 585-964-2005 / Com: 585-382-4067

#9251 Pennington-Moye
200 West Avenue, Rochester, NY 14611
Post: 585-436-2424 / Com: 585-490-5846

#10765 Gates
18 Sands Road, Rochester, NY 14624
Post: 585-872-2070 / Com: 585-671-2302

Monroe Co. Council
200 West Avenue, Rochester, NY 14611
Com: 585-703-4045

#2890 Lt. Rodney Dobson
222 West Avenue, Brockport, NY 14420
Post: 585-837-4768 / Com: 585-395-0851

#8495 Perinton Memorial
300 Macedon Center Road, Fairport, NY 14450
Post: 585-222-0723 / Com: 585-510-3509

#6703 Hamlin
1739 Lake Road, Hamlin NY 14464
Post: 585-964-2005 / Com: 585964-5158

#5465 Rice-Hallick
3225 E.ast Henrietta Road, Henrietta, NY 14467

ABUSE HELP

Battered Women Justice Project
www.bwjp.org
800-603-0111

NYS Child Abuse Hotline
800-342-3720

Willow Domestic Violence Center
Office: 585-232-6200
Hotline: 585-232-7353
TTY: 585-232-1741

Safe Journey
P.O. Box 21, Fairport, NY 14450
585-428-1580

Eldersource 585-325-2800

PROTECTIVE SERVICES FOR ADULTS

- LIFESPAN’S Elder Abuse Prevention Program
  800-454-5030
  Lifespan-NY Elder Abuse Coalition
  www.lifespan-roch.org 585-244-8400
- Monroe County Protective Services For Adults
  585 753-6532
- Monroe County District Attorney’s Office
  585 785-4500
- New York State Office for the Aging Information Line
  800-342-9871
- New York State Domestic Violence Hotline
  800-942-6906 (English) 800-942-6908 (Spanish)
- New York State Crime Victims Hotline
  800-771-7755
- New York State Attorney General
  585-546-7430 (Rochester)
- Restore Sexual Assault Services (formerly Rape Crisis)
  24-hours a day Confidential; Rape Crisis is a service of Planned Parenthood.
  585-546-2777
- Rochester Police Dept. Victim Assistance Unit
  585-428-6830
ABUSE HELP (CONT.)

Rape, Abuse, Incest National Hotline
www.rainn.org  800-656-HOPE

Department of Human Services
111 Westfall Rd. Rochester, NY 14620  585 753-6298

Advocacy Services for Abused Deaf Victims
24-Hour Hotline: 866-936-8976  585-232-2854 (TTY)

Legal Aid Society of Rochester
http://lasroc.org  585-232-4090

Rochester/Monroe County Domestic Violence Consortium
www.rmdvc.org  585-428-2215

Catholic Family Service Refugee Resettlement Services
www.cfcrochester.org  585-546-7220

SAATHI of Rochester
www.saathiorochester.org  585-234-1050

NYS Office for the Prevention of Domestic Violence
www.opdv.ny.gov  518-457-5600

VINE (Victim Information and Notification Every Day)
www.doccs.ny.gov/vine.html  888-846-3469

Telesca Center for Justice (Empire Justice Center)
www.empirejustice.org/issue-areas  585-454-4060

Notional Alliance on Mental Illness
www2.nami.org  800-950-8284

New York Asian Women's Center
www.nyawc.org  888-888-7702

NYS Coalition Against Domestic Violence
www.nyscadv.org  518-482-5485

Addictions Hotline (24 Hour Hotline) 877-846-7389
877-846-7369

TRANSPORTATION (CONT.)

Taxi Services (Cont.)

Apple Transportation
585-427-7330

Associate Taxi
585-232-3232

Checker Cab
585-325-2460

DS Airport Taxi
585-489-6241

Fairport Cab Co. Fairport, NY
585-425-3228

Five Star Taxi and Airport Transport
585-489-8976

Metro Rochester Taxi
585-285-8318

ROC TAXI CO.
585-285-2821

Rochester JM Taxi
585-301-4119

Rochester NY Patient and Client Taxi
585-663-1600

Rochester Taxi Cab, LLC
585-672-5593

Rochester SD Taxi
585-507-4248

Rochester Metro Taxi Cab
585-301-4119

Sentry Bus Transportation
585-235-7777

United B Taxi Service
585-454-4444

Vanguard Taxi
585-505-9986

Xpressway Taxi
585-436-2500
TRANSPORTATION (CONT.)

RTS

RTS 1372 East Main Street, Rochester, NY 14609
RTS Transit Center Entrances 60 St. Paul Street, Rochester, NY 14604
71 North Clinton Avenue, Rochester, NY 14604
We're here to help! Feel free to give us a shout at (585) 288-1700
Monroe@myRTS.com

Where's My Bus?
The Where's My Bus? Service provides you with real-time bus tracking information and automatic arrival time notifications. Here are four ways you can get Where's My Bus? info:

• Download the RTS Where's My Bus? app
Track your bus in real time, find bus stops, plan trips, save your favorite routes, calculate your savings, get service alerts, and much more with the RTS Where's My Bus? app on your smartphone or tablet.

Download at the App Store, Download on Google Play.

• Send a text or email
Text your bus stop ID number to 585-351-2878 or email it to wmb@myRTS.com with the ID number in the subject line. Within seconds, you’ll receive the next three bus arrival times for your stop.

• Not sure where to find the bus stop ID number? Find the bus stop ID number on the bus stop sign! You can also download a list (.xls) or call RTS Customer Service at 585-288-1700 for assistance.

• At the Transit Center? The Stop ID for the Transit Center is 6000. If you are looking for a specific route, then text 6000, a space, and the route number. For example: Route 38 East Main -- 6000 38. This will give you the next three arrival times for Route 38.

RTS Bus number 51G will take you into the Veterans Outpatient Clinic on Westfall Road.

RTS Bus numbers 50 and 24 will take you to Department of Social Services on Westfall Rd, MCC and 24 goes to Marketplace Mall.

RTS Bus number 35 will take you to the Department of Social Services on St. Paul Street.

RTS Bus numbers 33, 38, 39 and 42 will take you near the American Red Cross office at 50 Prince Street.

Taxi Services

A A Airport Cab CO
585-425-3228

AA Airport Ace Cab
585-967-2470

Able Taxi & Delivery Service
585-653-1600

Advance Airport Taxi Service
585-235-3333

Airport Taxi Service Inc.
585-737-6272

ADDITIONS/RECOVERY PROGRAMS

Addictions Hotline (24 Hour Hotline) 877-846-7369

Recovery.org
www.recovery.org/ 844-318-3276

Action for a Better Community New Directions CD Outpatient Clinic
33 Chestnut St. Rochester, NY 14604 585-925-6118 Ext. 3200

Alcoholics Anonymous
1000 Elmwood Ave., Greenhouse Rochester, N Y 14620
Office Hours are Mon. – Fri. 9-7 & Sat. 9-1 raacog@frontiernet.net 585-232-6720

AL SIGL CENTER
1000 Elmwood Ave. Suite 300 Rochester, NY 14620 585-271-2520

Catholic Family Center: Restart Substance Abuse Services
55 Troup St. Rochester, NY 14608 546-3046 ext. 327

Depaul Addiction Services
139 Troup St. Rochester, NY 14608 585-232-6373

Jordan Health Link Comprehensive Alcoholism Outpatient Clinic
30 Hart St. Rochester, NY 14605 585-454-3005x28

KAVOD Recovery
25 Circle St., Suite 201 Rochester, New York 14607 585-546-5180

March of Dimes
3445 Winton Place Rochester, NY 14623 585- 424-3250

Open Door Mission Caring Center
156 N. Plymouth Ave. Rochester, New York 14608
Please contact Howard Revans - Director of Programs at: 585-454-6696 ext.104

Pathways
435 E. Henrietta Rd. Rochester, NY 14620 585-424-6580

Rochester General Hospital Addiction Services
224 Alexander St. Rochester, NY 14607 585-922-7000
**ADDICTIONS/RECOVERY PROGRAMS (CONT.)**

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Saint Joseph’s Villa of Rochester, Inc.</td>
<td>3300 Dewey Ave, Rochester, NY 14616</td>
<td>585-865-1550</td>
</tr>
<tr>
<td>Steppingstone Women's Drug</td>
<td>175 Clinton Ave. N Rochester, NY 14604</td>
<td>585-368-2220</td>
</tr>
<tr>
<td>Strong Behavioral Health</td>
<td>300 Crittenden Blvd, Rochester, NY 14642</td>
<td>585-275-3535</td>
</tr>
<tr>
<td>Veterans Outreach Center, Inc.</td>
<td>447 South Ave, Rochester, NY 14620</td>
<td>585-546-1081</td>
</tr>
<tr>
<td>Steppingstone Women's Drug</td>
<td>175 North Clinton Ave, Rochester, NY 14604</td>
<td>585-368-2220</td>
</tr>
<tr>
<td>Unity Chemical Dependency</td>
<td>1565 Long Pond Rd., Rochester, NY 14626</td>
<td>585-723-7736</td>
</tr>
</tbody>
</table>

**Inpatient Rehab Centers Listings**

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>ParkRidge Chemical Dependency Inc</td>
<td>2654 Ridgeway Ave., Rochester, NY 14626</td>
<td>585-723-7350</td>
</tr>
<tr>
<td>East House</td>
<td>259 Monroe Ave., Rochester, NY 14607</td>
<td>585-238-4800</td>
</tr>
<tr>
<td>East House Corp.</td>
<td>299 Alexander St., Rochester, NY 14607</td>
<td>585-232-1500</td>
</tr>
<tr>
<td>Pathway Houses of Rochester NY Inc</td>
<td>1600 South Ave., Rochester, NY 14620</td>
<td>585-232-4674</td>
</tr>
<tr>
<td>John L Norris</td>
<td>1732 South Ave., Rochester, NY 14620</td>
<td>585-451-0410</td>
</tr>
<tr>
<td>Veterans Outreach Center Inc</td>
<td>290 South Ave., Rochester, NY 14620</td>
<td>585-506-9080</td>
</tr>
<tr>
<td>Unity Health System Park Ridge Hoep Inc</td>
<td>1565 Long Pond Rd., Rochester, NY 14626</td>
<td>585-723-7723</td>
</tr>
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</table>

**TRANSPORTATION (CONT.)**

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Genesee Transportation</td>
<td>1180 B University Avenue, Rochester, NY 14607</td>
<td>585-256-1510</td>
</tr>
<tr>
<td>Hours of Operation: M-F: 6am – 8pm EST S-S: 8am – 5pm EST. After-hours service available on request</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lift Line (RGTA)</td>
<td>1372 East Main Street, Rochester, NY 14609</td>
<td>585-224-8330</td>
</tr>
<tr>
<td>Operates Mon.-Fri. 5am-12:30am Sat. and Sun. 5:30am-12:30am TDD (585)224-8509</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Eligibility for paratransit service is determined through the Americans with Disabilities Act (ADA) application process. To obtain an application, please call Lift Line at (585) 654-0618 or email us at <a href="mailto:liftline@rgta.com">liftline@rgta.com</a>.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Medical Outpatient Clinic Rochester</td>
<td>465 Westfall Rd. Rochester, NY 14620</td>
<td>585-723-7723</td>
</tr>
<tr>
<td>Monroe Medi-Trans (Monroe Ambulance)</td>
<td>1669 Lyell Avenue, Rochester, NY 14606</td>
<td>585-454-6211</td>
</tr>
<tr>
<td>Monroe Medical Answering Service (Dept. of Human Services)</td>
<td>(866) 932-7740</td>
<td></td>
</tr>
<tr>
<td>Rochester Medical Transportation (RMT)</td>
<td>150 Josons Drive, Rochester, NY 14623</td>
<td>585-288-3444</td>
</tr>
</tbody>
</table>
TRANSPORTATION

VA Health Care Upstate Rochester NY. Free Transportation for Veterans at no cost
Contact Jeffery Matthews: (585) 463-2661
Mon.-Fri. 7 am to 1 pm.

Reasons for transportation: ELIGIBLE VETERANS are transported for any SCHEDULED clinic appointments only. Please remember, transportation needs are based primarily on the veteran’s ability and/or inability to bear the expense of public transportation AND space availability.

To schedule transportation the request must be made 5 business days prior to your scheduled appointment unless there are extenuating circumstances. This allows time to secure a volunteer driver for your trip. All appointments must be made between the hours of 9am and 11:30 am.

