

## Renewing Your Met Live Subscription

### Order In Person or By Phone

1070 Fairway Road, Santa Barbara, CA 93018  
805-969-8787

You may renew your subscription at the Carsey Ticket Office at the Music Academy of the West. The Ticket Office is open Monday through Friday, from 1 pm to 4 pm. The Ticket Office is open August 28 through October 6.

Please note the Ticket Office will be closed on Friday, September 1, and Monday, September 4, in observance of Labor Day.

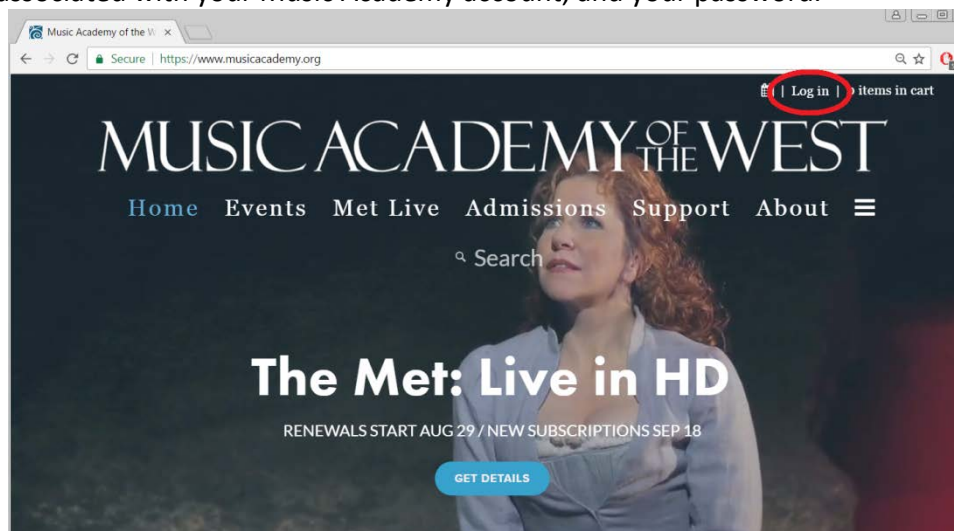
Renewal orders are due on or before Friday, September 15.

### Order Online

For your convenience, you may renew your subscription any time online. Please read these instructions carefully; this is your step-by-step guide to online ordering.

For the best buying experience online, please complete your order on a desktop computer (not on a mobile phone or tablet).

1. In your web browser, navigate to [www.musicacademy.org](http://www.musicacademy.org). You will arrive on the Music Academy homepage.
2. From here, click “Log in” on the top right of your screen. You will be presented with a text box to enter your email address associated with your Music Academy account, and your password.



#### Important notes:

- You must use your email address associated with your account.
- If you don't recall your password, please click “Reset here” and follow the prompts.



## LOGIN

WELCOME TO THE MUSIC ACADEMY'S NEW ONLINE TICKETING PLATFORM!

RETURNING PATRONS: If this is your first time using this new platform, please create a new password with the email address you've always used. Click "Reset here" to get started.

NEW PATRONS: Please click "Register now" below to continue.

EMAIL ADDRESS:

(REQUIRED)

PASSWORD:

(REQUIRED)

LOGIN

New Customer? [Register now](#)

Forgot your password? [Reset here](#)

3. Congratulations, you're logged in and at your personal account page! You will now see a screen that has your full contact information, similar to this below:

### MY ACCOUNT LOGOUT

[Details](#) [Addresses](#) [Contact Preferences](#) [Other Preferences](#) [Offers](#) [Print At Home Tickets](#) [Orders](#) [Subscriptions](#)

#### DETAILS

TITLE:	<input type="text" value="Ms."/>
FIRST NAME:	<input type="text" value="Rayna"/> (REQUIRED)
LAST NAME:	<input type="text" value="Davis"/> (REQUIRED)
EMAIL:	<input type="text" value="rdavis@musicacademy.org"/> (REQUIRED)
CONFIRM EMAIL:	<input type="text" value="rdavis@musicacademy.org"/> (REQUIRED)
PHONE:	<input type="text" value="8056957931"/>
CELL PHONE:	<input type="text"/>
DATE OF BIRTH:	Day <input type="text" value=""/>   Month <input type="text" value=""/>   Year <input type="text" value=""/>

[Change my password](#)

SAVE

Feel free to revise your contact information when you arrive at this page.