PLEASE NOTE: If a volunteer cancels his or her daily run for any reason, there may be no back-up driver to cover the route. In such cases the Veteran will be left without transportation and we will make every effort to inform you of any such problems, but unforeseen circumstances may arise that you must be aware of.

REQUIREMENTS:

- Veterans must be dressed and ready to leave for their appointments at the specified time.
- DAV volunteer drivers are not permitted to assist veterans in and out of the vehicles.
- The vehicles are unable to transport either large bundles or equipment. Only articles that fit under the seat or can be held in a patients lap will be transported.
- If an appointment is cancelled, either by the veteran or the clinic, it is the responsibility of the veteran to notify the DAV Transportation Coordinator. Failure to cancel a third (3rd) consecutive appointment may result in termination of this privilege.
- No smoking, food or drink is allowed in the vehicle.
- The DAV volunteer driver may/will refuse to transport any veteran that appears intoxicated, abusive and/or poses a threat to the driver or passengers. The Transportation Coordinator may indefinitely remove a veteran from the privileges of this program for these reasons.
- The driver is not allowed to make side trips (bank, supermarket, personal errands, etc.)
- Only the spouse/caregiver is allowed to travel with the veteran on a “Space Available” basis only.
- Upon completion of the appointment, the veteran must return to the clinic lobby and remain there for return transport. If the veteran chooses to return home via other means, the DAV Transportation Coordinator MUST be notified.

GUIDELINES FOR TRANSPORTATION:

- You must be AMBULATORY. An ambulatory veteran is an individual that can enter and exit the vehicle unassisted.
- DAV is prohibited from transporting veterans that use wheelchairs.
- DAV is prohibited from transporting veterans that use home oxygen.
- The need for transportation is based primarily on the veteran’s inability to bear the expense of public transportation AND space availability.

NOTE: Numbers 2 and 3 above are due to strict insurance guidelines.

CH Medical Transport, Inc.
871 Monroe Avenue #108, Rochester, NY 14620
(585) 271-4340

ADDICTIONS/RECOVERY PROGRAMS (CONT.)

Inpatient Rehab Centers Listings (Cont.)

Park Ridge Chemical Dependency Inc
2650 Ridgeway Ave., Rochester, NY 14626  585-723-7717

Huther Doyle
380 East Ave., Rochester, NY 14604  585-325-5100
235 North Clinton Ave., Rochester, NY 14605  585-325-5100

Baden Street Settlement
585 Joseph Ave., Rochester, NY 14605  585-325-6130

Conifer Counseling Services
1150 University Avenue, Rochester, NY 14607  585-442-8422

Catholic Family Center
184 Alexander Street, Rochester, NY 14607  585-546-5118
24 Jones Ave., Rochester, NY 14608  585-719-8523

Park Ridge Hospital Inc.
81 Lake Ave., Rochester, NY 14608  585-368-6990

Huther Doyle
801 West Ave., Rochester, NY 14611  585-325-5100

Unity Chemical Dependency
2000 Winton Rd. S., Rochester, NY 14618  585-368-4719

Westfall Associates Inc.
919 Westfall Rd., Rochester, NY 14618  585-473-1500

Sisters of Charity Hospital
435 E. Henrietta Rd., Rochester, NY 14620  585-424-6580

Catholic Family Center
1645 Saint Paul St., Rochester, NY 14621  585-546-7220

Rochester General Hospital
490 East Ridge Rd., Rochester, NY 14621  585-922-2500

Delphi Drug and Alcohol Council Inc.
1839 East Ridge Rd., Rochester, NY 14622  585-467-2230
**AFFORDABLE HOUSING**
*Inpatient Rehab Centers Listings (Cont.)*

**The Housing Council**  
75 College Avenue, Rochester, NY 14607  
(Rochester) 585-546-3700  

**Rochester Housing Authority**  
675 West Main Street, Rochester, NY 14611  
585-423-6320

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**Rochester Housing Authority Subsidized Housing Complexes**  
585-697-7180

<table>
<thead>
<tr>
<th>Housing Complex</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Atlantic Townhouses</td>
<td>Atlantic Avenue / Alma Place, Rochester, NY 14607</td>
<td>585-287-5553</td>
</tr>
<tr>
<td>Bay Zimmer</td>
<td>40-52 Bay Street/41-116 Casper, Rochester, NY 14605</td>
<td>585-287-5553</td>
</tr>
<tr>
<td>Blackwall Estates</td>
<td>5 Antoinette Drive, Rochester, NY 14623</td>
<td>585-287-5553</td>
</tr>
<tr>
<td>Bond-Hamilton</td>
<td>Bond Street, Rochester, NY 14620</td>
<td>585-287-5553</td>
</tr>
<tr>
<td>Bronson Court</td>
<td>Bronson Avenue Rochester, NY 14611</td>
<td>585-287-5553</td>
</tr>
<tr>
<td>Capsule Dwellings</td>
<td>141-147 Troup Street/274-290 Clarissa Street, Rochester, NY 14605</td>
<td>585-287-5553</td>
</tr>
<tr>
<td>Danforth Tower East</td>
<td>140 West Avenue Rochester, NY 14611</td>
<td>585-287-5553</td>
</tr>
<tr>
<td>Danforth Tower West</td>
<td>160 West Avenue Rochester, NY14611</td>
<td>585-287-5553</td>
</tr>
<tr>
<td>Elmdorf Apts.</td>
<td>663 Genesee Street, Rochester, NY 14611</td>
<td>585-287-5553</td>
</tr>
<tr>
<td>Fairfield Village</td>
<td>1-121 Luther Circle, Rochester, NY 14611</td>
<td>585-287-5553</td>
</tr>
<tr>
<td>Federal Street Tnhs</td>
<td>Federal Street, Rochester, NY 14609</td>
<td>585-287-5553</td>
</tr>
<tr>
<td>Glenwood Garden</td>
<td>41 Krestal Street, Rochester, NY 14613</td>
<td>585-287-5553</td>
</tr>
<tr>
<td>Glide Court Apts.</td>
<td>133-135 Glide Street, Rochester, NY 14611</td>
<td>585-287-5553</td>
</tr>
<tr>
<td>Harriet Tubman Estates</td>
<td>William Warfield Drive, Rochester, NY 14605</td>
<td>585-287-5553</td>
</tr>
<tr>
<td>Holland Townhouses</td>
<td>250 Holland Street, Rochester, NY 14605</td>
<td>585-287-5553</td>
</tr>
<tr>
<td>Hudson Ridge Tower</td>
<td>401 Seneca Manor Dr. Rochester 14621</td>
<td>585-287-5553</td>
</tr>
</tbody>
</table>

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**RESPITE/SHORT-TERM STAY SERVICES (CONT.)**
*Day Programs—Overnights Possible*

**Marian’s House**  
2980 South Clinton Avenue, Rochester NY 14618  
(585) 287-5553  
www.jewishseniorlife.org  
NO PERSONAL CARE AVAILABLE. Weekends only, 2 week notice required.

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**Local Support Options**

**Alzheimer's Association of Rochester and Finger Lakes Region**  
435 East Henrietta Road, Rochester NY 14620  
Helpline: (800) 272-3900  
Local Contact: (585) 760-5400  
http://www.alz.org/rochesterny/  
The Alzheimer’s Association, Rochester & Finger Lakes Region provides programs, services and advocacy to individuals with Alzheimer’s disease and other dementias.

**New York State Caregiving and Respite Coalition Lifespan**  
1900 South Clinton Avenue, Rochester NY 14618  
Local Contact: Eve Moses (585) 244-8400 x 213  
Email: emoses@lifespan-roch.org  
Lifespan Respite Grant, with NYSCRC, is developing a comprehensive, sustainable program with the goal of training hundreds of volunteer respite providers throughout the state.  
Classes Offered: Powerful Tools for Caregivers (6 sessions).
**RESPITE/SHORT-TERM STAY SERVICES (CONT.)**

**Assisted Care Facilities (Cont.)**

Sage Harbor at Baywinde  
100 Kidd Castle Way, Webster, NY 14580  
(585) 670-7300  
www.seniorlifestyle.com  
No minimum/maximum. Memory Care available.

The Shire at Culverton  
2515 Culver Road, Rochester, NY 14609  
(585) 467-4544 x 219  
www.shireatculverton.com

Westwood Commons  
50 Union Square Boulevard, North Chili, NY 14514  
(585) 293-2080  
www.depaul.org

Woodcrest Commons  
4495 West Henrietta Road, Henrietta, NY 14467  
(585) 334-1800  
www.depaul.org  
7 day minimum

**Independent Living Communities**

Castle Pointe at Baywinde  
200 Kidd Castle Way, Webster, NY 14580  
(585) 310-1433  
www.seniorlifestyle.com  
No minimum stay

Gables at Brighton  
2001 South Clinton Avenue, Rochester, NY 14618  
(585) 461-1880  
www.brookdaleliving.com  
No minimum stay

**AFFORDABLE HOUSING (CONT.)**

**Rochester Housing Authority Subsidized Housing Complexes (Cont.)**

Jonathan Child Apts.  
399 Colvin St. Rochester 14611

Kennedy Tower Apts.  
666 Plymouth Avenue S., Rochester NY 14611

Lake Tower Apts.  
321 Lake Avenue, Rochester, NY 14608

Lena Gantt Estates  
82 Vienna Street, Rochester, NY 14605

Lexington Court  
1309 Lexington Avenue, Rochester, NY 14606

Parkside Apts  
2-17 Parkside Avenue, Rochester, NY 14609

Parliament Arms Apts.  
2126 St. Paul Street, Rochester, NY 14621

Seneca Manor Townhouses  
Seneca Manor Drive, Rochester, NY 14609

University Tower  
625 University Avenue, Rochester, NY 14607

**Other Affordable Housing in Rochester**

Abraham Lincoln Apts.  
355 North Park Drive, Rochester, NY 14609  585-544-9100

Affinity Orchard Place Apts.  
1 Affinity Lane, Rochester NY, 14616  585-225-6150

Andrew Terrace Apts.  
125 St. Paul Street, Rochester NY, 14604  585-325-5232

Anthony Square Apts.  
70 Cunningham St. Rochester NY, 14608  585-279-0509

Blossom Village  
1275 Blossom Road, Rochester, NY 14610  585-454-5711

Brown Street Apts.  
1180 Buffalo Road, Rochester, NY 14624  585-464-0880

Brown’s Memorial Manor  
640 Hudson Avenue, Rochester, NY 14621  585-278-1220

Buena Vista Manor  
229 Avenue A, Rochester, NY 14621  585-278-1675

Butterfly Fields Apts.  
2241 West Henrietta Road, Rochester, NY 14623  585-454-5711
**AFFORDABLE HOUSING (CONT.)**

Other Affordable Housing in Rochester (Cont.)

- **Cedars of Chili**
  - 1 Norfolk Drive, Rochester, NY 14624  
  - 585-889-1300

- **Cedarwood Towers**
  - 2052 East Main Street, Rochester, NY 14609  
  - 585-288-0500

- **Century Straub- Ontario**
  - 582 Lake Avenue, Rochester, NY 14613  
  - 585-254-5454

- **Charlotte Harbortown Homes**
  - 4575 Lake Avenue, Rochester, NY 14612  
  - 585-621-8690
  - 60 River Street, Rochester, NY 14612  
  - 585-921-6220

- **Chatham Gardens**
  - 150 Kelly Street, Rochester NY 14605  
  - 585-546-8713

- **Cobble Hill Village**
  - 645 Norris Drive, Rochester, NY 14610  
  - 585-467-2442

- **Creek House Commons**
  - 2000 White Swan Drive, Rochester, NY 14626  
  - 585-225-8650

- **Dunn Tower I**
  - 100 Dunn Tower Drive, Rochester, NY 14606  
  - 585-429-5520

- **East Court Apts**
  - 410 Alexander Street, Rochester, NY 14607  
  - 585-461-2508

- **Edison Senior Apts.**
  - 783-797 Clifford Avenue, Rochester NY 14621  
  - 585-487-6410 x 26

- **El Camino Estates**
  - 218 Clifford Avenue, Rochester NY 14621  
  - 585-232-6548

- **Ferncliff Gardens**
  - 895 Fernwood Park, Rochester, NY 14609  
  - 585-224-8869

- **Geneseo West Apts.**
  - 582 Lake Avenue, Rochester, NY 14613  
  - 585-254-5448

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**RESPITE/SHORT-TERM STAY SERVICES (CONT.)**

Assisted Care Facilities (Cont.)

- **Clare Bridge of Perinton**
  - 159 Sully’s Trail, Penfield, NY 14526  
  - (585) 249-0960  
  - www.brookdaleliving.com
  - 30 day minimum. Memory Care available.

- **Crimson Ridge Gardens**
  - 1 Treeline Drives, Rochester, NY 14612  
  - 585-720-9310  
  - www.crimsonridgeseniorliving.com
  - Memory Care available

- **Emeritus at Perinton Park Manor**
  - 7 Chardonnay Drive, Fairport, NY 14450  
  - (585) 425-0210  
  - www.emeritus.com
  - 3 day minimum.

- **Emeritus at West Side Rochester**
  - 1404 Long Pond Road, Rochester, NY 14626  
  - (585) 225-7210  
  - www.emeritus.com
  - 2 week minimum, 30 day maximum.

- **GrandeVie**
  - 2140 Five Mile Line Road, Penfield, NY 14526  
  - (585) 218-0080  
  - www.grandevie.com
  - 3 day minimum, 60 day maximum. Memory Care available.

- **GrandeVille**
  - 555 Maiden Lane, Rochester, NY 14616  
  - (585) 621-6189  
  - www.grandeville.com
  - 3 day minimum, 60 day maximum. Memory Care available.

- **Heather Heights**
  - 160 West Jefferson Road, Pittsford, NY 14535  
  - (585) 264-1600  
  - www.heatherheights.com
  - 1 week minimum. Memory Care available

- **Laurelwood at the Highlands**
  - 300 Hahnemann Trail, Pittsford, NY 14534  
  - (585) 586-7600  
  - www.highlandsatpittsford.org

- **Rochester Presbyterian Home**
  - 256 Thurston Road, Rochester, NY 14619  
  - (585) 235-9100  
  - www.rph.org
RESPITE/SHORT-TERM STAY SERVICES
Skilled Nursing Facilities

Aaron Manor
100 St. Camillus Way, Fairport, NY 14450
(585) 377-4000
www.aaronmanor.com
7 day min 30 day max Private pay or Medicaid

The Highlands at Pittsford
500 Hahnemann Trail, Pittsford, NY 14534
(585) 383-1700 x 259
www.highlandsatpittsford.org

The Hurlbut
1177 East Henrietta Road, Rochester, NY 14623
(585) 424-4770
www.hurlbutcare.com

The Jewish Home of Rochester
2021 Winton Road South, Rochester, NY 14618
(585) 427-7760
www.jupiterjewish.org
30 day minimum Private pay, PRE-PAID

Monroe Community Hospital
435 East Henrietta Road, Rochester, NY 14620
(585) 760-0025
www.monroehosp.org

The Shore Winds
425 Beach Avenue, Rochester, NY 14612
(585) 663-0930
www.theshorewinds.com

Wesley Gardens
630 East Avenue, Rochester, NY 14607
(585) 241-2111
www.wesleygardens.com

Assisted Care Facilities

Atria Greece
150 Towngate Road, Rochester, NY 14626
(585) 225-3010
www.atriagreece.com
2 week minimum, 6 week maximum

Atria Penfield
2006 Five Mile Line Road, Penfield, NY 14526
(585) 381-0282
www.atriapenfield.com
2 week minimum, 6 week maximum

AFFORDABLE HOUSING (CONT.)
Other Affordable Housing in Rochester (Cont.)

Harris Park Apts.
122 Harris Park, Rochester, NY 14610 585-482-3440

Jack Kennedy Memorial
220 Garland Avenue, Rochester NY 14611 585-235-2645

James A. Dobson Urban Park Apts.
150 Van Auker Street, Rochester, NY 14608 585-436-8800

Keeler Park Apartments
501 Seneca Manor, Rochester, NY 14621 585-338-3400

Los Flamboyanes
100 Borinquen Plaza, Rochester, NY 14605 585-325-4070

Midtown Manor
475 East Broad Street, Rochester, NY 14607 585-546-3650

Near Westside Apts.
1180 Buffalo Road, Rochester, NY 14624 585-464-0880

Newport Highlands
140 Edgecreek Trail, Rochester, NY 14609 585-289-6480

Northern Star Apts.
1180 Buffalo Road, Rochester, NY 14624 585-484-0880

Paul Wolk Commons
435 State Street, Rochester, NY 14608 585-987-2626

Pinnacle Place
919 South Clinton Avenue, Rochester, NY 14620 585-442-9444

Plymouth Gardens
1400 Plymouth Avenue South, Rochester, NY 14611 585-235-8010
**AFFORDABLE HOUSING (CONT.)**

Other Affordable Housing in Rochester (Cont.)

- **Plymouth Manor Tnhs**
  
  70 Coretta Scott Cross, Rochester, NY 14608  
  585-436-4040

- **Resch Commons**
  
  600 Island Cottage Road, Rochester, NY 14612  
  585-621-4263

- **River Park Commons**
  
  185 Mount Hope Avenue, Rochester, NY 14620  
  585-546-1240

- **RL Edwards Manor**
  
  615 Clarissa Street, Rochester, NY 14608  
  585-546-4701

- **Roch Gen/Hudson**
  
  2026 Hudson Avenue, Rochester, NY 14617  
  585-266-2500

- **Rochester Highlands**
  
  47 Green Knolls Drive, Rochester, NY 14620  
  585-271-2680

- **Savannah**
  
  15 Savannah, Rochester, NY 14607  
  585-232-3842

- **Seneca Towers**
  
  200 Seth Green Drive, Rochester, NY 14621  
  585-487-3727

- **Seth Green Park**
  
  Seth Green Drive, Rochester, NY 14621  
  585-487-2442

- **Southeast Towers II**
  
  10 Manhattan Square Drive, Rochester NY, 14607  
  585-454-2010

- **Southview Towers**
  
  500 South Avenue, Rochester, NY 14620  
  585-326-2580

- **St. Andrews Apts.**
  
  1180 Buffalo Road, Rochester, NY 14624  
  585-484-0880

- **St Bernard's Park Apts.**
  
  2260 Lake Avenue, Rochester, NY 14612  
  585-458-9000

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**PROPERTY TAX EXEMPTION FOR VETERANS**

Veterans Service Agency

125 Westfall Road, Rochester, NY 14620  
585-753-6040

The Monroe County Veterans Service Agency is now mobile! We will be providing on-site claims assistance and benefits information at the following locations:

- Parma Town Hall: 2nd Monday of each month
- Village at Unity (1471 Long Pond Road): 4th Monday of each month
- Mendon Town Hall: 2nd Tuesday of each month
- Wheatland Town Hall: 3rd Wednesday of each month
- Webster Senior Center (1350 Chiyoda Dr.): 3rd Tuesday of each month

An accredited Service Officer will be available to assist you (completely free of charge) between the hours of 9:00 a.m. and 3:00 p.m. No appointment necessary for the mobile VSA locations!

*If you seek assistance from our main location at 125 Westfall Road, however, we can serve you best if you call first for an appointment.

For a list of Tax assessors in Monroe county and their contact information, please go to http://www2.monroecounty.gov/property-assessorcontacts.php

NYS Veterans Affairs Division of Information

888.838.7697  
www.veterans.ny.gov
NURSING IN HOME (CONT.)

Journey Home
7 Northwood Drive, Rochester, NY 14612
585-227-6099

Visiting Nurse Service of Rochester
2180 Empire Boulevard, Webster, NY 14580
585-787-8309

Caritas Palliative Nursing Care
74 Stuyvesant Road, Pittsford, NY 14534
(866) 336-1364

Monroe County Long Term Care
PO Box 429, East Rochester, NY 14445
585-248-8770

We Care of Rochester
PO Box 1083, Webster, NY 14580
585-266-9000

Benincasa
3880 Rush Mendon Road, Mendon, NY 14506
585-624-8070

Advent House
1010 Mosely Road, Fairport, NY 14450
585-223-8112

Comforcare
3380 Monroe Avenue, Suite 112, Rochester, NY 14618
585-381-5439

Comfort Keepers
1163 Pittsford-Victor Road #215, Pittsford, NY 14534
585-249-0100

Right At Home
421 Penbrooke Drive, Suite 5 | Penfield, New York 14526
585-364-3158

AFFORDABLE HOUSING (CONT.)

St. Jude’s Apts.
4075 Lyell Road, Rochester, NY 14606 585-247-1060

St. Michael’s Apts.
355 Clifford Avenue, Rochester, NY 14621 585-232-8356

St. Salamone Apts.
4260 Culver Road, Rochester, NY 14622 585-544-9151

St. Simons Terrace
360 St. Paul Street, Rochester, NY 14605 585-232-3630

Sycamore Green
55 Strathmore Circle, Rochester, NY 14609 585-266-5223

Wedge Point Court
539 South Avenue, Rochester, NY 14620 585-325-2752

Westfall Heights
79 Metropolitan Drive, Rochester, NY 14620 585-730-8338

Wilson Commencement Park
251 Joseph Avenue, Rochester, NY 14605 585-263-7930

Other Affordable Housing in Monroe County

Ada Ridge Court I
1311 Long Pond Road, Greece, NY 14626 585-227-8990

Ahepa 67 Apts.
100 Ahepa Circle, Webster, NY 14580 585-872-8300

Atwood Park
4 Atwood Drive, Gates, NY 14606 585-247-0985

Autumn Grove
1325 East Victor Road, Victor, NY 14564 585-924-8740

Avon On The Green
113 Avon on the Green, Avon NY 14414 585-226-9221
AFFORDABLE HOUSING (CONT.)
Other Affordable Housing in Monroe County (Cont.)

Bennington Hills Apts.
340 Bennington Hills Court, West Henrietta NY 14586  585-359-0055

Bloomfield Meadows
25 Bloomfield Meadows, Bloomfield NY 14469  585-657-4680

Cedars Of Chili
1 Norfolk Drive, Rochester, NY 14624  585-889-1300

Crossroad Village Apts.
1832 Rochester Street, Lima, NY 14485  585-624-4855

Crown Oak Estates
5 Crown Oak Drive, Penfield, NY 14526  585-377-0819

Ehrdale Heights
1 William James Drive, Churchville, NY 14428  585-293-9280

Fairport Apartments
1030 Whitney Road East, Fairport, NY 14450  585-377-6560

Hamlin Terrace Apts.
150 Hamlin Terrace Drive, Hamlin, NY 14464  585-964-2157

Hilton Manor Estates
1 Park Square, Hilton, NY 14468  585-992-4500

Park Place Apts.
140 Park Avenue, Brockport, NY 14420  585-637-6101

Phillips Village
100 Krieger Road, Webster, NY 14580  585-265-1180

Pines Of Perinton
1 White Pine Circle, Fairport, NY 14450  585-388-0010

Quinby Park Apts.
030 Shoecraft Road, Webster, NY 14580  585-671-1450

Royal Garden Apts.
100 Royal Gardens Way, Brockport, NY 14420  585-637-8220

NURSING IN-HOME (CONT.)

HCR Home Health Agency
88 Metro Park, Rochester, NY 14623  585-295-6487

Nursefinders
1900 South Clinton Avenue, Rochester, NY 14618  585-271-6860

Independent Living For Seniors
2066 Hudson Avenue, Rochester, NY 14617  585-266-9040

Jewish Home of Rochester
2021 Winton Road South, Rochester, NY 14618  585-424-1420

Manor Home Health Care
550 Latona Road, Rochester, NY 14626  585-723-8760

Tender Loving Care
60 Carlson Road, Rochester, NY 14610  585-385-6560

VeiHealth Home Care
333 Humboldt Street, Rochester, NY 14610  585-622-1010

Lifetime Care Home Health & Hospice
3111 Winton Road South, Rochester, NY 14623  585-214-1400

Access Lifts & Ramps, Inc.
15 Marway Circle Rochester, NY 14624  (877) 440-2482

Health for Life Park Ridge at Home
2300 Buffalo Road, Rochester, NY 14624  585-388-6330

Sunset House
3746 St. Paul Boulevard, Rochester, NY 14617  (877) 440-2482

American Cancer Society Monroe County Unit
1400 Winton Road North Rochester, NY 14609  585-288-1850
NURSING IN-HOME

Maxim Healthcare Services
150 State Street, Suite 140, Rochester, NY 14614
585-454-3550

Peterson-Poole Health Care Man. Corp
169 Woodbine Avenue, Rochester, NY 14619
585-248-7545

Elisha House
28 Gillette Street, Rochester, NY 14619
585-461-8852

Genesee Region Home Care and Hospice
165 Court Street, Rochester, NY 14647
585-271-0680

Hearing and Speech Center of Rochester, Inc.
1000 Elmwood Avenue, Rochester, NY 14620
585-423-9580

Pharm Health Infusion, Inc.
172 Alexander Street, Rochester, NY 14607
585-275-5399

Strong Memorial Hospital Home Care
601 Elmwood Avenue, Rochester, NY 14642
585-244-0380

HealthForce
274 North Goodman Street, Rochester, NY 14607
585-454-4830

Interim HealthCare
347 East Avenue, Rochester, NY 14604
585-454-4830

Isaiah House
71 Prince Street, Rochester, NY 14605
866-363-2089

National Home Nursing Service
177 University Avenue, Rochester, NY 14605
585-646-2393

Traditions in Caring
1580 Elmwood Avenue, Rochester, NY 14620
585-241-9580

AFFORDABLE HOUSING (CONT.)