4. Now, it's time to subscribe. Click on the "Subscriptions" tab, on the upper right side of this page.

MY ACCOUNT LOGOUT

[Details](#) [Addresses](#) [Contact Preferences](#) [Other Preferences](#) [Offers](#) [Print At Home Tickets](#) [Orders](#) **Subscriptions**

DETAILS

TITLE:

FIRST NAME:  (REQUIRED)

LAST NAME:  (REQUIRED)

EMAIL:  (REQUIRED)

CONFIRM EMAIL:  (REQUIRED)

PHONE:

CELL PHONE:

DATE OF BIRTH:  |  |

[Change my password](#)

5. Because you are renewing, you will see your seats have been assigned to your account. (The seats listed below are for example only.)

MY ACCOUNT LOGOUT

[Details](#) [Addresses](#) [Contact Preferences](#) [Other Preferences](#) [Offers](#) [Print At Home Tickets](#) [Orders](#) **Subscriptions**

SUBSCRIPTIONS

2017-18 Met Live: Sunday Afternoons  
Hold Only  
222 Hahn Hall, Hahn Hall **Seats M122, M124**  
Subscribed to on 7/2/2017

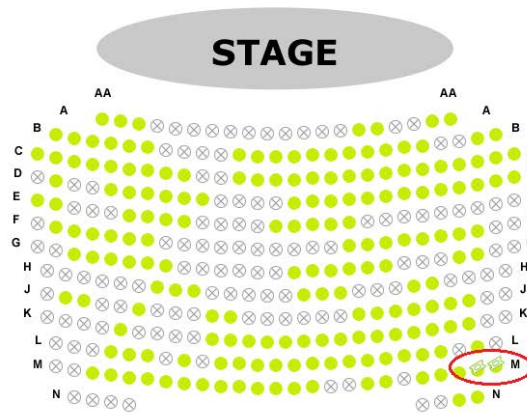
[Cancel subscription](#)

If seats listed are the seats you'd like to purchase, click BUY SUBSCRIPTION. If they are not the seats you'd like to renew, please call or visit the Ticket Office at 805-969-8787 to select new seats.

6. The following prompts are simply to confirm your order, but must be completed before checkout.
- Confirm the number of packages (this refers to the number of seats), click NEXT
  - Confirm all Met Live events, click NEXT
  - Confirm seats. Look carefully for the small green ticket icon over each of your seats you will have for every event. This simply shows you where you will be seated. Click NEXT.

## CHOOSE SEATS

Hahn Hall ▾



Seats left to select: 0

BACK NEXT

d. Select Ticket Type as “Series Price: \$200” for each seat location, click NEXT.

7. From here, you’ll see each event listed. Note that the \$8 per ticket fee has been added on, so each ticket is \$28 per event. Click CHECKOUT at the bottom of the screen.

Met Live: Semiramide 2:00 PM Sunday 18 March 2018 2 Series Price <a href="#">View details</a>	Quantity: 2 Total: \$56.00
Met Live: Luisa Miller 2:00 PM Sunday 22 April 2018 2 Series Price <a href="#">View details</a>	Quantity: 2 Total: \$56.00
Met Live: Cendrillon 2:00 PM Sunday 13 May 2018 2 Series Price <a href="#">View details</a>	Quantity: 2 Total: \$56.00

[Met Live: Hansel and Gretel](#)

Total

CONTINUE BROWSING

CHECKOUT

8. From there, follow the prompts to complete payment. All subscription tickets will be mailed within two business days of receipt.

*Thank you for subscribing!*