Other Affordable Housing in Monroe County (Cont.)

Scottsville Hollow Apts.
33 Bowerman Road, Scottsville, NY 14546  585-889-8726

Seldon Square
99 Sunset Center Lane, Brockport NY 14420  585-637-2490

Springside Meadows
125 Scottsville-West Henrietta Road, West Henrietta NY 14546  585-359-3320

The Crosman
42 East Avenue, Fairport, NY 14450  585-377-1190

Totiakton Manor
200 Pine Trail, Honeoye Falls, NY 14472  585-624-1970

Union Meadows
1 Linnea Lane, North Chili, NY 14514  585-293-9150

Union Park
49 Union Square Boulevard, North Chili, NY 14514  585-293-9150

Village Centre Apts.
222 Main Street Site Office, Brockport, NY 14420  585-637-6310

Wellington Woods
702 Wellington Woods, Brockport NY 14420  716-542-3030

West Town Village
60 Hendrix Road, West Henrietta, NY 14586  585-921-3420
BABY SUPPLIES

Baden Street Settlement
152 Baden Street, Rochester, NY 14605
Call 585-325-8100 for intake.
This location offers casework advocacy and emergency assistance including clothing for all ages and bus passes.

Child Care Council
595 Blossom Road, Suite 120, Rochester, NY 14610 585-654-4720 / 800-743-5437

Open Door Mission Plymouth Avenue Caring Center
156 North Plymouth Avenue, Rochester, NY, 14608 585-454-6696 ext. 126
A program has free clothing for women and children. It also coordinates senior single housing for males and females and may have small household items available.

Rochester Regional Health Children's Clothes Closet
89 Genesee Street, Rochester, NY 14611 585-388-3030
At the Children's Clothes Closet, parents can obtain a limited amount of near-to-new or new clothing for their children. It is open to the public by appointment only and are scheduled for 30-minute intervals up to four times each year, and must show identification for themselves and their children. Often, the Closet also has maternity clothes, baby furniture and items, children's books and toys.

Salem Nutrition Center - United Church of Christ
50 Union Square Boulevard, North Chili, NY 14514 585-454-5973
May have free clothing for both children and adults.

The Store House- Clothing Closet
1050 East Avenue, Rochester, NY 14607 585-473-0950

Women, Infants & Children's Program (WIC)
691 St. Paul Street, 4th Floor, Rochester, NY 14605 585-753-5437 or 877-316-1314

Cameron Community Ministries
Providing clothing, hygiene and baby items to the community. Cameron Community Ministries Clothing House is open Tuesday - Thursday, 9:30 a.m. - 12:30 p.m. by appointment. Please call 885-254-2697 and follow the prompts to speak directly with the Clothing House staff and volunteers.

NURSING FACILITIES— (CONT.)
Assisted Living Facilities (Cont.)

Laurelwood at the Highlands
300 Hahnemann Trail, Pittsford, NY 14534
(866) 859-7420

Atria Penfield
2006 Five Mile Line Road, Penfield, NY 14526
(866) 477-3719

GrandVille Senior Living Community
2140 Five Mile Line Road, Penfield, NY 14526
(866) 694-5303

Ranier Grove at Cherry Ridge
900 Cherry Ridge Road, Webster, NY 14580
(866) 592-8327

ElderWood Assisted Living at Penfield
Rt. 250 and Penbrooke Drive, Penfield, NY 14526
(877) 311-8339

The Northfield
4560 Nine Mile Point Road, Fairport, NY 14550
(866) 879-7473

Westwood Commons
50 Union Square Boulevard, North Chili, NY 14514
(877) 911-8339

Emeritus at Perinton Park
7 Chardonnay Drive, Fairport, NY 14450
(866) 876-9101

Perinton Park Manor
7 Chardonnay Drive, Penfield, NY 14450
(866) 859-7420

Bickford Home
56 Main Street, Macedon, NY 14502
(866) 892-7593
NURSING FACILITIES—(CONT.)
Assisted Living Facilities (Cont.)

BASIC NEEDS ASSISTANCE (FOOD, SHELTER, UTILITY)

American Red Cross
50 Prince Street Rochester, NY 14607  877-272-7337
www.redcross.org
Red Cross provides financial assistance to veterans and military families through the Military Aid Society program. The program issues no interest loans to military families showing financial need.

Action for a Better Community
550 East Main Street, Rochester, NY 14607  585-325-5116
www.abcinfo.org
Action for a Better Community is a Community Action Agency that promotes and provides opportunities for low-income individuals and families to become self-sufficient. Their programs include: Head Start/Early Head Start, Youth Services program, Adult programs, Community and Health Services.

Catholic Family Center
30 Hart Street, Rochester, NY 14605  585-546-7220
The agency provides programs in the core areas of families, housing services, behavioral health and social policy and research. It has many comprehensive programs.

Department of Human Services
111 Westfall Road, Rochester, NY 14620  585-753-6298
The main point of contact for federal government and state of New York assistance. A formal application process is in place for each of these services.

LifeSpan of Rochester
1000 Clinton Avenue South, Rochester, NY 14618  585-244-8400
www.lifespan-roch.org/
LifeSpan provides free, non-biased, nothing-to-sell workshops and one-on-one consultations in several areas that apply to both our aging community and their caregivers.

PathStone
400 East Avenue, Rochester, NY 14607  585-340-3300
PathStone is a private, not-for-profit regional community development and human service organization providing services to farmworkers, low-income families and economically depressed communities.

St. Francis Xavier Cabrini Parish
316 Bay Street, Rochester, NY, 14605  585-232-5160
Runs a thrift shop for Monroe County and sells used men's, women's and children's clothing.
BASIC NEEDS ASSISTANCE (FOOD, SHELTER, UTILITY) (CONT.)

The Housing Council
75 College Avenue, Rochester, NY 14607  585-546-3700 x3020
SSVF program also will assist veterans with security deposits and/or rent (in addition to utilities).

The Store House- Clothing Closet
1050 East Ave. Rochester, New York, 14607  585-473-0950
This location administers a number of resources. For example, the center distributes new or second hand clothing, linens, kitchenware, children's books, toys and even games. Basic needs and emergency assistance is offered.

2nd Chance Breath of Life Community Center
1438 Clifford Avenue, Rochester, NY 14621  585-454-9972
Free Clothing on a weekly basis, some non-perishable food items, other items maybe available. Hours: Wed. 10-2; Thurs. 6-8:30; Sun. 11-1 (by appointment only). Please call for more information.

Town/Village of East Rochester
333 E Chestnut Street, East Rochester, NY 14445  585-586-0525
This location has household goods such as Bedding/Linen and Kitchenware, baby food/formula, electric and utility bill assistance, medications, and even emergency rental assistance for Monroe County.

The Warrior's Family Assistance Program  518-463-1162
www.veteransoutreachcenter.org
The Department of New York, American Legion Auxiliary targets recently deployed and recently discharged Veterans of the Iraq War, and current Veterans, offering multiple areas of support.

Veterans Outreach Center
459 South Avenue, Rochester, NY 14620  585-546-1081
www.veteransoutreachcenter.org/
Housing and Temporary Financial Assistance available; We are partnered with some of the best agencies in the greater Rochester area to deliver a wide variety of services to you- without ever leaving the Veterans Outreach Center. A case manager will help you create an Individual Development Plan in which you can request assistance from any of the following on-site partners:

- Housing rent or utilities Limited & Time Durational Temporary Financial Assistance
- Assistance with developing a plan to sustain permanent housing stability
- Housing search and placement assistance through The Housing Council of Rochester
- Free legal assistance from Legal Assistance of Western New York, Inc. (LawNY)
- Veteran-to Veteran mentoring through Compeer CORPS
- Financial Counseling and Coaching Services Financial Counseling

Heating Assistance
800-589-4927 option B
Ask for the Energy Assistance Dept.

NURSING FACILITIES (CONT.)
Assisted Living Facilities

Rochester EHP2 Jonathan Child Project
399 Colvin Avenue, Rochester, NY 14611
(877) 311-8339

Rochester Presbyterian Home
256 Thurston Road, Rochester, NY 14619
(888) 477-9719

Hudson-Ridge Towers
401 Seneca Manor Drive, Rochester, NY
(866) 879-7473

The Summit at Brighton
2021 Winton Road South, Rochester, NY 14618
(886) 344-1951

Wolk Manor Enriched Living Center
4000 Summit Circle Drive, Rochester, NY 14618
(866) 892-7533

Legacy Independent Senior Living Comm.
1000 Providence Circle, Rochester, NY 14616
(866) 859-7420

Emanus at West Side Manor Rochester
1404 Long Pond Road, Rochester, NY 14626
(886) 892-7533

Atria Greece
150 Towngate Road, Rochester, NY 14626
(886) 879-7473

Grande’Ville Senior Living Community
555 Maiden Lane, Rochester, NY 14616
(866) 531-0931

Park Ridge Housing
1471 Long Pond Road, Rochester, NY 14626
(866) 694-5303

Shire at Culverton Adult Home
2515 Culver Road, Rochester, NY 14609
(866) 859-7420
NURSING FACILITIES (CONT.)

The Shore Winds
425 Beach Avenue, Rochester, NY 14612
(866) 531-0931

Edna Tina Wilson Living Center
700 Island Cottage Road, Rochester, NY 14612
(866) 531-0931

Hill Haven Nursing Home
1550 Empire Boulevard, Webster, NY 14580
(866) 592-8327

Baywinds
200 Kidd Castle Way, Webster, NY 14580
(866) 592-8327

Highlands Living Center
500 Hahnemann Trail, Pittsford, NY 14534
(866) 477-3719

Wedgewood Nursing Home
5 Church Street, Spencerport, NY 14559
(866) 694-5303

Aaron Manor Rehabilitation & Nursing Center
100 St Camillus Way, Fairport, NY 14450
(866) 892-7533

Fairport Baptist Homes
4646 Nine Mile Point Road, Fairport, NY 14450
(866) 876-9101

Penfield Place
1700 Penfield Road, Penfield, NY 14526
(866) 850-7420

Crest Manor Living & Rehabilitation Center
6745 Pittsford-Palmyra Road, Fairport, NY 14450
(866) 477-3719

Maplewood Nursing Home Inc.
100 Daniel Drive, Webster, NY 14580
(888) 781-8101

Rochester Danforth Towers East & West
140 West Avenue, Rochester, NY 14611

BENEFITS

Department of Veterans Affairs
www.va.gov  800.827.1000
The DVA can provide you with a wide array of information, verify the status of disability or survivors. Benefits payments, check on eligibility including home loans, life insurance, education and health care, establishment of a direct deposit account, and access a VA benefits counselor.

Monroe County Department of Human Services
111 Westfall Road Rochester, NY 14620  585-753-6298
Medicare & Medicaid Services
www.medicare.gov
1.800.MEDICARE/1.800.633.4337
Medicare is a federally administered health insurance program that offers hospital, medical, prescription and managed health care coverage. Medicare offers “base protection” and beneficiaries pay deductibles, coinsurance, non-covered services and excess charges. Medicare supplement plans or Medicare managed care plans are available to help lower costs. Options change annually.

Military OneSource
www.militaryonesource.com
(24-hour) 800.342.9647
ARMY - “Army OneSource” 800-464-8107
MARINES - “Marines OneSource” 800-889-0278
NAVY - “Navy OneSource” 800-540-4123
AIR FORCE - “Air Force OneSource” 800-707-5784
Military OneSource consultants can provide a brief assessment and referral to mental health professionals across the country for six free counseling sessions.

New York State Division of Veterans’ Affairs
www.veterans.ny.gov  888.838.7697
Health care treatment and benefits information and applications.

Monroe County Veterans Service Agency
125 Westfall Rd. Rochester, NY 14620  585-753-6040

U.S. Dept. of Veterans Affairs Health Benefits Service Center
www.vba.va.gov  1.877-222-8587
Find out if you are eligible for benefits, how to apply, and what it will cost by calling the Health Benefits Service Center toll-free.

Veterans Outreach Center
459 South Avenue, Rochester, NY 14620
www.veteransoutreachcenter.org/  585-546-1081
A case manager will help you create an Individual Development Plan in which you can request assistance.
**CHILD SERVICES**

**Child Care Council, Inc.**
595 Blossom Road, Rochester, NY 14610
(585) 854-4720

Child Care Council is a Child Care Aware® Quality Assured agency that provides information, training, and resources to child care providers and parents in Livingston, Monroe, and Wayne counties in the State of New York.

- **Community Focus** – We know how important it is to not only ensure our children are cared for, but that their care givers are supported and strengthened as well.
- **Quality Resources** – We provide training courses, community programs and important licensing information for parents and providers so that they can offer the best care possible.
- **Comprehensive Services** – Our knowledgeable and diverse staff will guide you through every step of finding and providing quality child care.

**Action for a Better Community**
49 Stone Street, Rochester, NY 14604
585-325-5116 x 3300

Head Start is a federally-funded program of early childhood education and family development.

**Monroe County Dept. of Human Services Child and Family**
111 Westfall Rd, Rochester, NY 14620
24 Hr. Hotline: 585-461-5690

Child Protective Services is a program area of the Children and Family Services Division of the Monroe County Department of Human Services that:
1. Receives and investigates reports of suspected abuse and neglect of children;
2. Protects children who have been abused or neglected; and
3. Provides support and rehabilitative services to families where children have been abused or neglected.

**Hillside Family of Agencies**
1337 E Main, Rochester, NY 14609
24-HOUR SERVICE AND GENERAL INFORMATION: 585-258-7500

Hillside Children’s Center is a provider of care for youth and families with a wide range of emotional, behavioral, or life-circumstance challenges. HCC offers mental health, child welfare, juvenile justice, special education, safety net, and developmental disabilities services to children and families throughout Central and Western New York. Comprehensive pediatric, psychiatric, and medical consultation and coordination services are also provided. HCC services are customized based on the strengths and needs of individual youth, families, and communities.

**NURSING FACILITIES (CONT.)**

**Woodside Manor Nursing Home**
2425 Clinton Avenue South, Rochester, NY 14618
(866) 879-7473

**The Summit at Brighton**
2021 Winton Road South, Rochester, NY 14618
(866) 344-1951

**St. Ann’s Home For The Aged**
1500 Portland Avenue, Rochester, NY 14621
(866) 531-0931

**St Ann’s Nursing Home Co Inc (The Heritage)**
1500 Portland Avenue, Rochester, NY 14621
(866) 477-3719

**Westgate Nursing Home**
525 Beahan Road, Rochester, NY 14624
(866) 694-5303

**Legacy Independent Senior Living Comm.**
1000 Providence Circle, Rochester, NY 14616
(866) 850-7420

**Blossom Health Care Center**
989 Blossom Road, Rochester, NY 14610
(866) 876-9101

**Park Ridge Nursing Home**
1555 Long Pond Road, Rochester, NY 14626
(866) 879-7473

**Hamilton Manor Nursing Home**
1172 Long Pond Road, Rochester, NY 14626
(866) 876-9101

**Latta Road Nursing Home**
2100 Latta Road, Rochester, NY 14612
(877) 811-8599

**Latta Road Nursing Home A**
2102 Latta Road, Rochester, NY 14612
(866) 879-7473

**The Friendly Home**
3156 East Avenue, Rochester, NY 14618
(866) 876-9101
NURSING FACILITIES

Unity Living Center
89 Genesee Street, Rochester, NY 14611
(866) 879-7473

Episcopal Church Home
505 Mount Hope Avenue, Rochester, NY 14620
(866) 592-8327

St John's Health Care Corp.
150 Highland Avenue, Rochester, NY 14620
(866) 592-8327

Baird Nursing Home
2150 Saint Paul Street, Rochester, NY 14621
(866) 859-7420

Baden Street Settlement
Kirkhaven
152 Baden Street, Rochester, NY 14605
(866) 531-0931

Monroe Community Hospital
435 East Henrietta Road, Rochester, NY 14620
(866) 882-7533

Wesley Gardens Corporation
3 Upton Park, Rochester, NY 14607
(866) 344-1981

Blossom North Nursing & Rehabilitation Center
1335 Portland Avenue, Rochester, NY 14621
(866) 694-5303

Blossom South Nursing & Rehabilitation Center
1175 Monroe Avenue, Rochester, NY 14620
(866) 531-0931

The Brightonian
1919 Elmwood Avenue, Rochester, NY 14620
(866) 882-7533

The Highlands At Brighton
5901 Lac De Ville Boulevard, Rochester, NY 14618
(866) 531-0931

The Hurbut
1177 East Henrietta Road, Rochester, NY 14623
(866) 344-1951

CLOTHES CLOSETS

Antioch Missionary Baptist Church
304 Joseph Avenue, Rochester, NY 14605 585-454-6096
Thursdays: Hot lunch and clothes distributed 10-1 Area Served: North side of city.

Ashbury First Methodist Church
1050 East Avenue, Rochester, NY 14607 585-473-0950
Asbury First Storehouse distributes donated clothing, kitchenware, and linens free to people who are referred from social agencies, health care facilities, and churches. Hours: Mon. 9-2 (phone calls & donations only); Tues. 9:30-12 (phone calls & donations only); 12:30-3; Wed. & Thurs. 9:30-12; 12:30-3; Sat. 9:30-12 (no hours on the fifth [5th] Sat. of any month).

Baden Street Settlement
152 Baden Street, Rochester, NY 14605 585-325-8100
Call for intake. The location offers casework advocacy and emergency assistance including clothing for all ages and bus passes. Limited to 14605 and part of 14621; Need: Picture ID for self and family, proof of address; Proof of income, how funds were exhausted (copies of bills, police report if food stamps were stolen, etc.).

Cameron Community Ministries
48 Cameron Street, Rochester, NY 14606 585-254-2697
We offer a wide range of children’s and adult clothing, shoes, accessories, undergarments and socks, linens, and small housewares. Cameron Community Ministries Clothing House is open Tuesday - Thursday, 9:30 a.m. - 12:30 p.m. by appointment.

Catholic Family Center
30 Hart Street, Rochester, NY 14605 585-546-7720
Basic needs and emergency assistance is offered. This includes a holiday program for registered clients, clothing, prescription assistance, and summer lunches. Other support includes free clothing and referrals for mental health. Additional programs provide assistance with applying for low cost medical insurance, eye exams/glasses through Project Eye Care and information on plans such as Medicaid and Child Health Plus.

Charles Settlement House
445 Jay Street, Rochester, NY 14611 585-328-6493
There is an on-site clothing closet, receive housing referrals and employment assistance and the non-profit also assists with obtaining birth certificates and non-driver’s ID. Serves 14606, 14612, 14613, and parts of 14608 and 14611

The Community Place of Greater Rochester, Inc.
57 Central Park, Rochester, NY 14605 585-527-7200
145 Parsells Avenue, Rochester, NY 14609 585-289-0021
Hours: Mon.-Fri. 9-5. The Community Place provides services primarily to those living in the northeast sector of the city of Rochester, zip codes 14609, 14610, and parts of 14605 & 14621, but many of our services extend throughout the city and the greater Rochester area.
CLOTHES CLOSETS (CONT.)

End Time Church
114 Edinburgh Street, Rochester, NY 14608  585-232-3150
Call for information.

Grace Community Church Ministries
1101 Norton Street, Rochester, NY 14621  585-467-3083
Call for information

Grace Community Village, Inc.
121 Driving Park Avenue, Rochester, NY 14613  585-458-5927
Call for information.

Greece Ecumenical Clothing Closet
500 Maiden Lane, Rochester, NY 14616  585-277-5370
Free clothing available to Greece residents once per month. Bring proof of residence; no appointment necessary. Hours are 9 am-11 am Mon.-Sat. Call for intake.

Hope Ministry
1450 Ridge Road, Webster, NY 14580  585-285-6694
Emergency clothing, household goods, and more is offered from the center. Also apply for funds for expenses such as car repairs or money for utilities. The clothing closet at this location is non-profit and focused on low income households.

House of Mercy
725 Hudson Avenue, Rochester, NY 14621  585-548-2580
They offer a homeless shelter, clothing and more. Call for information.

Ibero-American Action League, Inc.
786 Clifford Avenue, Rochester, NY 14621  585-285-6900
Client Choice Food Pantry; information and referrals for clothing, housing, legal assistance, mediation; help to fill out forms and documents written in English, vital records assistance available.

Open Door Mission Plymouth Avenue Caring Center
156 North Plymouth Avenue, Rochester, NY 14608  585-454-8696 ext. 128
Their program has free clothing for women and children. It also coordinates senior single housing for men and women and may have small household items available.

Outreach Community Center
447 Genesee Street, Rochester, NY 14611  585-329-0887
If a client needs transportation, help with paperwork, a new suit for a job interview, or computer training in order to keep or get a job, these services and others are extended to him or her. Call for information.

MENTAL HEALTH ASSISTANCE (CONT.)

Brighton Mental Health
919 Winton Road South, #305, Rochester, NY 14618  585-473-3439

Stepping Stones Counseling Services
4 Chelmsford Road, Rochester, NY 14618  585-213-1600

Hillside Family of Agencies
2075 Scottsville Road, Rochester, NY 14623  585-429-2700
Its work force serves the needs of youth by providing child welfare, mental health, developmental disabilities, youth development, juvenile justice and special education services.

Catholic Family Center
87 Clinton Avenue North, Suite 1, Rochester, NY 14604  585-262-7126
The center is one of the largest providers of family services in Rochester in New York.

Cds Norman Allentoff Learning Ctr.
595 Blossom Road, Suite 308, Rochester, NY 14610  585-786-4603

East House Residences
113 Manor Parkway, Rochester, NY 14620  585-473-2828

East House
259 Monroe Avenue, Suite 200, Rochester, NY 14607  585-238-4800

Rochester Psychiatric Center
1111 Elmwood Avenue, Rochester, NY 14620  585-241-1200

Windhorse Farms
75 Walker Rd., Hilton, NY 14468  585-392-3492
Uses Equine Assisted Psychotherapy as a psychotherapeutic intervention for a variety of mental health diagnoses. Some of these include depression, anxiety, PTSD, eating disorders, addictions and the recovery process, adjustment disorders, and complicated bereavement.
MENTAL HEALTH ASSISTANCE (CONT.)

**Strong Behavioral Health**
300 Crittenden Blvd. Rochester, NY 14642
585-279-4858
2613 W. Henrietta Rd, Rochester, NY 14623
585-279-4900

**White Spruce Counseling**
1100 University Avenue, Suite 113, Rochester, NY 14607
585-424-2436

**Winship**
822 University Avenue, Rochester, NY 14607
585-461-1680

**Villa of Hope**
1099 Jay Street, Rochester, NY 14611
585-328-0740
3300 Dewey Ave, Rochester, NY 14616
585-885-1850

**Psychiatric Emergency Center**
89 Genesee Street, Suite 1, Rochester, NY 14611
585-369-3650

**Inpatient Psychiatry**
89 Genesee St. Rochester, NY 14611
585-369-3600

**Rochester Mental Health Center of Viahealth**
490 East Ridge Road, Rochester, NY 14621
585-922-2705

**Depaul / Comerstone**
435 East Henrietta Road, Rochester, NY 14620
585-424-7300

**De Paul Mental Health**
109 Marburber Street, Rochester, NY 14621
585-459-8456

CLOTHES CLOSETS (CONT.)

**Matthew's Closet**
316 Bay Street, Rochester, NY 14605  585-232-5160
Two days a week clothing is given away to the needy. Four days a week Matthew's Closet operates as a thrift store.

**Mission Share Outreach Center**
10 Cedarfield Commons, Rochester, New York, 14612  585-388-0744
Assistance with clothing is also offered once per month. Currently, we are limiting the number of clothing items to 6 pieces per person in the household

**Salem Nutrition Center-United Church of Christ**
1072 Crittenden Blvd. Rochester, NY 14642
585-454-5873
May have free clothing for both children and adults.

**Southwest Community Center**
275 Dr. Samuel McCree Way, Rochester, NY 14611  585-436-8201
Serving zip codes: 14608, 14611, 14619

**Southwest Area Neighborhood Association**
584 Jefferson Avenue, Rochester, NY 14604  585-328-3380
Serving zip codes: 14608, 14611, 14619

**The Store House-Clothing Closet**
1050 East Avenue, Rochester, NY 14607  585-473-0950
The location administers a number of resources, including distributing second hand clothing, linens, kitchenware, children’s books, toys and even games. Other items that may be provided, if they are in stock, include wash cloths, pots & pans, winter outerwear for all ages shoes and other clothing items.

**Town/Village of East Rochester**
333 East Chesnut Street, East Rochester, NY 14445  585-596-0525
They have household goods such as bedding/linens and kitchenware, baby food/formula, electric and utility bill assistance, medications, and even emergency rental assistance for Monroe County. Items may be provided during the winter to keep residents warm, and this may include boots and winter coats. Other items include work suits and social services such as career counseling.

**Blue Star Mothers**
Armybluestar1@yahoo.com
www.BlueStarMothersNY1.org  585-200-0121
Helps with Clothing, food and other problems. Contact Bobbie Metcalfe for information
A Report of Separation is generally issued when a service member performs active duty or at least 90 consecutive days of active duty training. The Report of Separation contains information normally needed to verify military service for benefits, retirement, employment and membership in veterans’ organizations.

For veterans that have lost or misplaced their DD 214, please follow the below instructions:

1) Requests for a new DD 214 will require; veterans complete name, social security #, service number, branch of service, date and place of birth, place of discharge, last unit of assignment.
2) Request must be in writing and signed and dated by the veteran or next of kin.
3) If next of kin is requesting DD 214, request must include death certificate.
4) Signed and dated request can be either sent to the following address:

   National Personnel Records Center
   Military Personnel Records
   1 Archives Drive
   St. Louis, MO 63138

5) Signed and dated document can also be faxed to: 1-314-801-9195

Generally there is no charge for basic military personnel and medical record information provided to veterans, next-of-kin and authorized representatives from Federal (non-archival) records. If your request involves a service fee, you will be notified as soon as that determination is made.

For additional information please call the National Personnel Records Center Customer Service Line at 1-314-801-0800

You can also contact the Monroe County Veterans Service Agency at 585-753-8040, or Veterans Outreach Center 585-506-9060.

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MENTAL HEALTH ASSISTANCE

Rochester VA Outpatient Clinic
465 Westfall Road, Rochester, NY 14620
585-469-2800

Genesee Mental Health Center
224 Alexander Street, Rochester, NY
585-922-7770

Mental Health Association of Rochester/Monroe County
320 Goodman Street North, #202 Rochester, NY
585-325-3145

Monroe County Mental Health
80 West Main Street #400, Rochester, NY
585-753-5530

Rochester Mental Health Center
490 East Ridge Road, Rochester, NY
585-922-2500

Unity Mental Health
81 Lake Avenue, Rochester, NY
585-366-6900

Unity Health System
2650 Ridgeway Avenue, Rochester, NY 14626
585-723-7717

Behavioral Health Network/Rochester Mental Health Ctr.
490 East Ridge Road Rochester, NY
585-922-2500

Nami
320 North Goodman Street, Rochester, NY 14607
585-243-1593

Monroe County Department of Human Services, Office of Mental Health
1099 Jay Street, Bldg. J, Suite 201A Rochester, NY 14611
585-753-6047

Mental Health Services at Highland Family Medicine, Highland Family Medicine
777 South Clinton Avenue, Rochester, NY 14620
585-279-4850 / After Hrs: 585-723-6526
EDUCATIONAL SERVICES

**AARTS**: AARTS is a transcript system that produces official transcripts for eligible soldiers upon request by combining a soldier’s military education and job experience with descriptions and college credit recommendations developed by the American Council on Education (ACE). Finger Lakes Community College uses this to help determine if your military service can be used for college credit. To request a copy of your AARTS transcript, visit [http://aarts.army.mil/Form.htm](http://aarts.army.mil/Form.htm).

**SMART**: If you were in the US Navy or the US Marine Corps, SMART is the academically accepted method for obtaining college credit for their military experience. To request a copy of your SMART transcript, visit [http://www.acenet.edu/newsPages/Transcripts-for-Military-Personnel.aspx](http://www.acenet.edu/newsPages/Transcripts-for-Military-Personnel.aspx).

**VRAP** offers up to 12 months of training assistance to unemployed Veterans. The VRAP offers 12 months of training assistance to Veterans who:

- Are at least 35 but no more than 60 years old
- Are unemployed on the date of application
- Received an other than dishonorable discharge
- Are not be eligible for any other VA education benefit program (e.g.: the Post-9/11 GI Bill, Montgomery GI Bill, Vocational Rehabilitation and Employment Assistance)

Veterans Retraining Assistance Program (VRAP)

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Did you know that many veterans are eligible for more than one education benefit program? Including:

- Post-9/11 GI Bill (Chapter 33)
- Montgomery GI Bill-Active Duty (MGIB-AD, Chapter 30)
- Montgomery GI Bill-Selected Reserve (MGIB-SR, Chapter 1606)
- Reserve Education Assistance Program (REAP, Chapter 1607)
- Veterans Education Assistance Program (VEAP).

With so many different programs and Federal and State education benefits, we can assist you in helping you plan and package your benefits to get the most out of what you’ve earned.

For a quick comparison of education benefit programs visit: [GIBill.Gov](http://GIBill.Gov).

NEW YORK RX CARD--FREE STATEWIDE PRESCRIPTION ASSISTANCE

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To request a copy of your AARTS transcript, visit [http://aarts.army.mil/Form.htm](http://aarts.army.mil/Form.htm).

SMART: If you were in the US Navy or the US Marine Corps, SMART is the academically accepted method for obtaining college credit for their military experience. To request a copy of your SMART transcript, visit [http://www.acenet.edu/newsPages/Transcripts-for-Military-Personnel.aspx](http://www.acenet.edu/newsPages/Transcripts-for-Military-Personnel.aspx).

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**New York Rx Card—Free Statewide Prescription Assistance**

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For more information about applying for Education Benefits, visit [http://benefits.va.gov/vow/education.htm](http://benefits.va.gov/vow/education.htm)

www.health.ny.gov

The Elderly Pharmaceutical Insurance Coverage (EPIC) program is a New York State program for seniors administered by the Department of Health. It helps more than 265,000 income-eligible seniors aged 65 and older to supplement their out-of-pocket Medicare Part D drug plan costs. Seniors can apply for EPIC at any time of the year and must be enrolled or eligible to be enrolled in a Medicare Part D drug plan to receive EPIC benefits and maintain coverage.
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EDUCATIONAL SERVICES (CONT.)

Veterans Service Agency
125 Westfall Road, Rochester, NY 14620
585- 759-6040
To educate veterans and their families about the benefits they have earned; To represent and guide them in obtaining benefits and services both through the VA and the community; To make veterans an economic force in education, employment and business development.

U.S. Department of Veterans Affairs
810 Vermont Avenue NW, Washington, DC 20420
www4.va.gov
Will acquaint you with the career path within VA that most closely matches your expertise and ambitions. VA needs new employees with a wide variety of skills and professions.

Roberts Wesleyan College
585-594-6960
Adult programs—Military friendly. Contact Lisa DeViney devinney_lisa@roberts.edu for more information.

Rochester Institute of Technology
2 Lomb Memorial Drive, Rochester, New York 14623-5604
(585) 350-8781
lmhpro@rit.edu
Three Rochester Institute of Technology programs were ranked among U.S. News & World Report’s 2015 Best Online Programs for Veterans. RIT has a tradition of honoring and supporting active duty military and veterans. For over 50 years, RIT has had a Veterans Services Office dedicated to supporting and advocating for active duty military, veterans, and their dependents—helping them from the moment they consider applying to RIT all the way until graduation.

Monroe Community College
1000 East Henrietta Rd., Rochester, NY 14623
585-292-2030
Our Veteran Services Office is here to help you through the traditional college processes as well as provide a comprehensive overview of VA educational benefits.

GI Bill Hotline • 1-888-442-4551

MEDICAL EQUIPMENT—MEDICAL EQUIPMENT LOAN CLOSETS (CONT.)

Irondequoit Senior Center (Irondequoit Residents Only)
154 Pinegrove Road, Rochester, NY 14617
(585) 336-6077
Walkers, crutches, commodes canes, manual wheelchairs

Masonic Service Bureau Loan Closet (Monroe & Surrounding Counties)
979 Bay Road Webster, NY 14580
(585) 671-9730
Walkers, crutches, commodes canes, manual wheelchairs

Perinton Volunteer Ambulance (Perinton/Fairport Residents Only)
1400 Turk Hill Road, Fairport, NY 14450
(585) 223-4150
Walkers, canes, manual wheelchairs

Regional Center for Independent Living (Monroe & Surrounding Counties)
497 State Street, Rochester, NY 14608
(585) 442-6470
Hospital beds, quad canes, electric wheelchairs, walkers, scooters, crutches, raised toilet seats, portable ramps

Rush Lions Club (Rush Residents Only)
Rush Town Hall 5977, East Henrietta Road, Rush, NY 14543
(585) 539-1312
Walkers, manual wheelchairs

Spencerport Volunteer Ambulance (Spencerport Residents Only)
116 Lyell Avenue, Spencerport, NY 14559
(585) 352-4742
Walkers, crutches, canes, manual wheelchairs

ABVI Goodwill
500 South Clinton Avenue, Rochester, NY. 14620
(585) 697-5736
Full service Optical Shop for low income

Masonic Services Bureau
979 Bay Road, Webster, NY 14580
(585) 671-9730
Wheelchairs, Shower Chairs, walkers, canes, crutches.
MEDICAL EQUIPMENT—MEDICAL EQUIPMENT LOAN CLOSETS

Brighton Volunteer Ambulance (Brighton Residents Only)
1551 South Winton Road Rochester, NY 14618
(585) 271-2718
Manual wheelchairs, walkers, crutches, canes

Chili Lions Club Medical Loan Closet (Chili/ Chili Center/ North Chili Residents)
By appointment only
(585) 594-0839
Hospital beds, scooters, walkers, electric wheelchairs, quad canes, crutches, raised toilet seats, portable ramps

Churchville Lions Club (Churchville Residents Only)
PO Box 364 Churchville, NY 14428
(585) 594-2103
Canes, crutches, commodes, wheelchairs, hospital beds, portable ramps

Gates Town Hall/ Ambulance Service (Gates Residents Only)
1001 Elmgrove Road, Rochester, NY 14624
(585) 247-5519
Manual wheelchairs, walkers, canes

Greece Lions Club (Greece/ Lake Ave/Charlotte Residents Only)
By appointment only
(585) 663-5312
Manual wheelchairs, commodes, walkers

Greece Volunteer Ambulance (Greece/ North Greece/ Parma Residents Only)
887 Long Pond Road, Rochester, NY 14626
(585) 227-3078
Walkers, crutches, canes, manual wheelchairs

Henrietta Ambulance Service (Henrietta Residents Only)
280 Calkins Road, Rochester, NY 14623
(585) 334-4190
Walkers, crutches, canes, manual wheelchairs

Hilton Lions Club (Hilton Residents Only)
By appointment only
(585) 392-4144 / (585) 392-3042
Walkers, crutches, canes, manual wheelchairs

EMPLOYMENT SERVICES

Access-VR – Adult Career and Continuing Education Services
A NYS agency
109 South Union Street, Rochester, NY 14607
585-238-2900
Clients: Must have disability and consultation with counselor on vocational goals. Program may pay for vocational training or 2- and 4-year college programs toward a vocation. Orientations weekly.

Action for a Better Community (ABC) – Employment Agency Initiative
49 Stone Street, Rochester 14605
585-325-5116 x3145

Catholic Family Center Employment Services Area of Service: Job placement and career counseling
Clients: People who need work.

Rochester Works Locations:
255 North Goodman Street, Rochester, NY 14607
585-258-3500
Department of Labor, 276 Waring Road, Rochester, NY 14609
585-266-7760

U.S. Department of Veterans Affairs
810 Vermont Avenue NW, Washington, DC 20420
www4.va.gov
Will acquaint you with the career path within VA that most closely matches your expertise and ambitions. VA needs new employees with a wide variety of skills and professions.

Veterans Service Agency
125 Westfall Road, Rochester, NY 14620
585-753-6040
To make veterans an economic force in education, employment and business development.

Veterans Outreach Center
791 South Avenue, Rochester, NY 14620
585-508-9080
Veterans Outreach Center’s Employment Resource Center aims to help veterans stabilize and re-enter the workforce. With over 37,000 unemployed veterans in New York State our comprehensive employment and training program are in high demand.

Veterans Business Council
PO Box 11, Webster, NY 14580
(585) 851-8388
**FOOD PANTRIES**

**Rochester's Northeast Side**

**Antioch Baptist Church**
144 Baden Street, Rochester, NY 14605  585-454-6096
Wednesdays: distributes, bread, fruit; sweets 10–12 & Thursdays: Hot lunch and clothes distributed 10–1 Area
Served: North side of city.

**Ashbury First Methodist Church**
1050 East Avenue, Rochester, NY 14607  585-271-1050
The Dining & Caring Center is a place where all in the Rochester community are invited to receive nutritious meals.
Hot Meals Service Hours: Hot Breakfast: Tues. – Fri. 7 – 9; Hot Lunch: Wed. 11:30 -12:30; Continental Breakfast: Sat. 8-11:30
Coffee and Snacks: Sun. Mid-September through mid-June;8-12; Dinner: Sun. 12-1:30.

**Baden Street Settlement**
152 Baden Street, Rochester, NY 14605  585-325-4910
Hours: Mon. – Fri. 10–12; Area Served: Limited to 14605 and part of 14621; Need Picture ID for self and family, proof of address; Proof of income, how funds were exhausted (copies of bills, police report if food stamps were stolen, etc.).

**Bethesda Church of God in Christ**
120 St. Bridget’s Drive, Rochester, NY 14605  585-546-6067
Hours: Mon. 10–3, Tues. – Thurs. 10-12; Area Served: Serves all of Monroe County.

**Catholic Family Center**
1476 St. Paul Street, Rochester, NY 14608  585-350-5010
Hours: Mon., Tues., Thurs. & Fri. 9-12, 1-4; Area Served: All of Monroe County. ID required, proof of current income and address.

**Church of the Annunciation**
1754 Norton Street, Rochester, NY 14609  585-544-1060
Hours: Tues. and Thurs. 9-4. Deliveries made third Sunday of every month. Area Served: Northeast section of Rochester.

**Community Food Cupboard**
11 Nester Street, Rochester, NY 14621  585-325-4990
Hours: Mon., Wed. and Fri. 9–12; Area Served: 14604,014605, 14621, 14622, & 1462. Emergency food through referral to seniors and families

**Community Place of Greater Rochester**
145 Parselle Avenue, Rochester, NY 14605  585-289-0021
Hours: By Appointment, Tues., Wed. and Thurs. 9-4; Walk-in: Mon. and Fri. 9-3; Area Served: 14609, 14610, 14621, 14667, and parts of 14605; By appointment only, initial intake needed.

**Full Gospel Tabernacle Church**

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**LOSS OF LIFE**

**Bath National Cemetery**
San Juan Avenue, Bath, NY 14810  607-684-4853
This cemetery has space available to accommodate casketed and cremated remains of veterans.

**Sampson Veterans Memorial Cemetery**
Seneca County EDC, 1 Dipronio Drive, Waterloo NY 13165  607-376-0197
Sampson Veterans Memorial Cemetery (SVMC) is located in Romulus, NY and is owned and operated by Seneca County as a municipal cemetery. The Seneca County Economic Development Corporation provides the day-to-day management and maintenance of the cemetery. The cemetery operates under VA National Cemetery guidelines however it is not funded by Federal, State, or County resources at this time. The goal is to provide Veterans, and their eligible dependents with a dignified place of military burial.

**U.S. Department of Veterans Affairs Benefits**
800.827.1000  www.cem.va.gov
The United States Department of Veterans Affairs can provide you and your family information on Burial, Memorial Benefits, Death Pension and Status of Headstones and Markers. Call for information.

**Riverside Cemetery**
2850 Lake Avenue, Rochester, NY 14612  585-429-7775
Has a special area for burial of veterans, as well as preplanning for burial.

**Holy Sepulchre Cemetery and Mausoleums**
2461 Lake Avenue, Rochester, New York 14612  585-458-4110
Has a special area for burial of veterans, as well as preplanning for burial.

**Veterans Service Agency**
125 Westfall Road, Rochester, NY 14620  585-753-6040
Survivor Outreach Services—Army Reserve Family Programs  585-628-2016
Survivor Outreach Services is a “one” Army program. Regardless of your loved one’s Army component, duty status, location, or manner of death, Survivor Outreach Services Support Coordinators and Financial Counselors are here to provide dedicated outreach and support when, and for as long as you desire.
LEGAL SERVICES (CONT.)

LEGAL AID SOCIETY
585-232-4090
1 West Main Street #800, Rochester, NY 14614
www.lasroc.org
For family law, landlord-tenant problems.

Empire Justice Center
1 West Main Street #200, Rochester, NY 14614
585-454-6500
To protect and strengthen the legal rights of people in New York State who are poor, disabled or disenfranchised through: systems change advocacy, training and support to other advocates and organizations, and high quality direct civil legal representation. Services include: Child care issues, child support, civil rights, community development, consumer, disability benefits, domestic violence, employment, health, housing, immigrant rights, LGBT rights project and public benefits.

Law Assistance of Western New York
19 West Main Street, Rochester, NY 14614
585-325-2520
Bankruptcy, Consumer, Domestic Violence and Family

Monroe County Aging and Adult Services
111 Westfall Road, Rochester, NY 14620
585-735-6548
Consumer, Elder, Estate Planning and Family

FOOD PANTRIES (CONT.)
Rochester’s Northeast Side (Cont.)

Full Gospel Tabernacle Church
614 Clifford Avenue, Rochester, NY 14621 585-266-8450
Hours: 10-11; Area Served: 14621.

God’s Work Penticostal Church Food Pantry
953 Joseph Avenue, Rochester, NY 14621 585-342-9195
Hours: Wed. 3:30-5; Area Served: Greater Rochester area.

House of Mercy
725 Hudson Avenue, Rochester, NY 14621 585-548-2580
Hours: Wed. 1-3; Area Served: All of Monroe County.

Ibero-American Food Pantry
777 Clifford Avenue, Rochester, NY 14621 585-454-1430, ext. 255
Hours: Tues. 1-3, Thurs. 10-12; Area Served: All of Monroe County Walk in and by appointment

Lifetime Health, Joseph C. Wilson Health Center
800 Carter Street, Rochester, NY 14621 585-338-1400
Hours: Tues. and Fri. 9-3; Area Served: 14621; Have photo ID and proof of residency.

Loop Ministries, Reformation Lutheran Church
111 North Chestnut Street, Rochester, NY 14604 585-454-3367
Lunch Program: Loop Ministries provides food for a hot lunch prepared at the Church the 4th Wed. of month (except July & August) served at noon and bags of groceries are distributed at 12:30. Dinner Program: Chestnut Café. We also partner with Reformation Lutheran Church to offer a community dinner the 2nd Wednesday of the month (not July and August) at 5:30, for people with Developmental disabilities. Food Pantry: Reformation Lutheran Church Wed.-Fri. 10-1.

Mount Vernon Baptist Church
351 Joseph Avenue, Rochester, NY 14605 585-454-5622
Hours: Mon-Fri. 10-2, weekend emergencies, call first; Area Served: 14605.

New Bethel CME
270 Scio Street, Rochester, NY 14605 585-232-3815
Hours: Mon., Wed. and Fri. 11-4; Area Served: Speak to the Reverend about the service area.

Our Lady of Perpetual Help
1089 Joseph Avenue, Rochester, NY 14621 585-487-2725
Hours: Third Mon. of the month 1-3; Area Served: 14621; Call for appointment.

Puerto Rican Youth Develop. & Resource Center
997 North Clinton Avenue, Rochester, NY 14621 585-325-3670
Hrs: Appointment for Tues. and Thurs. 9-12; Area Served: Rochester. Need proof of ID to make an appointment. Limited to once every three months.
FOOD PANTRIES (CONT.)

Reformation Lutheran Church
111 North Chestnut Street, Rochester, NY 14604  585-454-3367
Hours: Last Wed. of every month 11:30-; Area Served: Monroe County Call for appointment.

YMCA of Rochester and Monroe County
175 North Clinton Avenue, Rochester, NY 14604  585-546-5820
Hours: Call for appointment; Area Served: Rochester and Monroe County; Through the Emergency Housing Food Pantry

FREE MEALS (CONT.)

Rochester’s Northeast Side (Cont.)

Law Help
www.lawhelp.org
Free legal aid in New York and information about your legal rights, courts, and more. Provides information and free services on law consequences of criminal charges, internet fraud: crimes and prevention, housing, family and juvenile, public benefits, health, education, immigration/immigrants, veterans and military, consumer issues, disability, workers rights, taxes, discrimination and civil rights and seniors.

Lawyers Serving Warriors
PO Box 65762, Washington, DC 20035
202-285-8805
The Lawyers Serving Warriors program offers pro bono legal help to veterans serving in Iraq and Afghanistan facing one or more of the following: administrative separation, a mental evaluation board, a physical evaluation board, an inappropriate discharge characterization. County agency that provides programs and information on caregiver resources, outreach services, housing issues, meals on wheels, community meal sites, transportation, Medicare, Medicaid, long term planning, and legal assistance.

MONROE COUNTY LEGAL ASSISTANCE CORP.
1 West Main Street #400, Rochester, NY 14614
585-232-3051
Finds attorneys who will volunteer on a no-fee basis to handle certain types of civil matters, including divorce, custody, child support, bankruptcy and eviction. Low income clients are provided free counseling on consumer credit matters, including bankruptcy and creditors rights. This group holds debt collection clinics twice a month.

MONROE COUNTY PUBLIC DEFENDERS OFFICE
10 Fitzhugh Street North, Rochester, NY 14614
585-759-4210
Handles criminal matters only.

LEGAL SERVICES

Charles Settlement House
431 Jay Street, Rochester, NY 14611  585-328-5453
Hours: Call for hours Area Served: Call to find out which Northwest areas/zip codes they cover. Food Assistance: vouchers to use at stores.

First Assembly of God Food Pantry
45 Jones Avenue, Rochester, NY 14608  585-254-2226
Hours: Tues. and Thurs. 8-10:30; Area Served: 14606, 14608 and 14613; Must sign in by 9:30

Holy Cross Church
4492 Lake Avenue, Rochester, NY 14612  585-663-2244
Hours: Call for appointment; Area Served: Charlotte area only.

Maplewood-Edgerton Emergency Kupboard
121 Driving Park Avenue, Rochester, NY 14613  585-458-4682
Hours: Mon., Tues., Thurs. and Fri. 9-11:30; Third and Fourth Sat. 9:30 – 11:30; Area Served: 14613, 14615, parts of 14606 and 14608.

Mount Carmel House
4 Planet Street, Rochester, NY 14606  585-458-8508

Outreach Temple Church of God in Christ
218 Murray Street, Rochester, NY 14606  585-254-9820
Hours: Third and fourth Wednesday of the month; Area Served: 14608 and 14626.

Tabernacle of Joyful Praise
3495 Lake Avenue, Rochester, NY 14612  585-235-5107
Hours: Tues. and Thurs. 10-1; Area Served: Primarily Charlotte and City, no restrictions

Volunteers of America
214 Lake Ave., Rochester, NY 14608  585-647-1344
Hours: First and last Wednesday of the month; Area Served: 14611 and 1461; Call for appointment.
INFORMATION & REFERRAL PROGRAMS
FOR VETERANS (CONT.)

Veterans Service Agency
125 Westfall Road, Rochester, NY 14620
585-753-6040
To educate veterans and their families about the benefits they have earned; To represent and guide them in obtaining benefits and services both through the VA and the community; To make veterans an economic force in education, employment and business development.

Military Family Assistance Center
585-783-5310
Information and referral for all branches of the military to include Service Members, Families Retiree’s and Survivors.

FOOD PANTRIES (CONT.)
Rochester’s Southeast Side

Calvary St. Andrew’s Presbyterian Church Cupboard
68 Ashland Street, Rochester, NY 14620 585-325-4950
Hours: Mon.-Thurs. 9-12, 1:30-2:30, Fri. 9-12; Area Served: 14620; Clients eligible once a month, need to show proof of residence.

Jewish Family Service
441 East Avenue, Rochester, NY 14607 585-461-0110
Hours: By appointment; Area Served: Penfield, Brighton, Irondequoit and Pittsford
Serves Jewish individuals regardless of residence.

Southeast Ecumenical Ministry
25 Westminster Road, Rochester, NY 14604 585-271-5355
Hours: Call for hours; Area Served: Call for information; Must be referred by an agency or case manager.

Third Presbyterian Church
4 Meigs Street, Rochester, NY 14607 585-271-6513
Hours: Mon. & Thurs. 9:30-12; Area Served: 14605, 14607, 14610.

Rochester’s South West Side

Church of Love Food Pantry
700 Exchange Street, Rochester, NY 14608 585-454-3270
Hours: Mon. 10-12, Fri. 6-7; Area Served: 14608, 14611, 14619 and others as needed.

Community Food Center
743 South Plymouth Avenue, Rochester, NY 14608 585-464-8070
Hours: Call for information; Area Served: Call for information

Faith Temple Apostolic Church
141 Arnett Boulevard, Rochester, NY 14619 585-235-6814
Hours: Thursday 11:30-2; Area Served: 14619; Need ID.

Memorial AME Zion Church
549 Clarissa Street, Rochester, NY 14608 585-546-5987
Hours: Wed. 5- 6:00 PM, closed July and August; Area Served: Rochester area.

Rochester Family Mission
338 Tremont Street, Rochester, NY 14608 585-436-7523
Hours: Mon.-Fri. 9-4 (closed 1-2 PM); Area Served: 14606, 14608, 14611, 14619 and 14620; Referral and appointment necessary, limited to once a month.
FOOD PANTRIES (CONT.)
Rochester’s South West Side (Cont.)

S.W.E.M. Community Services
350 Chili Avenue, Rochester, NY 14611  585-235-4491
Hours: Call for appointment; Area Served: Southwest Rochester, Gates, Scottsville, Ogden and Churchville.

Unified Mission (Hillside Family of Agencies)
102 Reynolds Street, Rochester, NY 14608  585-235-0350
Hours: Tues. and Wed. 9-12, 1:30-4; Area Served: Monroe County.

Other Monroe County Food Pantries

Brookport Food Shelf (BROCKPORT)
4 State Street, Brockport, NY 14420  585-637-8169
Hours: Call for hours; Area Served: Brookport and Bergen area residents. Once a month, by appointment only. Pick up or delivery in emergencies. Special diets when necessary.

East Rochester Community Resource Center
333 East Chestnut Street, East Rochester, NY 14445  585-586-0525
Hours: Mon.-Fri. 9-2, or by appointment; Area Served: 14445; Needy only, must show proof of residence and ID.

Food Relief Coalition of Caledonia-Mumford-Scottsville
957 George Street, Mumford, NY 14511  585-538-6181
Hours: Fourth Tues. of each month 6-8, by appointment; Area Served: 14423, 14511 & parts of 14482

Grace Covenant Food Closet (CHILI)
224 Chestnut Ridge Rd. Rochester, NY 14624  585-889-2130
Hours: Open every two months, by appointment only; Area Served: Gates-Chili area; Call for appointment, closed the month of July.

Greece Ecumenical Food Shelf Inc.
500 Maiden Lane Rochester, NY 14616  585-277-5370
Hours: Call for hours; Area Served: Greece, Charlotte, Rochester (north of Ridge Rd. W)

Hilton-Parma Emergency Food Shelf
P. O. Box 127 Hilton, NY 14448  585-392-4343
Hours: Must call for appointment; Area Served: Hilton School District; Need proof of residency; Delivery only if client cannot pick up. as needed.

INFORMATION & REFERRAL PROGRAMS FOR VETERANS

Army Strong Community Center
49 Jetview Drive Rochester, NY 14624  585-529-2008 or 585-529-2001
www.arfp.org
Serving all branches of the military, active and reserve, ASCC is an information and referral office dedicated to assisting and supporting Service Members, Retirees, Veterans and Family Members.

Provide resources and referrals for many quality of life issues such as: Health Insurance (Tricare), VA Benefits (G I Bill), Community Resources, Succeeding as a Military Family and Retirement Benefits.

Department of Veterans Affairs
800.827.1000
www.va.gov
The general toll-free number for the Department of Veterans Affairs can provide you with a wide array of information, verify the status of disability or survivors benefits payments, check on benefits for which you may be eligible including home loans, life insurance, education and health care, information on establishing a direct deposit account, directions to VA regional offices & VA benefits counselor.

Military OneSource
(24-hour) 800.342.9647
www.militaryonesource.com
- ARMY - "Army OneSource" 800-484-8107
- MARINES - "Marines OneSource" 800-869-0270
- NAVY - "Navy OneSource" 800-540-4123
- AIR FORCE - "Air Force OneSource" 800-707-5784
Military OneSource consultants can provide a brief assessment and referral to mental health professionals across the country for six free counseling sessions.

New York State Division of Veterans' Affairs
State Office Building, 333 East Washington Street, Room 430, Syracuse, NY 13202
815-429-4048 / 888.VETS NYS (838 4048 / 888.VETS NYS (838-7697)
www.veterans.ny.gov
Provides information and application on health treatment and benefits.

U.S. Dept. of Veterans Affairs Health Benefits Service Center
877-222-VETS (8387)
www.vba.va.gov
Find out if you are eligible for benefits, how to apply, and what it will cost by calling the U.S. Department of Veterans Affairs Health Benefits Service Center toll-free.

Veterans Outreach Center (VOC) of Rochester
459 South Ave., Rochester, NY 14620  585-546-1081
www.veteransoutreachcenter.org
VOC seeks out veterans in need who continue to suffer in silence/ battling personal wars that can be won. Veterans receive services needed to regain their mental/physical and economic health; reconnect with themselves and society; and resume productive lives.
HOMELESSNESS (CONT.)

U.S. Department of Veterans Affairs
810 Vermont Avenue NW - Washington, DC 20420
877.424.3838 / 877.4AID VET
www1.va.gov

National Call Center for Homeless Veterans hotline to ensure that homeless Veterans or Veterans at-risk for homelessness have free, 24/7 access to trained counselors. Assist homeless Veterans and their families. Free and confidential, trained VA counselors to assist, available 24/7.

Department of Human Services
111 Westfall Road Rochester, NY 14620
585-753-6298

Zion House - For Women Veterans
10 Park Place, Avon, NY 14414
585-991-0165

Transitional Housing for women veterans. To provide female veterans with safe and supportive housing where they have the opportunity to locate and procure permanent housing, financial security, as well as educational and vocational opportunities. This location serves female veterans of all faiths and traditions including those who profess none.

Recovery Houses of Rochester - For Veterans
459 South Avenue Rochester, NY 14620
585-546-1081

Transitional housing for veterans. Provides help for Veterans who are drug and alcohol free. Services include: 22 transitional beds and 8 apartments, resource center, job readiness training, computer training.

FOOD PANTRIES (CONT.)

Other Monroe County Food Pantries (Cont.)

Honeoye Falls Friends in Service Here
35 Monroe Street, Honeoye Falls, NY 14472  585-453-2370
Hrs: Mon.-Fri. 8-5; Area Served: Honeoye Falls, Mendon and West Bloomfield; deliveries only.

Irondequoit Community Cupboard
4275 Culver Road, Rochester, NY 14622  585-936-9107
Hours: Tues. and Sat. by appointment only; Area Served: Irondequoit residents only; Pick-up Only

Life Solutions of Hamlin
1742 Lake Road, Hamlin, NY 14464  585-864-7420
Hours: Call for appointment; Area Served: 14464, north of Ridge Road East to the Lake, east of Redman Rd.

Penfield Ecumenical Food Shelf
1862 Penfield Road, Penfield, NY 14526  585-234-0799
Hours: By appointment only; Area Served: 14625 and 14626.

Perinton Food Shelf
P.O. Box 381 Fairport, NY 14550  585-425-7410
Hours: Mon.-Fri 9-5; Area Served: 14450.

Pittsford Food Cupboard
1 Grove Street, Pittsford, NY 14534  585-264-9860
Hours: Tues. and Fri. 10-2; Area Served: 14534, 14445, 14620, 14607, 14618 and 14610.

Rochester Rehab. Center
1000 Elmwood Avenue, Rochester, NY 14620  585-271-2520
Hours: Call for hours; Area Served: Call for information; Emergency food pantry for clients.

Rush-Henrietta Area Food Terminal
152 Parkmeadow Drive, Rochester, NY 14534  585-453-2370
Hours: Mon.-Fri. 9-3; Area Served: Rush-Henrietta School District and parts of 14467, 14623, 14586 & 14543.

Spencerport Ecumenical Food Shelf
425 Ogden-Parma Townline Road, Spencerport, NY 14559  585-277-4917
Hours: Mon.-Fri. 9-5 Area Served: Spencerport School District and parts of North Chili; Deliveries only.

St. Theodore’s Church Food Cupboard (Gates)
168 Spencerport Road Rochester, NY 14606  585-429-5380
Hours: Mon.12-2, Wed. 11-1, Thurs. 10-12; Area Served: 14606 and 14624.

Webster Community Chest (Webster)
985 Ebner Drive, Webster, NY 14580  585-671-2060
Hours: By appointment; Area Served: 14580, Webster residents.
HEALTH CARE AND MEDICAL CENTERS

Anthony L. Jordan Health Center
82 Holland Street, Rochester, NY 14605
585-429-5800

Highland Hospital
1000 South Avenue, Rochester, NY 14620
585-479-2200

Rochester General Hospital
1425 Portland Avenue, Rochester, NY 14621
585-922-4000

St Joseph's Neighborhood Center
417 South Avenue, Rochester, NY 14620

Strong Memorial Hospital
601 Elmwood Avenue, Rochester, NY 14642
585-278-2100

Regional Primary Care Network
259 Monroe Avenue, Rochester, NY 14607
585-325-2280

Unity Hospital
1555 Long Pond Road, Rochester, NY 14626
585-723-7000

VA Health Care Rochester Outpatient Clinic
465 Westfall Road, Rochester, NY 14620
585-469-2767

Batavia VA Medical Center
222 Richmond Avenue, Batavia, NY 14020
585-297-1000

Canandaigua VA Medical Center
400 Fort Hill Avenue, Canandaigua, NY 14424
585-394-2000 / 800-204-9617

Women Veteran Health Program
585-393-7821

Enrollment, Women's Health Services, Primary Care, Maternity Care Coordination & Benefits

HOMELESSNESS

Open Door Mission
156 Plymouth Avenue North, Rochester, NY 14608
585-454-6696

YWCA Apartments
175 North Clinton Avenue, Rochester, NY 14604
585-546-5800

Homeless & Housing
547 Joseph Avenue, Rochester, NY 14605
585-423-9500

Rochester Area Interfaith
34 Meigs Street, Rochester, NY 14607
585-506-9060

RAIHN is an emergency shelter for families. Single mothers with children, single fathers with children, expectant mothers or couples who that are 8+ months pregnant, Two-parent families, Grandparents or legal guardians with custody of minor children. There are Eligibility requirements.

The Center for Youth
905 Monroe Avenue, Rochester, NY 14620
585-473-2464; 24-hour line: 585-271-7670; Toll-free crisis hotline: 888-617-5437

The shelter is a place where homeless and runaway youth who have few options can feel heard and respected and find safe housing.

Salvation Army
70 Liberty Pole Way, Rochester, NY 14604
585-987-9540

Booth Haven, serving homeless men; Hope House, serving homeless women and their young children; and Safe Haven, housing the chronically homeless.

Catholic Family Center
87 N Clinton Avenue, Rochester, NY 14604
585-232-2060

Our Various Emergency Shelters: Francis Center, Lafayette Housing, Sanctuary House, Women's Place, features: Three emergency shelters: two for women and women with children, one for men; client-focused approach provides individualized case management and supportive counseling to break the cycle of homelessness and stabilize clients’ lives. Serves Monroe County residents, both individuals and families, who are homeless.